

Comparing standard SCR to SCR with Additional Information

Standard SCR displays information includes essential details such as medications, allergies, and adverse reactions. In contrast, the 'SCR with Additional Information' offers more comprehensive data, enabling health and care professionals to deliver improved patient care. SCR is access via the [National Care Records Service \(NCRS\) portal](#).

Differences between standard SCR and SCR with Additional Info

The following table highlights the distinctions between the Standard SCR and SCR with Additional Info.

Standard SCR	SCR (Additional Info)	Excluded from standard SCR and SCR with Additional Info (by default)
<ul style="list-style-type: none"> ▪ medicines; ▪ allergies; ▪ adverse reactions; ▪ Shielded Patient Flag 	<p>Additional info may include any or all of the following:</p> <ul style="list-style-type: none"> ▪ Reasons for medication and immunisations. ▪ Significant diagnoses and problems, as well as significant procedures. ▪ End-of-life care information and patient preferences. ▪ Additional important information from the record, agreed upon by both the patient and GP for inclusion in SCR. 	<p>Certain items are excluded from both types of SCR unless the patient specifically requests their inclusion:</p> <ul style="list-style-type: none"> ▪ fertility treatment; ▪ sexually transmitted infections and treatments; ▪ terminations; and ▪ gender reassignment.

Framework for use

From April 2020 to present: The SCR Additional Info access framework was revised in April 2020. Since then, health and care workers have been informed that they can use the SCR to access the most relevant information needed to support patients, including Additional Info, for direct care purposes. Patients who have fully opted out of the SCR remain opted out. Currently, patients do not need to request their GP practice to activate it.

Legacy framework (before April 2020): Previously, patients had to confirm their consent by requesting their GP practice to activate SCR with Additional Info. This allowed other health and care workers, such as pharmacists, to access this information when needed for direct care. The framework was updated to reflect the benefits of an improved model and lessons learned from the COVID-19 pandemic.

Future changes to the framework: Community Pharmacy England and the Community Pharmacy IT Group support the current framework. Any necessary changes to the framework will be communicated to pharmacy teams by NHS England and Community Pharmacy England.

The benefits of promoting and using SCR with Additional Info

Research by NHS England has shown that 71% of clinicians who accessed SCR with Additional Info reported that it helped them use their time with patients more effectively. Benefits included less time spent searching for information, fewer phone calls to other providers (including GP practices), quicker decision-making, and avoiding unnecessary referrals to other healthcare providers. Patients who shared Additional Info reported to the NHS SCR team that one of the main reasons for enabling this sharing was to help health and care workers understand "why I take a particular medicine."

Pharmacy teams are encouraged to support local and national campaigns promoting SCR with Additional Info. They are also encouraged to use [SCR](#) and SCR with Additional Info (where available) to enhance patient care, such as when delivering services like the Pharmacy First Service or providing emergency supplies. Increasingly, patients will also be able to access SCR and other health information through the [NHS App](#), provided their GP practice has enabled these features. [Patient materials](#) explaining SCR with Additional Info can be displayed in GP practices, community pharmacies, and other locations.

For more information, including links to local and national statistics, example screenshots, and patient materials, visit: [SCR with Additional Info](#); and [Electronic Health Records](#).