Day audit started _____ Time taken to complete (to the nearest quarter of a day)_____

First contact with patient		Type of consultation			Presenting Reason					Presenting Complaint			COVID-19 advice given during the consultation	Outcome				What would the patient have done if they hadn't contacted the pharmacy?					Consultation Time (mins)		Rate your confidence in the advice that you provided (1=low; 5=high)
						Informal referral										Referral									
Pharmacist	Non-Pharmacist	Phone	Face to Face	Online	Self-refer	GP	NHS111	Other	Unable to access other health setting	Responding to Symptoms	An existing medical condition or medicine	Other		Appropriate advice given only	Appropriate advice given and sale of a medicine	Pharmacist (if applicable)	Other HCP (surgery, A&E, NHS111	Not done anything else	GP Surgery	A&E / Walk in centre	Accessed NHS111	Other	Pharmacist	Non-pharmacist	