

The Essential EPS Checklist: Part 1 of 2

Share this checklist with your pharmacy team and complete it together to ensure the whole team is getting the most out of EPS Release 2. Look out for part 2 next month.

	 Know when your local GPs are going live GPs must give at least 8 weeks' notice prior to EPS go-live so all have time to prepare. Your LPC can advise you of local GP practice go-live dates, and may be able to delay go-live if pharmacies are not ready. Local deployment: An online list and map reveal which practices are live, and which are not (see psnc.org.uk/epsstats). 	
	Meet with GPs Take part in EPS business process change sessions at the GP practice, or ask your local GP practice staff for a meeting alongside other local pharmacies. LPCs and LMCs may assist (see psnc.org.uk/epsmeetgp for more on meeting and working with GPs).	
	 Ensure staff are trained in both EPSR2 and your PMR system Check and take part in PMR system training opportunities: E.g. one-to-one staff training, webinars, training videos, user manuals, quick reference guides, desk aids and help menus (see tinyurl.com/trainingeps). Plan the training so that all staff are fully trained: The most effective training will take place shortly before staff start to deal with large quantities of electronic prescriptions (see psnc.org.uk/epstraining). Update and refine SOPs to incorporate EPS. Appoint an 'EPS champion' who staff can go to for support and troubleshooting advice. Learn how to quickly sort and filter different prescriptions within your PMR system. Make provision for the training of part-time staff and locums. 	
	 Gather nominations Fully explain EPS to patients: Consider using patient leaflets, signs and online videos (see psnc.org.uk/nomcore). Read nomination guidance: Ensure staff gathering nominations are familiar with this (see tinyurl.com/epsnom). Are re-confirmations needed? Nominations collected on paper but not adjusted on the EPS system within 6 weeks need re-confirmation prior to updating on the NHS Spine. 	
8	 Check your Smartcards are all working correctly Obtain R2-ready Smartcards with the appropriate roles assigned for each team member dealing with prescriptions (dispensing technicians, pharmacists etc.) and test these work (see psnc.org.uk/smartcards). Check passcodes: Are these known? Can all staff use their smartcards or are any locked? Get Sponsor/LSA role: Someone in the pharmacy could request the Sponsor or Local Smartcard Administrator role so that they can support others with Smartcard issues (see psnc.org.uk/SCroles). Know your Local Registration Authority (RA): Your RA is responsible for providing cards and dealing with card issues. Favourite the link to contact details (see psnc.org.uk/ra). Bookmark and test Care Identity Service: This is the online Smartcard admin portal. Add https://portal.national.ncrs.nhs.uk/portal/dt (card required) as a favourite and desktop shortcut. Also see psnc.org.uk/managingsmartcards. 	
, x	Check your NHS Choices profile Are your NHS Choices details correct? If patients ask the GP practice about live pharmacies, they must provide a list of local pharmacies R2-enabled, based on information from the NHS Choices website (see psnc.org.uk/choices).	