

## **Christmas and New Year Trading 2021**

To support our customers through the festive season, we are pleased to give you advance notice of our service over Christmas and the New Year.

If you require a delivery on or before Thursday 23<sup>rd</sup> December 2021, please send your order to Customer Services by Thursday 16<sup>th</sup> December 2021.

All orders received after close of business on Thursday 16<sup>th</sup> December 2021, cannot be guaranteed for delivery before Christmas.

Orders received on or after Friday 24<sup>th</sup> December 2021, will be delivered in January 2022.

Normal operations will commence on Tuesday 4th January 2022.

Bristol-Myers Squibb Customer Service Team would like to wish you a very Happy Christmas and a prosperous New Year.

If you have any queries please contact the Customer Service Team on 0800 587 1540 or email: customerinfo.ukie@bms.com

To send orders please email: bmscustomer-service.chester@bms.com

If you would like to trade with us via EDI (orders & invoices), please contact the Customer Service team: customerinfo.ukie@bms.com

## Change to working hours during the Festive Season as follows:

Friday 10<sup>th</sup> December 8.30 – 13.00

Friday 24th December 8.30 - 12.30

Wednesday 29th December 10.00 - 14.00

Thursday 30th December 10.00 - 14.00

Friday 31st December 10.00 - 14.00