

New Medicine Service - Interview Schedule

Intervention

1. Have you had the chance to start taking your new medicine yet?
2. How are you getting on with it?
3. Are you having any problems with your new medicine, or concerns about taking it?
4. Do you think it is working? (Prompt: is this different from what you were expecting?)
5. Do you think you are getting any side effects or unexpected effects?
6. People often miss taking doses of their medicines, for a wide range of reasons. Have you missed any doses of your new medicine, or changed when you take it? (Prompt: when did you last miss a dose?)
7. Do you have anything else you would like to know about your new medicine or is there anything you would like me to go over again?

Follow up

1. How have you been getting on with your new medicine since we last spoke? (Prompt: are you still taking it?)
 2. Last time we spoke, you mentioned a few issues you'd been having with your new medicine. Shall we go through each of these and see how you're getting on?
 3. A) The first issue you mentioned was [*refer to specific issue*] – is that correct?
B) Did you try [*the advice / solution recommended at the previous contact*] to help with this issue?
 4. Did you try anything else?
 5. Did this help? (Prompt: how did it help?)
 6. Is this still a problem or concern?
- Repeat Questions 3-6 for each issue that the patient discussed at the Intervention stage
7. Have there been any other problems/concerns with your new medicine since we last spoke?
 8. People often miss taking doses of their medicines, for a wide range of reasons. Since we last spoke, have you missed any doses of your new medicine, or changed when you take it? (Prompt: when did you last miss a dose?)