

# **Pharmacy Quality Scheme**

This infographic shows data from the June 2018 declarations.

10,809

is the total number (over 90%) of NHS pharmacies in England that took part in the scheme



# Patient safety/clinical effectiveness



#### \*10,784

provide support for:

- Taking medicines correctly
- Starting new medicines
- Obtaining urgent supplies



## 10,556

have 80% of pharmacy professionals (pharmacists and pharmacy technicians) trained to Level 2 Safeguarding



## 10,539

produced a reflective safety report specific to that pharmacy. Reporting from pharmacy to the National Reporting and Learning System has significantly increased



## 10,381

pharmacies have reviewed their asthma patients and referred on those at high risk for further review

# **Patient experience**



# \*10,806

updated their NHS Choices profiles to include information about their opening times, services and facilities



## 10,420

have uploaded their latest patient survey onto NHS Choices



## 9,436

are accredited Level of Healthy Living Pharmacies providing expert proactive support for healthy living to local



# 10,680

have 80% of patient-facing staff who are Dementia Friends

## **Digital enablers**



## \*10,799

phamacies are able to send and receive NHSmail. Over 40,000 NHSMail accounts have now been rolled out to support confidential communication of patient information and integrate pharmacy into the NHS primary care team

eligible for payment.



#### 9,749

increased their use of the Summary Care Record to support clinical care. Over 95% of pharmacies now have access to SCR



#### \*10,807

are enabled to receive and dispense prescriptions via the Electronic Prescription Service



#### 10,654

updated their NHS 111 Directory of Services profile to enable real time referral to community pharmacy to support urgent and self-care

<sup>\*</sup>Gateway criteria required to take part in the scheme. 39 of the 10,809 pharmacies who made a declaration did so stating that they did not meet at least one of the gateway criteria and were not then