

Smartcard model factsheet

This factsheet provides an overview of the model that enables pharmacy teams to use NHS Smartcards for NHS IT such as the Electronic Prescription Service (EPS) and Summary Care Record (SCR).

NHS Smartcards and their access controls provide security measures to protect patient data. These controls ensure only those people who are directly involved in patient care and have a legitimate reason to access patient medical information can do so. Each community pharmacy team member that needs to have a Smartcard can have one; Smartcards should not be shared with other team members. The Registration Authority will assign roles and ODS codes onto the Smartcard and will also set the Smartcard so that it can be used in the relevant pharmacy.

Local NHS England and NHS Improvement team

These teams are responsible for commissioning a Registration Authority to manage Smartcard issues in the area.

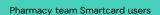
Local Registration Authority (RA)

Manages local Smartcard issues, for example issuing Smartcards, and adjusting users' roles in accordance with national NHS Digital guidance. Each RA also has some autonomy so it can optimise its own processes.



Administrators/Sponsors

Community Pharmacy Engalnd recommends that each pharmacy premises has someone with the Administrator or Sponsor role so that they can assist staff with role changes, renewal, unlocking etc.

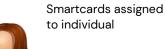


Smartcards are obtained, updated and used by pharmacy team members in order to access NHS IT systems such as the Electronic Prescription Service (EPS). Pharmacy team members are assigned 'roles' to their card relevant to the activities in the pharmacy they perform e.g. dispenser and pharmacist roles could differ. The pharmacy owner may determine what rights are requested for different staff. Staff members' Smartcards will not work at other pharmacies unless the RA set this (where there is a need*). Roles may be amended later. See:

cpe.org.uk/scroles

*If pharmacies are regularly worked at, those premises ODS code(s) can be added to the Smartcard premises being worked at for a particular day will be selected when logging on.

Single site











Individual's Smartcard has pharmacy

premises (ODS code) details added.

Multi-site arrangements



Pharmacists who have the multi-site FFFFF role on their card can use their cards in any EPS-enabled pharmacy. RAs may grant these for those staff that expect to work at various branches at short notice that they hadn't worked at before and may not again. Typically, such staff may also have to work at short notice at another site*. It is recommended any pharmacy regularly worked has its ODS code added to the card. Read more: cpe.org.uk/scmultisite



*RAs should grant the FFFFF code where needed or provide an equivalent solution (e.g. 24/7 availability of RA staff), to prevent the risks to patient safety should a pharmacist not be able to work at a pharmacy. Many staff may have FFFFF present because of NHSE's TD bulk adjustment

Read more about smartcards: cpe.org.uk/smartcard, cpe.org.uk/scmultisite, Smartcard processes and tips, Using Care Identity Service (CIS), and Smartcard escalation.