

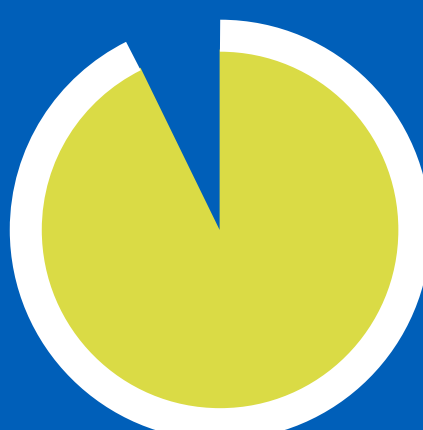
Pharmacy Quality Scheme

NHS England introduced a Quality Scheme for pharmacies in 2017

This infographic shows the combined data from the April and November 2017 declarations.

11,410

that's over 90%, of NHS pharmacies in England took part in the scheme



Patient safety/clinical effectiveness



***11,354**

provide support for:

- Taking medicines correctly
- Starting new medicines
- Obtaining urgent supplies



11,104

have 80% of pharmacy professionals (pharmacists and pharmacy technicians) trained to Level 2 Safeguarding - that's approx. 20,000 pharmacy professionals



11,027

produced a reflective safety report specific to that pharmacy. Reporting from pharmacy to the National Reporting and Learning System has significantly increased



11,020

identified an estimated 12,500 high risk asthma patients and referred for review

Patient experience



***11,395**

updated their NHS Choices profiles to include information about their opening times, services and facilities



11,003

have uploaded their latest patient survey onto NHS Choices



9,474

are accredited Level 1 Healthy Living Pharmacies providing expert proactive support for healthy living to local communities



11,193

have 80% of patient-facing staff - that's over 70,000 people - who are Dementia Friends

Digital enablers



***11,395**

applied for NHSMail accounts. Over 30,000 NHSMail accounts have now been rolled out to support communication of patient information and integrate pharmacy into the NHS primary care team



10,938

increased their use of the Summary Care Record to support clinical care. Over 95% of pharmacies now have access to SCR



***11,406**

are enabled to receive and dispense prescriptions via the Electronic Prescription Service



11,276

updated their NHS 111 Directory of Services profile to enable real time referral to community pharmacy to support urgent and self-care