

NHS New Medicine Service Intervention Worksheet



Patient:		DOB:		Consultation: <input type="checkbox"/> in pharmacy <input type="checkbox"/> by telephone
Pharmacist:		Date:		
Medicine:		Dosage:		

Intervention questions	Consultation notes
1. Have you had the chance to start taking your new medicine yet?	
2. How are you getting on with it?	
3. Are you having any problems with your new medicine, or concerns about taking it?	
4. Do you think it is working? (Prompt: is this different from what you were expecting?)	
5. Do you think you are getting any side effects or unexpected effects?	
6. People often miss taking doses of their medicines, for a wide range of reasons. Have you missed any doses of your new medicine, or changed when you take it? (Prompt: when did you last miss a dose?)	
7. Do you have anything else you would like to know about your new medicine or is there anything you would like me to go over again?	

After the consultation use the following sections to code your discussion with the patient

Matters identified with patient

Patient reports:

- | | |
|---|---|
| <input type="checkbox"/> Using the medicine as prescribed | <input type="checkbox"/> Not using the medicine as prescribed |
| <input type="checkbox"/> Not having started using the medicine | <input type="checkbox"/> Prescriber has stopped the new medicine |
| <input type="checkbox"/> Not using the medicine in line with the directions of the prescriber | <input type="checkbox"/> Missing a dose in the past 7 days |
| <input type="checkbox"/> Need for more information about the medicine | <input type="checkbox"/> Side effects |
| <input type="checkbox"/> Negative feelings about the medicine | <input type="checkbox"/> Uncertainty on whether the medicine is working |
| <input type="checkbox"/> Concern about remembering to take the medicine | <input type="checkbox"/> Difficulty using the medicine due to its pharmaceutical form/formulation |
| <input type="checkbox"/> Other (record detail in 'Other notes' overleaf) | |

Outcomes of the discussion with the patient

Advice provided:

- Reminder strategies to support use of medicine Change to timing of doses to support adherence
 How to manage or minimise side effects

Information provided:

- Interactions with other medicines Why am I using the medicine / what is it for How to use the medicine
 Correct dose of the medicine Effects of the medicine on the body / how it works Why should I take the medicine
 Timing of the dose Interpretation of side effect information

Agreed patient actions:

- Carry on using medicine as prescribed Use medicine as agreed during the intervention
 Submit Yellow Card report to MHRA Other (record detail in 'Other notes')

Actions taken by pharmacist:

- Referral (record details below) Yellow card report submitted to MHRA
 Reminder chart / MAR chart provided Other (record detail in 'Other notes')

Referral reasons

- Drug interaction(s) Potential side effect(s) / ADR preventing use of medicine

Patient reports:

- Not using medicine any more Never having started using medicine
 Difficulty using the medicine - issue with device Difficulty using the medicine - issue with formulation
 Lack of efficacy Problem with dosage regimen
 Unresolved concern about the use of the medicine Other issue (detail below)

Further information / comments / possible action regarding referral:

Other notes

Healthy living advice

- Diet & nutrition Smoking Physical activity
 Alcohol Sexual health Weight management