

Community Pharmacy Consultations

Pharmacists and their teams spend on average
38 working days a year providing
 healthcare advice for patients*

Pharmacists and their teams provide over
48 million healthcare consultations per year*

Every week **pharmacists** and their teams
 respond to over **600,000 patient queries** about their symptoms*

Healthcare advice given by pharmacy teams
 saves around **57,000 A&E and Walk-in Centre visits** every week*

Healthcare advice given by pharmacy teams
 saves **almost half a million GP visits** every week*



Pharmacists are highly qualified experts in medicines. We offer appointment-free healthcare advice with no waiting lists, right in the heart of your community.

* **PSNC Pharmacy Advice Audit 2020:** In June and July 2020 more than 9,400 pharmacies in England recorded the informal patient consultations they gave over a 24-hour period. These consultations have no specific funding associated with them. 43% of the consultations resulted in advice only being given ie they were not associated with any OTC sales. The consultations are a critical part of pharmaceutical care, helping patients and reducing pressure on other healthcare providers.

For more information or assistance preparing letters or questions please contact: commsteam@psnc.org.uk