

carerstrust PharmOutcomes



Carer Friendly Pharmacy Pilot – PharmOutcomes module guide for

pharmacy teams





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	action nelp advice		
chosen when you first logged in to PharmOutcomes).			
3	Complete the fields on the	Enter the Postcode and	
	Referral Form and then click on the Save button.		then press search to
	PharmOulcomes - Live System Exit Logged in as: Alastair Buxton from Times House Pharmacy		find the carer's address.
	PharmOutcomes [®] Delivering Evidence		Enter the carer's
	Home Services Assessments	Reports Claims Gallery Help	telephone number
			under Contact Details if
	Service Support Carer Sup	port and Referral	they provide one.
	The NHS number only needs to be entered where known. Enter the Ref	erral date 23-Oct-2014 Please of record carers who require lither notification to their GP	Start typing the name
	carer's telephone number in the C: Contact Details field if they want to Primary	Iner Name Donald Duck their carer status and/or identification supporting the carer status and/or identification	of your local carers
	be contacted by the Carers Service. Dat	e of Birth 06-Sep-1934	service to search for
		Postcode W12 7GD Search	the right one click on
		Address Unit 1173/Westfield London Shopping C	the right one, click on
	NH	S Number Unknown If neither the client nor the provider know the NHS	the correct entry to
		Number, you can enter "Unknown". If the client has has never been issued with an NHS Number, you can enter "Not issued".	select it. If you are not
	Conta	ct Details 07777 777777	referring the person to
	= Referral to t	he Carer Service	the carers service, type
	Carer requests		'no carer'; select 'No
	l Carer has I Carer has I Carer has	requested an Information Pack requested telephone contact by the Carer Service	Carer Service Referral
	Car	er Service Buxton Carers Trust (-)	Needed' from the list.
	- Notification	to the GP practice	Start typing the name
	Does the carer	of the GP practice to	
	GP to be notifie care	d of their r status?	coarch for the right
	G	P practice Westfield Walk Surgery, The Health Cer	search for the nght
		Save and enter another Save	one, click on the correct
	Click on Save onc	e you have added all the information.	entry to select it.
4	If the Carer has asked to be referred to the local Carers Service PharmOutcomes will automatically		
	send that information to them.		
5	If the Carer has asked that their GP practice is notified of their carer status PharmOutcomes will		
	attempt to send a referral by secure email. If this is not possible PharmOutcomes will prompt you		
	to print the referral letter to allow you to post it or take it to the GP practice.		
	Violet Patch Pharmacy 678 A Street in a Town		1
		Narrow EF45 6GH	
		Selection from "GP Surgeries (England)" lookup list	
		10 Sep 2014	
		Re: Notification of Carer Status Carer Name: Mickey Mouse	
		Date of Birth: 2005 Feb 01 Address: 123 Alphabet Road, Broad way AB12 SCD NFS Number(hower Noowey): 11111111	
		Dear Doctor This nation that been identified as an unnaid rater and has saread us can chare this information with you college to be a set	
	on higher medical record. This referral has been made because this observation tables not in the 'Caser Standly Dharmon' which lad by Caser Truct		
		ins reterrains been made because this pharmacy is taking part in the Carer rhendy rharmacy pilot led by Carers inust and funded by the Department of Health; more information on the pilot is available below.	
		As a result of this referral we are suggesting that you tag the patient notes using an appropriate Read Code, for example 'is a carer' - 9186 (Read 2 code) or Ua0VL (CTV3 code).	
		Yours since rely	
		Name or User Further information on the Carer Friendly Pharmacy Pilot	
		This pharmacy is taking part in the Carer Friendly Pharmacy pilot led by Carers Trust and funded by the Department of Health. The pilot aims to increase the identification of carers hunharmary teams hefore they care her is not increase the identification of carers have been as the second	
		carers to access information, advance and use of the primery careful curve they refer of obs-point and to effocuring et carers to access information, advance and support. When pharmacy careful curve the plots dentify someone as a carer, they will adk them to complete a short for why why the pre-information and the curve the complete access the complete practice to be notified as well. How would like more information advort this project base semail Admonther Likes and the complete access the curve the complete access the curve of the complete access the curve of the curve	