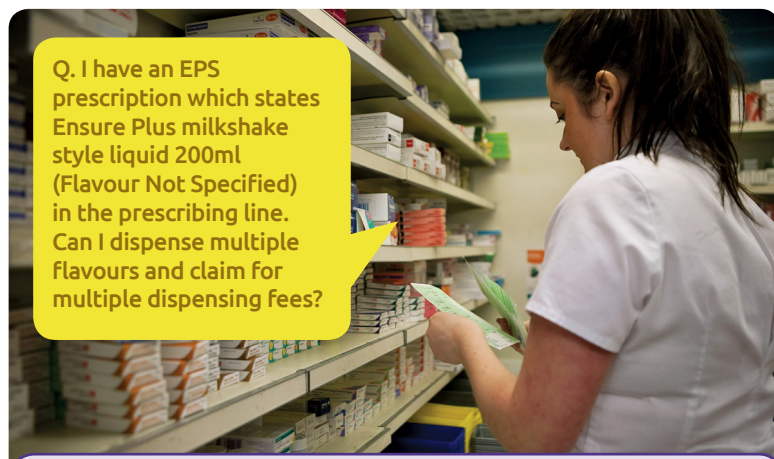


Endorsing Webinar: Your Questions Answered

Our Dispensing and Supply Team answers some of the most common endorsing queries that were asked by webinar viewers.

In June almost 400 people tuned in to PSNC's Endorsing Webinar when our in-house Drug Tariff experts outlined the dos and don'ts of endorsing. Over the next few months we will feature some of the questions that we ran out of time to answer during the Q&A session.



Q. I have an EPS prescription which states Ensure Plus milkshake style liquid 200ml (Flavour Not Specified) in the prescribing line. Can I dispense multiple flavours and claim for multiple dispensing fees?

A. Where a prescriber selects the 'Flavour Not Specified' option on EPS, but intends for multiple flavours to be supplied, the prescriber needs to select the 'AF' (assorted flavours) function on their prescribing system. The 'AF' endorsement would appear in the prescriber endorsement field and allows pharmacy teams to dispense and receive a dispensing fee for each flavour supplied and endorsed. The pharmacy will need to select the actual medicinal product pack (AMPP) for each specific flavour dispensed along with the quantity dispensed for that flavour.

If the EPS prescriptions does not specify 'AF', you can still dispense multiple flavours but will only receive one dispensing fee.

For the following EPS Release 2 prescription:
Ensure Plus milkshake style liquid 200ml (Flavour Not Specified)
ACBS, AF
2000ml
Take as directed

If the pharmacy dispenses three different flavours, they would select and return:

- Ensure Plus milkshake style liquid fruits of the forest (Abbott Laboratories Ltd) x 200 ml. Quantity dispensed: 800ml
- Ensure Plus milkshake style liquid chocolate (Abbott Laboratories Ltd) x 200ml. Quantity dispensed: 600ml
- Ensure Plus milkshake style liquid peach (Abbott Laboratories Ltd) x 200ml. Quantity dispensed: 600ml

Please note: NHS Prescription Services only extracts prescriber endorsements from the prescriber endorsement field of the EPS prescription message. If the prescriber has added an 'AF' endorsement in the dosage line or in the 'additional instructions' field of the EPS message, this will not be recognised by Prescription Services for reimbursement purposes.



Q. Could you confirm that ticks are allowed in the description area but not in endorsement area of a prescription?

A. Endorsements, ticks, dispensing stamps or other marks encroaching onto the prescribing area of the prescription can make it difficult for the Intelligent Character Recognition (ICR) software used by Prescription Services to price correctly, which can lead to inaccurate reimbursement for your pharmacy.

Other than the usual endorsements required on the left-hand margin, please avoid making any additional marking to the left-hand margin or the prescribing area of the prescription using ticks and/or other marks during the dispensing/checking process as these could affect how Prescription Services interprets prescriptions.

For further information on endorsing and the submission of prescriptions see our Prescription Submission Factsheet (psnc.org.uk/submission).

Q. Could you clarify if anything that the ICR software may have a problem with, should go in red separator?

A. Using the red separator when submitting your prescription forms for payment ensures that forms including certain items will be subject to an additional check before final payment is confirmed. Prescription Services has specified the items that should be submitted in the red separator to include:

- Expensive items i.e. items with a Net Ingredient Cost (NIC) of £100 or more;
- Unlicensed Specials/Imports;
- Broken Bulk (BB);
- Items where out of pocket expenses have been claimed (OOP or XP);
- Prescribers signature encroaches into the prescribing area (i.e. goes over an item at the bottom of the prescription);
- Items where prescribers have added supplementary product information; and
- Items with prescriber handwritten amendments.

The following should not be included within the red separator:

- Forms where items have not been dispensed;
- Forms where the total of all items on the form is £100 or more, but none of the items have a NIC of over £100;
- Hand written prescriptions;
- Forms where the patient signature goes over or outside the box in part 3 on the reverse of a prescription; and
- EPS dispensing tokens.

If an item is not in the red separator it will still be processed. The reason Prescription Services ask for it to be placed in the red separator is so that it is double checked. The unsorted items will be processed through the normal manner but will bypass the additional checking process. Prescription Services state that including any other items in the red separator may lead to a delay in payment.

Full details on which items to include is set out on the red separator document sent to you from Prescription Services.

Q. If a doctor prescribes 500g Aveeno cream but patient requests 100g tubes, will we be paid for dispensing 5x100g?

A. Aveeno cream is available in three pack sizes – 100ml, 300ml and 500ml. As Aveeno cream is not listed in Part VIIIA of the Drug Tariff, you will be reimbursed based on your endorsement. If the pharmacy only has stock of 5x100ml or patient prefers 5x100ml tubes rather than 1x500ml, you will be reimbursed for the 5x100ml if this was dispensed and endorsed accordingly.

Endorsement guidance

- Quantity dispensed/Pack size used for e.g. 500ml/100ml
- Out of pocket expenses (where applicable)

For useful information on endorsing prescriptions see our Prescription Endorsement Factsheet (psnc.org.uk/endorsing).

Watch the webinar

View an on-demand version of the webinar at: psnc.org.uk/endorsingwebinar*

This page also contains a downloadable version of the slide pack used in the webinar.

*Please note, to watch the recording, you will need to register (or input the email address you registered with previously).

Thank you to all those who tuned in to the webinar and sent in questions.

If you would like more information on any of the topics covered, the PSNC Dispensing and Supply Team will be happy to help (0203 1220 810 or e-mail info@psnc.org.uk).

Look out for more webinar questions next month...



Supporting valproate medicines use

New materials for pharmacies who come into contact with women and girls prescribed valproate medicines.

Women and girls using valproate medicines must now be protected by a Pregnancy Prevention Programme which brings valproate in line with other medicines which are dangerous during pregnancy, such as isotretinoin and thalidomide.

A new clinical audit has been created by the Company Chemists' Association (CCA), host of the Community Pharmacy Patient Safety Group, to explore pharmacy's contribution in supporting girls and women of childbearing potential in taking valproate medicines.

The first phase of the audit started in July,

with the second phase in November. The audit is split into four sections and should be completed in stages. CCA member companies will be disseminating the audit resources directly to their pharmacy teams over the next few weeks so that they can participate, however, all community pharmacy teams can participate in the audit, which is available via:

ow.ly/smOw30kCc0p

Aligned closely with this audit, a joint resource has also been launched to support community pharmacy teams in helping women and girls who have been prescribed valproate medicines. The resource was



developed in partnership with a number of pharmacy organisations, including PSNC, and builds on the MHRA's national toolkit.

The resource includes a decision pathway and key points for consideration to prompt conversations between the pharmacy team and their patients. Access the resource via: ow.ly/Ye2y30kHQpr

Diamorphine 5mg and 10mg injection shortage

Accord, who supply Diamorphine 5mg and 10mg injections, is currently experiencing manufacturing issues and the other UK supplier, Wockhardt, is unable to support the entire market.

The Department of Health and Social Care (DHSC), NHS England and the

manufacturers have agreed the following distribution arrangements to manage the supply issue during July and August 2018:

- Diamorphine 5mg and 10mg injections will only be available to order from Alliance. No minimum surcharges will be levied.

- Morphine 10mg injection (Martindale) will be available from AAH only.
- 30mg, 100mg and 500mg injections will be available through the usual wholesalers.

For further information on ordering, please contact Alliance and AAH.

Can it be dispensed on an FP10?

When community pharmacy teams receive NHS prescriptions, they must check whether the items prescribed are allowed on the NHS before dispensing otherwise the contractor may not be paid for them. Below is a list of some products that we have recently received queries about.

Product	Is the item listed in the Drug Tariff?	Is it in the blacklist?*	Does it have a 'CE' mark?	Can it be dispensed on an FP10?	Additional information
Multiclix lancets 0.3mm/30gauge	No	n/a	Yes	No	This item is a medical device (CE marked) and is no longer listed in Part IX of the Drug Tariff.
Softclix XL lancets 0.8mm/21gauge	No	n/a	Yes	No	This item is a medical device (CE marked) and is no longer listed in Part IX of the Drug Tariff.
Systane Balance	Yes	n/a	Yes	Yes	This item is a medical device (CE marked) and is listed in Part IX of the Drug Tariff.
Uristix Reagent Strips	No	n/a	Yes	No	This item is a medical device (CE marked) and is not listed in Part IX of the Drug Tariff.

*n/a is because medical devices are not listed in the blacklist.

Please note: If the prescription is an FP10CN or FP10PN (community nurse prescriber), an FP10D (dental prescriber) or an FP10MDA (instalment dispensing), please visit psnc.org.uk/prescriptionforms for more information.

Drug Tariff Watch

Below is a quick summary of the changes due to take place from **1st August 2018**.

Part VIIIA additions

Category A:

- Glycopyrronium bromide 600micrograms/3ml solution for injection ampoules (10)
- *Sodium chloride 0.9% solution for injection 50ml vials (25)

Category C:

- Adrenaline (base) 500micrograms/0.5ml (1 in 1,000) solution for injection pre-filled disposable devices **SC** (1) – *Emerade*
- Alfentanil 1mg/2ml solution for injection ampoules (10) – *Rapifen*
- Alprostadil 3mg/g cream (4) – *Vitaros*
- Brivaracetam 100mg tablets (56) – *Briviact*
- Brivaracetam 10mg tablets (14) – *Briviact*
- Brivaracetam 25mg tablets (56) – *Briviact*
- Brivaracetam 50mg tablets (56) – *Briviact*
- Brivaracetam 75mg tablets (56) – *Briviact*
- Carbimazole 10mg tablets (100) – *Macleods Pharma UK Ltd*
- Carbimazole 15mg tablets (100) – *Macleods Pharma UK Ltd*
- Ciprofloxacin 2mg/ml ear drops 0.25ml unit dose preservative free (15) – *Cetraxal*
- Colestipol 5g granules sachets sugar free (30) – *Colestid*
- Docusate 120mg/10g enema (6) – *Norgalax*
- Fentanyl 100microgram sublingual tablets sugar free (10) – *Abstral*
- Fentanyl 200microgram sublingual tablets sugar free (10) – *Abstral*
- Fentanyl 300microgram sublingual tablets sugar free (10) – *Abstral*
- Fentanyl 400microgram sublingual tablets sugar free (10) – *Abstral*
- Fentanyl 600microgram sublingual tablets sugar free (30) – *Abstral*
- Fentanyl 800microgram sublingual tablets sugar free (30) – *Abstral*
- Guanfacine 1mg modified-release tablets (28) – *Intuniv*
- Guanfacine 2mg modified-release tablets (28) – *Intuniv*
- Guanfacine 3mg modified-release tablets (28) – *Intuniv*
- Guanfacine 4mg modified-release tablets (28) – *Intuniv*
- Hepatitis B (rDNA) 10micrograms/0.5ml vaccine suspension for injection pre-filled syringes **SC** (1) – *Engerix B*

- Hepatitis B (rDNA) 20micrograms/1ml vaccine suspension for injection pre-filled syringes **SC** (1) – *Engerix B*
- Insulin glulisine 100units/ml solution for injection 10ml vials **SC** (1) – *Apidra*
- Insulin glulisine 100units/ml solution for injection 3ml cartridges (5) – *Apidra*
- Levetiracetam 500mg/5ml solution for infusion vials (10) – *Keppra*
- Liquid paraffin light 82.8% bath additive **SC** (500ml) – *Cetraben emollient*
- Maraviroc 20mg/ml oral solution sugar free (230ml) – *Celsentri*
- Maraviroc 25mg tablets (120) – *Celsentri*
- Maraviroc 75mg tablets (120) – *Celsentri*
- Methylphenidate 50mg modified-release capsules (30) – *Medikinet XL*
- Methylphenidate 5mg modified-release capsules (30) – *Medikinet XL*
- Methylphenidate 60mg modified-release capsules (30) – *Medikinet XL*

- Ondansetron 4mg orodispersible films sugar free (10) – *Setofilm*
- Ondansetron 8mg orodispersible films sugar free (10) – *Setofilm*
- Potassium chloride 375mg/5ml (potassium 5mmol/5ml) oral solution sugar free (500ml) – *Kay-Cee-L syrup*
- Proguanil 25mg / Atovaquone 62.5mg tablets (12) – *Malarone Paediatric*
- Stiripentol 500mg oral powder sachets (60) – *Diacomit*
- Tramadol 75mg modified-release tablets (60) – *Zytram SR*

For further changes, including amendments and deletions to Part VIIIA, please visit: ow.ly/tnNF30kV7x6

Part VIIIB deletions

- Clobetasone 0.05% / Oxytetracycline 3% / Nystatin 100,000units/g cream **SC** (30g)

Part IX deletions

Product	Type, Size, Product code
Vaginal Contraceptive Diaphragm - Ortho All-Flex Diaphragm Arcing - Arcing Spring (Type C)	65-80mm (rising in 5mm)
Capillary Action Absorbent Wound Dressing - Cerdak Aerocloth	All sizes
Capillary Action Absorbent Wound Dressing - Cerdak Aerofilm	All sizes
Capillary Action Absorbent Wound Dressing - Cerdak Basic	All sizes
Cavity Dressing - Cerdak Cavity	All sizes
WOUND MANAGEMENT DRESSINGS - ELECT Superabsorber	Square and Rectangular (all sizes)
ELASTIC HOSIERY - CLASS I Lt. Wt Elas. Net	Thigh & Below Knee
SPACER/HOLDING CHAMBER DEVICES - Fisio Chamber Vision	All (with & without mask)
ILEOSTOMY (DRAINABLE) BAGS - Hollister Ltd - Karaya 5 seal with microporous adhesive - 41cm Length Transparent	76mm (3276)
TWO PIECE OSTOMY SYSTEMS - ConvaTec Ltd - Drainable Pouch with InvisiClose outlet and Filter (2-sided Comfort Backing) Opaque - Standard - Right (30.8cm)	13-48mm barrier (S1211F)
TWO PIECE OSTOMY SYSTEMS - ConvaTec Ltd - Drainable Pouch with InvisiClose outlet and Filter (1-sided Comfort Backing) Transparent - Standard - Right (30.8cm)	13-35mm barrier (S1220F)
CHEMICAL REAGENTS - DiaCheck	50
CHEMICAL REAGENTS - SuperCheck Plus	50
CHEMICAL REAGENTS - SuperCheck Plus	50