![Community Pharmacy England logo]

Using cyber technology: top tips

NHS approved IT systems for recording New Medicine Service (NMS) consultations and sharing data with the NHSBSA will be ready from 1st December 2023. This factsheet outlines the stages of transition to the mandatory use of approved IT systems for NMS.

Video conferencing

Use video conferencing to communicate with colleagues, patients and service users if needed.

Read more: **cpe.org.uk/rc**

NHS Smartcards

Pharmacy staff who regularly work at multiple sites need to have the correct codes on their Smartcard, which can be arranged by the local Smartcard Registration Authority (RA).

Read more: **cpe.org.uk/ra**

Mobile phones

It is permissible to use mobile messaging to communicate with colleagues, patients and service users.

Further information about how to do this safely and securely can be found here:

Read more: **cpe.org.uk/mobilemessages**

Emails

Be careful of suspicious links or suspicious attachments in emails – don't click on these.

Read more: **cpe.org.uk/emailit**

No faxes

Encourage local health and care colleagues to use NHSmail instead of faxes to contact you.

Read more: **cpe.org.uk/fax**

Read more: Community Pharmacy England's **Data security** hub.