

CP ITG appendix: List of websites and systems pharmacy teams access

This appendix lists websites and systems that community pharmacy teams may access. It is maintained by [Community Pharmacy IT Group](#) (CP ITG) and PSNC. It may be used by those that whitelist websites for pharmacies. The list also demonstrates the current multi-login burden for pharmacy staff.

About whitelisting

On occasion IT support, PMR suppliers and/or their chosen connectivity aggregators will need to whitelist websites from their end to enable access. Websites within the 'nww area' of the internet require extra whitelisting. Pharmacy teams cannot currently auto access these even from their Health and Social Care Network (HSCN) pharmacy connection. The pharmacy organisation or IT support or head office might also whitelist from their end. The list below may help those which are responsible for whitelisting links which pharmacy teams may need to use. Read more at: psnc.org.uk/whitelist.

About multi-login burden for pharmacy teams

CP ITG, during a previous meeting agreed to support work looking at the issues with logging into many systems. CP ITG is in favour of smart authentication options which reduce the burden for health and care staff e.g. NHS-related systems using 'login with NHSmail', NHS Identity, biometrics etc. Read more at: psnc.org.uk/authentication.

List of clinical resources

These are some key clinical resources that some pharmacists may use in their practice (many require login credentials, some are compatible with 'login with OpenAthens', some use login with OpenAthens). Most are clinical information resources (online Word files from sps.nhs.uk website):

- [Resources 1 \(sps.nhs\)](#)
- [Resources 2 \(sps.nhs\)](#)

Disclaimer and queries

Web links were checked during November 2020 but will be subject to change or expiry. These lists are not fully comprehensive but may be updated following requests. We validate items prior to addition but we cannot guarantee the safety of any link. If you have a question about the list or would like a change to this document or a new link to be added onto it when the next published update is performed (typically quarterly), then please contact: it@psnc.org.uk.

Table 1 of 2: Websites/systems with login

Website/system name	Type	Web address	Which pharmacies use? (blank/some/most/all)	Login method(s) Use&Pass= username and password	Smart authentication option? [blank = no smart option]	Notes [nww = within this area of the internet]
Accounts portals	Business	Various	Many			
British National Formulary (BNF)	Clinical	nice.org.uk/about/what-we-do/evidence-services/journals-and-databases	Some	Use&Pass		Online, content published by NICE (National Institute for Health and Care Excellence)
Buttercups training	Training	buttercupstraining.co.uk	Some	Use&Pass		
CD reporting	Record	cdreporting.co.uk	Some	Use&Pass		
CDRx	Record	cdregister.co.uk/	Some			
Chemist + Druggist and CDdata	News/Data	chemistanddruggist.co.uk	Many	Use&Pass		
Central Alerting System (MHRA/NHS)		cas.mhra.gov.uk/Home.aspx	Many	Use&Pass		Relevant Emails go to shared NHSmail
Centre for Pharmacy Postgraduate Education	Info	cppe.ac.uk/myCPPE/login	Many	Use&Pass		
Datapharm dm+d viewer at Medicines.org.uk	Clinical info	http://dmd.medicines.org.uk (subscription may apply)	Some	Use&Pass		
Dorset Care Record (Local Health and Care Records (LHCRs))	Clinical records	clinicalregister.gemcsu.nhs.uk	Some	Use&Pass		
Drugs.com	Clinical info	drugs.com/	Some	Use&Pass		
E-Learning for Healthcare	Training	portal.e-lfh.org.uk/	Some	Use&Pass / OpenAthens	Smart option	
Electronic Medicines Compendium (EMC)	Clinical info	medicines.org.uk/emc/	Many	Use&Pass		
Email accounts separate from the NHSmail email accounts (e.g. Company email)	Email	Various	Most			
Local Health and Care Records (LHCRs) portal systems (multi)	Clinical records	Various	N/A yet			
General Pharmaceutical Council - myGPhC	Regulation	mygphc.org/signin	Most	Use&Pass		

Website/system name (cont)	Type	Web address	Which pharmacies use? (blank/some/most/all)	Login method(s) Use&Pass= username and password	Smart authentication option? [blank = no smart option]	Notes [nww = within this area of the internet]
Health and Safety online portals	Record	Various	Some			
Hepatitis C IT Registry	Register	clinicalregister.gemcsu.nhs.uk/ [HSCN and registration required for access]	Many	Use&Pass + extra approval		HSCN connection required. Registration for access required via NHSBSA's MYS portal
ImmForm	Ordering	portal.immform.phe.gov.uk/Logon.aspx?returnurl=%2f	Some			NHS Vaccine ordering
Local services portals – related to locally commissioned health services	Clinical	Various and can be multiple for one pharmacy	Many			
Medicines Complete	Info	about.medicinescomplete.com	All	Use&Pass / OpenAthens /Shibboleth	Smart option	
Medicines and Healthcare products Regulatory Agency (MHRA) Yellow Card Scheme – for reporting issues with medicines etc	Clinical	yellowcard.mhra.gov.uk	Many	Use&Pass		
MIMS	Clinical	mims.co.uk	Some	Use&Pass		MIMS prescribing references for healthcare professionals
National Pharmacy Association (NPA) members area	Info	npa.co.uk/membership (subscription can be needed)	Some	Use&Pass		
NEQAS	Info	neqascoag.org	Some	Use&Pass		External quality assurance for INR service
NHS Business Services Authority (NHSBSA) MYS Manage your service (MYS)	Payment system	services.nhsbsa.nhs.uk/nhs-prescription-services-submissions/login	Most	Use&Pass / Login with NHSmail / Smartcard	Smart option	
NHSBSA Information Services Portal	Reference	applications.nhsbsa.nhs.uk/infosystems/welcome	Many	Use&Pass		Reporting tool to view Rx item reports

Website/system name (cont)	Type	Web address	Which pharmacies use? (blank/some/most/all)	Login method(s) Use&Pass= username and password	Smart authentication option? [blank = no smart option]	Notes [nww = within this area of the internet]
NHS Data Security and Protection (IG) Toolkit (DSPTK)	Data security	Main DSPTK link at: psnc.org.uk/contract-it/pharmacy-it/data-security/data-security-and-protection-toolkit	All	Use&Pass		Login with NHSmail being considered
NHS Directory of Services (DoS) Profile Updater tool	Managing public pharmacy info	dos-profile.service.nhs.uk	Most	Use&Pass / Login with NHSmail	Smart option	
NHS Directoryofservices.nhs.uk tool	Managing public pharmacy info	directoryofservices.nhs.uk	Some			
NHS England commissioned Primary Care Support England (PCSE)	Ordering	secure.pcse.england.nhs.uk/forms/pcsssignin.aspx?ReturnUrl=%2f%20layouts%2f15%2fAuthenticate.aspx%3fSource%3d%252F&Source=%2F	Most	Use&Pass		For ordering NHS stationery such as Electronic Prescription Service paper tokens
NHS Open Athens account	Clinical	openathens.nice.org.uk	Some	Use&Pass		
NHS Service Finder (which displays Directory of Services information)	Info	finder.directoryofservices.nhs.uk/#/login	Some	Use&Pass		
NHS Smartcard access for: •usage of pharmacy clinical system •Care Identity Service (CIS) (online Smartcard admin software); •Electronic Prescription Service prescription Tracker; •Summary Care Record SCRa NHS Digital portal.	Clinical & info	https://portal2.national.ncrs.nhs.uk/prescriptionsadmin [Smartcard /HSCN connection required]	All	Smartcard / HSCN connection needed	Smart option	
NHS website including profile editor (to update NHS website pharmacy profile e.g. adjust opening hours)	Managing public pharmacy info	nhs.uk/personalisation/login.aspx	All	Use&Pass		
NHSBSA Information Services Portal	Business	applications.nhsbsa.nhs.uk/infosystems/welcome	Some	Use&Pass		NHS Payment Data

Website/system name (cont)	Type	Web address	Which pharmacies use? (blank/some/most/all)	Login method(s) Use&Pass= username and password	Smart authentication option? [blank = no smart option]	Notes [nww = within this area of the internet]
NHSmail login to email (email.nhs.net/owa) or login to NHSmail portal (portal.nhs.net/)	Email and info	portal.nhs.net/ ; or email.nhs.net/owa	Almost all	Use&Pass		
NPA training and IRIS database	Training and search database	npa.co.uk	Some	Use&Pass		
Numark members area	Info	numarknet.com	Some	Use&Pass		
Patient Access – pharmacy services	Clinical	patientaccess.com	Some	Use&Pass		
Pharmaceutical Journal	Pharmacy news	pharmaceutical-journal.com	Some	Use&Pass / OpenAthens	Smart option	
Pharmacy Medication Record (PMR) system	Clinical	Listed at psnc.org.uk/suppliers	All	NO		
Pharmacy online Training accounts e.g. Mediapharm	Training	Various	Some			
Pharmacy website account (if a website separate from the NHS website pharmacy profile)	Managing public pharmacy info	Varies	All			
Pharmapod	Recording	pharmapodhq.com	Most	Use&Pass		Incident reporting
Pharmdata	Business	pharmdata.co.uk	Some	Use&Pass		
PharmOutcomes	Clinical	pharmoutcomes.org/pharmoutcomes	Most	Use&Pass		
PharmSmart	Clinical/record	pharmsmart.co.uk	Most	Use&Pass		CD reg/incident reporting/etc.
Pre-payment service	Reference	applications.nhsbsa.nhs.uk/pharmacy-ppc/login	some			Pharmacy purchase of pre-payments for patients
Private PGD accounts e.g. PharmaDoctor	Clinical	Various	Some			

Website/system name (cont)	Type	Web address	Which pharmacies use? (blank/some/most/all)	Login method(s) Use&Pass= username and password	Smart authentication option? [blank = no smart option]	Notes [nww = within this area of the internet]
Pro Delivery Manager (Welsh Government volunteer delivery solution)	Delivery	prodeliverymanager.com	Some	Company ID code required		
Royal Pharmaceutical Society members area	Info	rpharms.com/rps-login (subscription required)	Some	Use&Pass		
Science Direct	Clinical	sciencedirect.com	Some	Use&Pass / OpenAthens	Smart option	
Sonar	Clinical	http://sonarinformatics.com	Some			
Specialist Pharmacy Services	Info	sps.nhs.uk	Most	Use&Pass		Authentication speedier if use NHSmail
System supplier websites	Info	Links stored at: psnc.org.uk/supplierlist (some may require subscription)		Various		Some have login areas
Twitter account	Pharmacy info	twitter.com/home?lang=en-gb	Some	Use&Pass		
WaveData online products – Live, Pharma TouchStone, Shortages	Info	wavedata.net ; wavedata.biz ; shortage.wavedata.net		Use&Pass		Pharmaceutical prices / data / locating stock
Wholesaler/manufacturer accounts	Clinical	Various including Alliance Healthcare, AAH, Phoenix ,and manufacturers where they are the sole suppliers of branded medicines.	All	Various		

Table 2 of 2: Websites and systems (login not required)

Website/system name	Type	Web address or info	Which pharmacies use (blank/some/most/all)?	Notes
Medicines and Healthcare products Regulatory Agency	Info	products.mhra.gov.uk	Most	
PSNC	Info	psnc.org	Some	
System supplier websites	Info	Links stored at: psnc.org.uk/supplierlist (some may require subscription)	All	