



The Community Pharmacy Contractual Framework 2019/20 to 2023/24

A five-year settlement with a commitment to developing clinical services through community pharmacies





Context to the Negotiations: PSNC NT

- This has been an intense negotiation process involving many 100s of hours
- PSNC Negotiating Team represents all parts of the sector
- At the heart of negotiations were the 11,600 community pharmacies
- At every step of the way, the Negotiating Team asked itself: "Is this in the best interests of community pharmacy contractors?"



Context to the Negotiations

- We **know** from JR and NHS Board paper of 27 June that the proposed trajectory for community pharmacy funding was downwards
- We **know** that NHS funding is now set to deliver the Long-Term Plan
- We **know** that there is political and economic uncertainty ahead
- We **know** that there are those in Govt who are naysayers about community pharmacy
- We **know** that some of the financial pain we are experiencing is as a result of margin recovery and distribution



Context to the Negotiations

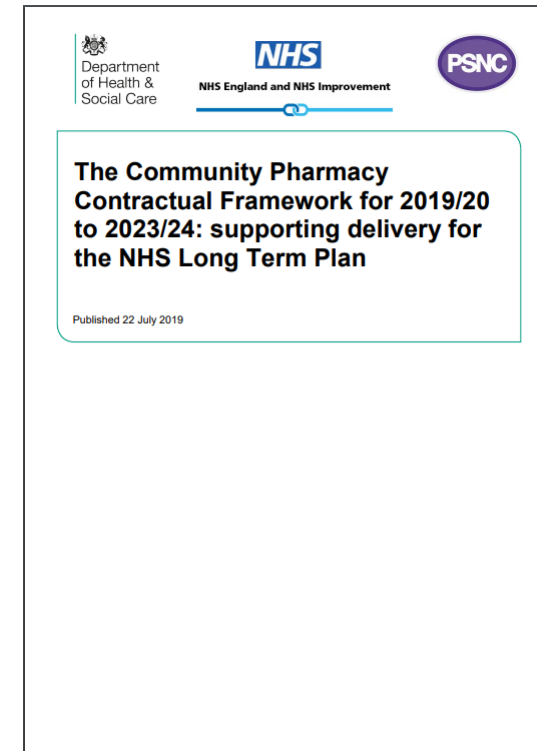
- We **don't know** how the new Prime Minister and his team will view the NHS or our sector
- We **don't know** how a (no-deal) Brexit and/or a General Election will affect us
- We **don't know** what retribution might have been dealt by DHSC/NHSE&I if we had walked away
- We **don't know** how the proposed (Urgent Care) services will develop
- We **don't know** what else the NHS might want (to pay for) from community pharmacy in the future





The CPCF 2019/20 - 2023/24

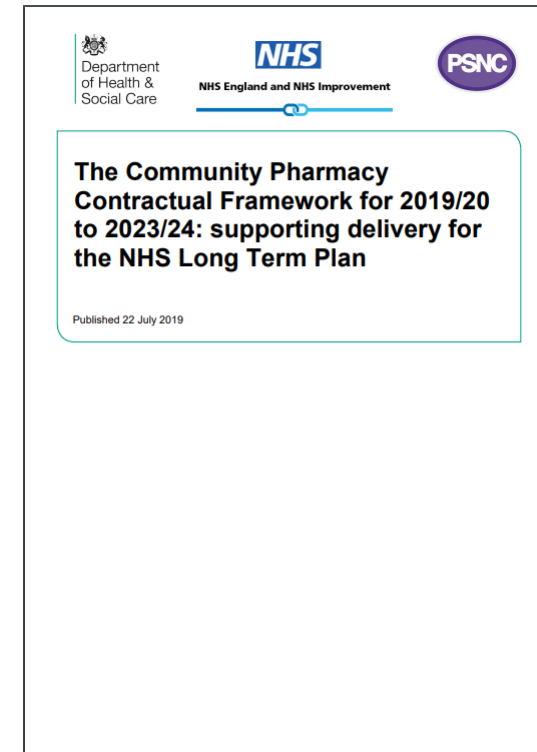
- Secures the future of community pharmacy and provides a roadmap for delivery and change
- Ensures five years of protected funding against an environment of increasing economic uncertainty
- Embeds closer integration with NHSE&I and begins to repair the damage of the Judicial Review
- Fixes an annual review of costs, capacity and progress within the Contractual Framework





The CPCF 2019/20 - 2023/24

- Expansion of clinical services through pharmacies over the next five years, starting with a new national NHS Community Pharmacist Consultation Service (CPCS) from October 2019
- Five-year deal secures funding of £13bn (£2.592 billion a year plus Pharmacy Integration Fund spend) for pharmacies – more than original Government plans





The CPCF 2019/20 - 2023/24

"Community pharmacies are a vital and trusted part of our NHS. Through this deal I expect to see community pharmacies further integrated within local primary care networks, doing more to protect public health and taking on an expanded role in urgent care and medicines safety."

Matt Hancock
Secretary of State for Health





Changes to the CPCF service offering

PSNC Director of NHS Services

Alastair Buxton



NHS Community Pharmacist Consultation Service



...relieving pressure on the wider NHS by connecting patients with community pharmacy, which should be their first port of call and can deliver a swift, convenient and effective service to meet their needs...

- National rollout from October 2019
- Referrals to pharmacies from NHS 111
- Replaces NUMSAS and local DMIRS pilots



NHS Community Pharmacist Consultation Service



- Follow up calls to no-show patients reduced to one (from three)
- Transitional payment of:
 - £900 if signed up by 1st December 2019; or
 - £600 by 15th January 2020
- Fee of £14 per completed consultation
- To pilot: expansion with referrals from GPs, NHS 111 online, Urgent Treatment Centres and possibly A&E





Clinical Services: Prevention

- Level 1 Healthy Living Pharmacy an essential requirement by 1st April 2020
- Hepatitis C testing to be introduced in 2019/20
 - open to people using needle and syringe programmes
 - likely to be commissioned as an Advanced service
 - time limited service
- Data capture for national public health campaigns
 - exploration of use of digital marketing assets





Clinical Services: Prevention

PhIF and PCN Testbed programme to test services:

- Detection of undiagnosed CVD
- POCT to support efforts to tackle AMR
- Stop smoking referrals from secondary care
- Vaccination and immunisation
- Support for PCN service specifications
- Routine monitoring of patients on repeat medication



Clinical Services: Medicines Optimisation

- Medicines reconciliation service to ensure changes in medication made in secondary care are implemented when patient discharged into the community
- Consider NMS expansion to include further conditions
- New service to improve access to palliative care medicines to be piloted



Clinical Services: Medicines Use Reviews

- MURs to be phased out as Structured Medication Reviews carried out by clinical pharmacists working within PCNs are introduced
- Contractors will be able to provide up to 250 MURs during 2019/20 (max. 200 in H1 of 2019/20) and 100 in 2020/21
- Further guidance will be provided about the targeting of these reviews



Terms of Service

- New Terms of Service requirements from 1st April 2020:
 - NHSmail
 - Summary Care Records access
 - NHS 111 Directory of Services
 - NHS.UK pharmacy profile updating
- All pharmacies must be able to use EPS



Quality: the Pharmacy Quality Scheme

- QPS is re-named PQS
- Annual value of £75m
- Some quality criteria grouped into bundles for payment
- Can claim advance Aspiration payment of up to 70% of QPS earnings from 2018/19



PQS Gateway Criteria

1. Offering Flu Vaccination Service and/or NMS
2. Active shared premises NHSmail mailbox, with two linked accounts
3. Update NHS website profile within a defined time period
4. Level 2 safeguarding status for 80% of pharmacy professionals



Quality - PQS Quality Criteria

- Risk Management and Safety Composite Bundle
 - CPPE Risk Management training and assessment
 - CPPE sepsis online training and assessment with risk mitigation and risk review entry
 - update the previous risk review and record risk minimisation actions taken
 - CPPE online training and assessment on LASA errors
 - New safety report including a focus on LASA errors



Quality - PQS Quality Criteria

- Medicines Safety Audits complementing the GP QOF QI
 - lithium
 - valproate
 - repeat of the NSAIDs and gastro-protection audit
- Primary Care Networks
 - demonstrate that pharmacies in a PCN area have agreed a collaborative approach to engaging with their PCN
- Asthma
- Digital enablers - NHS 111 DoS profile & access to SCR



Quality - PQS Quality Criteria

- Prevention Composite Bundle
 - HLP level 1 (self-assessment)
 - all patient-facing staff are Dementia Friends
 - dementia friendly environment standards checklist
 - discussions with all people with diabetes re. annual foot and eye checks
 - reduction in volume of Sugar Sweetened Beverages sold by the pharmacy (10% or less)

See psnc.org.uk/PQS for more information





Funding

PSNC Director of Pharmacy Funding

Mike Dent



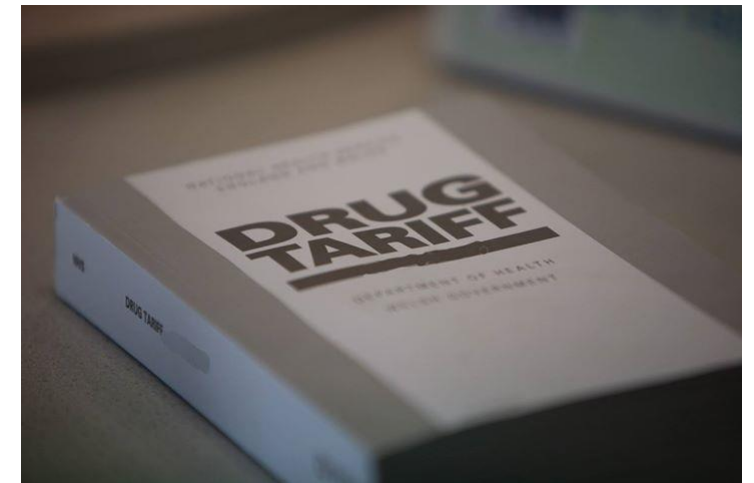
Long Term

- £13bn funding secured (£2.592bn a year plus PhIF spend) – more than original Government plans
- PhIF to fund pilot services which may, if successful, be commissioned nationally
- Discussions will be held on possible new funding models
- Savings in cost of dispensing to free up funding and resources for value-added service delivery



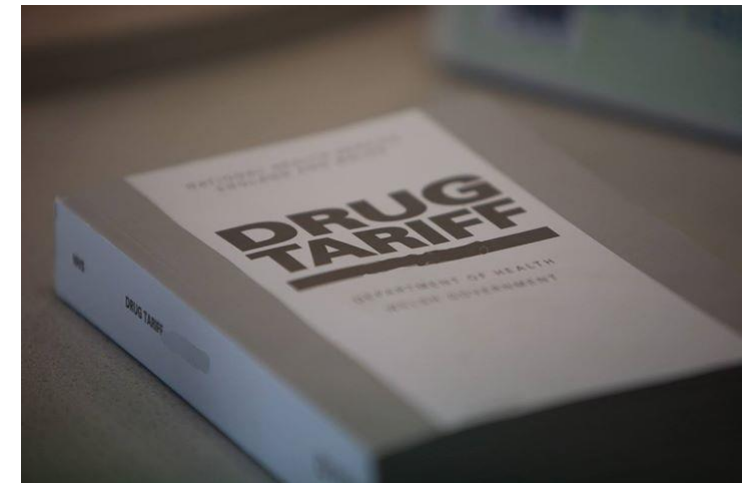
Short Term

- Many aspects remain unchanged e.g. SAF, NMS, PhAS etc.
- PQS – Aspiration payment can be claimed to ease cashflow (for contractors who participated in QPS 2018/19)
- Establishment Payments and MURs to be phased out by 2020/21 with funding reinvested in new services



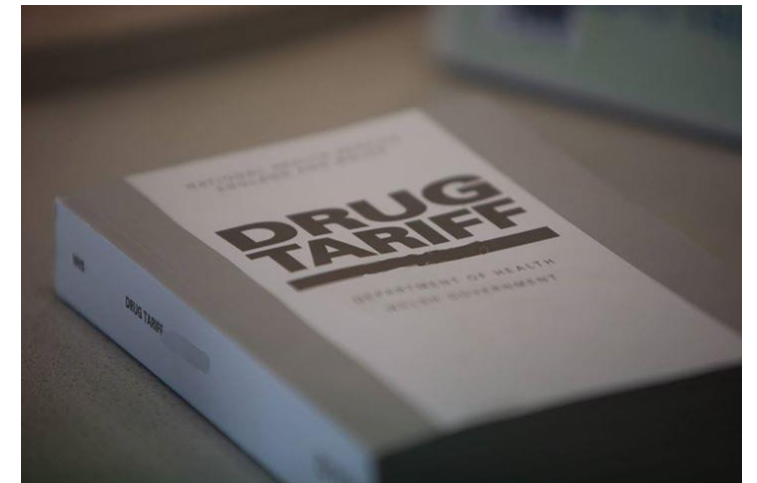
Short Term

- Monthly Transitional payments in H2 2019/2020 and 2020/21 to recognise costs (e.g. preparation for SSPs and implementation of FMD)
- £10m set aside as a contingency for SSP payments – if not used, this will be added to Transitional payments
- SSP fee will be set at £5.35
- CPCS fee will be set at £14.00



Reimbursement Changes

- PSNC and Government are committed to improving the current reimbursement arrangements
- This will cover Category M, Category A, discount deduction etc.
- Many changes will require further consultation
 - Public consultation on drug reimbursement reforms published yesterday





Access, technology and enablers

PSNC Director of Operations and Support
Gordon Hockey



Access

- PhAS to continue with current criteria and funding (£24m per annum) in 2019/20
- From April 2020 an '*updated and improved*' scheme will be introduced – further details expected October 2019
- Aims:
 - protect access
 - cost efficient
- not unduly administrative
 - reasonably simple
 - responsive



Consolidation

- Government still believes there are ‘*more pharmacies in some places than may be necessary*’ – some may consider it commercially beneficial to consolidate
- Want to strengthen the protections offered to pharmacies wishing to consolidate
- Also will look to remove unnecessary administrative requirements – endorsements





Enabling Change

- Technology is “*primarily an opportunity, not a threat; it is also an inevitability*”; “*dispensing to become more efficient to free pharmacists up to provide new services*”
- The Government will pursue legislative change to allow all pharmacies to benefit from hub and spoke dispensing – and agree with PSNC which models will benefit the whole sector fairly



Enabling Change

- Other plans include:
 - exploring greater use of original pack dispensing to support automation;
 - proposing legislative changes that allow better use of skill mix and enable clinical integration of pharmacists; and,
 - exploring the impact of changes to funding and fee structures, including for different types of prescription





Enabling Change

- In 2020/21 the Government will seek to introduce revised terms of service to reflect the different way in which people use and access online services
- Government will continue to protect patients' free choice of which Community pharmacy they wish to dispense their prescriptions





Support for contractors



Immediate Next Steps for the Five-Year CPCF

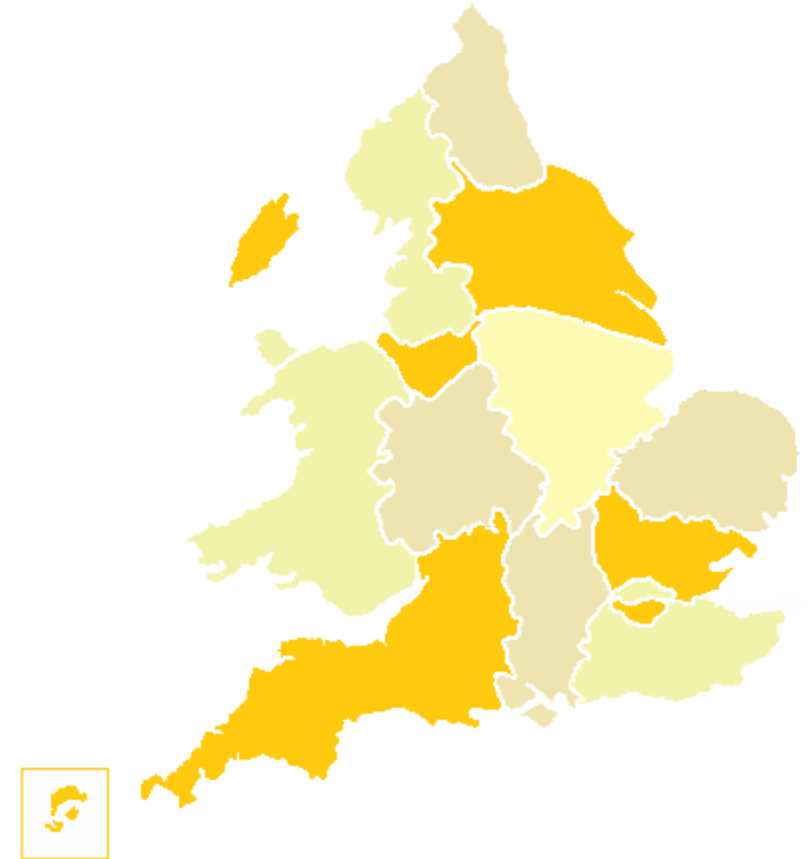
- Accelerated discussions to settle:
 - Pharmacy Quality Scheme
 - Transitional and other payments
- Implementation group working to finalise CPCS service specification and guidance
- PSNC responding to public consultation on reimbursement reforms





Communications: PSNC Roadshows

- **Roadshow events:**
 - Across England
 - Sundays beginning in late August, through September
 - To help contractors and pharmacy teams to engage with new elements of the CPCF
 - They will also give attendees the chance to ask questions of the PSNC Negotiating Team
 - Event details will be available soon
 - Sign up to our emails at psnc.org.uk/email for latest updates



Further Support for Contractors

- New Pharmacy Quality Scheme webpage with guidance on all PQS requirements (*expected August*)
- Early recorded presentation and briefing on how you can prepare for the PQS now (*July/early August*)
- Webinars on PQS and CPCS (*autumn*)
- Webinar and briefing on SSPs (*now available*)
- Guidance on Hep C testing and MUR target groups
- PSNC will work closely with LPCs and the other pharmacy organisations





Contacting PSNC

- All guidance will be posted on psnc.org.uk
- Sign up for emails at: psnc.org.uk/email
- Follow [@PSNCNews](https://twitter.com/PSNCNews) on twitter
- For queries on the CPCF contact:
 - PSNC team: info@psnc.org.uk
or 0203 122 0810
 - PSNC Regional Representatives
 - PSNC Chief Executive:
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