

Medicines Use Review (MUR) service (England)

What is an MUR?



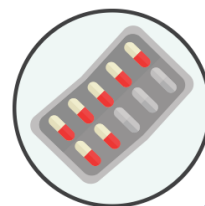
An MUR is a meeting between a patient and a pharmacist to talk about the medicines they are taking; what they do; how well they work for the patient; and how to get the most out of them. It also gives the patient the opportunity to ask any questions they may have about their medicines.

An MUR aims to help a patient use their medicines more effectively.

Who can have an MUR?

Any patient who is taking multiple medicines, and who can give consent, is eligible for an MUR. Patients taking one high risk medicine are also suitable for an MUR. But, 70% of MURs must be carried out on patients in one or more of the MUR target groups.

Turn over for our guide to eligible patients.



Do all pharmacies offer the MUR service?



The majority of pharmacies offer the MUR service as it is nationally commissioned across England.

Pharmacies need a consultation room which meets certain requirements and pharmacists have to pass an assessment before they are able to offer the service.

Can I refer a patient for an MUR?

Yes, referrals can be made by healthcare professionals including GPs, practice nurses and practice pharmacists.

Speak to your local community pharmacist to see what the best referral method would be.



Will pharmacies notify me about MURs?



Pharmacies are required to contact the patient's GP if an issue is identified during the MUR where the pharmacist believes the GP should be informed.

They are not otherwise required to inform the GP.

More information can be found at:
psnc.org.uk/mur



National target groups for MURs

Community pharmacy contractors must carry out at least 70% of their Medicine Use Reviews (MURs) within any given financial year on patients in one or more of the target groups outlined below

