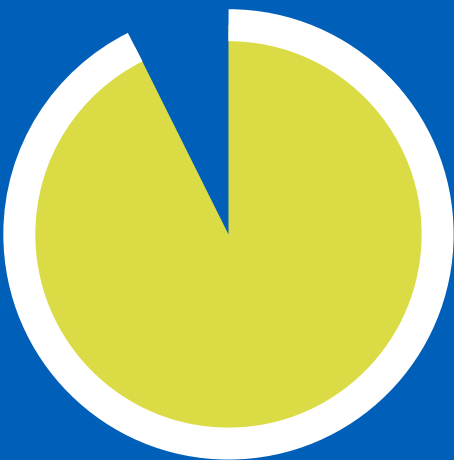


Pharmacy Quality Scheme

This infographic shows data from the February 2019 declarations.

10,678

is the total number (over 90%) of NHS pharmacies in England that took part in the scheme



Patient safety/clinical effectiveness



10,509

completed the audit of non-steroidal anti-inflammatory drugs and gastro-protection for patients over 65



*10,678

provide support for:

- Taking medicines correctly
- Starting new medicines
- Obtaining urgent supplies



10,452

produced a written patient safety report at premises level and uploaded "Look alike sound alike" incident reports to the NRLS



10,404

pharmacies have reviewed their asthma patients and referred on those at high risk for further review



10,421

have 80% of registered pharmacy professionals who had satisfactorily completed the CPPE Risk Management training - over 28000 accredited.

Patient experience



*10,678

updated their NHS website profiles to include information about their opening times, services and facilities



9,535

are accredited Level 1 Healthy Living Pharmacies providing expert proactive support for healthy living to local communities. 74,500 pharmacy staff were accredited to provide oral health advice to support national smile week.



*10,678

made the results of their last completed Community Pharmacy Patient Questionnaire publicly available on their pharmacy's NHS website entry



10,609

have 80% of patient-facing staff who are Dementia Friends

Digital enablers



*10,678

pharmacies are able to send and receive NHSmail, enabling safe and secure transfer of information to support patient care.



*10,678

could demonstrate cyber security by ensuring that all their operating system and browser versions currently in use in the pharmacy comply with Warranted Environmental Specification (WES); and are therefore supported by NHS Digital for connectivity to NHS



10,629

updated their NHS 111 Directory of Services profile to enable real time referral to community pharmacy to support urgent and self-care

*Gateway criteria required to take part in the scheme.