



NHS Service Finder


This factsheet updates pharmacy teams about NHS Service Finder and some of its features.

NHS Service Finder is a free online search tool which provides access to information from the [Directory of Services \(DoS\)](#) and [nhs.uk](#). It is not open to the public but it does allow pharmacy team members and other healthcare professionals to search for service information quickly.

Pharmacy team use of NHS Service Finder

Pharmacy teams will benefit from using NHS Service Finder to: look-up GP practice non-public phone numbers and GP practice non-public NHSmail addresses when needed; look-up local information to assist signposting; send information to patients about local services; and to the pharmacy profile's information. The tool is optimised to work on mobile screens or larger screens.

Top tips: Sign-up now, using NHSmail, test it and bookmark the link: finder.directoryofservices.nhs.uk



Look-up GP practice non-public NHSmail addresses and phone numbers
For clinically appropriate scenarios (where available). If you know which organisation, it is best to use the 'Check details of a specific service' option.

Look-up open nearby health and care organizations
This assists with signposting patients.

Quickly send details and route options straight to patient's phone or email
This helps your patients to easily get to near-by organizations that you are signposting them to.

Check your pharmacy is displaying as expected
This helps others refer patients to you when needed. If you need to update information within a profile refer to the 'Queries' section of cpe.org.uk/sf which explains NHS Profile Manager and more.