To all patients who have prescriptions dispensed at a pharmacy:

Your prescription: your choice

You have the right to collect medicines that have been prescribed for you from any pharmacy you choose.

Your choice should not be influenced by letters you receive in the post, or by any doctor or pharmacist.

Please contact your local integrated care board (ICB) if someone is trying to influence your decision on which pharmacy you would like to use.

You can contact your ICB by using the details at:


ICB websites can also be found at: nhs.uk/nhs-services (in the ‘find your ICB’ section).