

Pharmacy Quality Scheme

NHS England introduced a Quality Scheme for pharmacies in 2017

This infographic shows the declaration data for April 2017.

11,094

that's over 90%, of NHS pharmacies in England took part in the scheme



Patient safety/clinical effectiveness



***11,031 (99.4%)**

provide support for:

- Taking medicines correctly
- Starting new medicines
- Obtaining urgent supplies



10,434 (94.9%)

have 80% of pharmacy professionals (pharmacists and pharmacy technicians) trained to Level 2 Safeguarding - that's approx. 20,000 pharmacy professionals



6,036 (54.9%)

produced a reflective safety report specific to that pharmacy. Reporting from pharmacy to the National Reporting and Learning System has significantly increased



10,415 (94.7%)

identified an estimated 12,500 high risk asthma patients and referred for review

Patient experience



***11,064 (99.7%)**

updated their NHS Choices profiles to include information about their opening times, services and facilities



9,271 (84.3%)

have uploaded their latest patient survey onto NHS Choices



1,792 (16.3%)

are accredited Level 1 Healthy Living Pharmacies providing expert proactive support for healthy living to local communities



10,691 (97.2%)

have 80% of patient-facing staff - that's over 70,000 people - who are Dementia Friends

Digital enablers



***11,075 (99.8%)**

applied for NHSMail accounts. Over 30,000 NHSMail accounts have now been rolled out to support communication of patient information and integrate pharmacy into the NHS primary care team



10,201 (92.8%)

increased their use of the Summary Care Record to support clinical care. Over 95% of pharmacies now have access to SCR



***11,091 (99.9%)**

are enabled to receive and dispense prescriptions via the Electronic Prescription Service



10,882 (99%)

updated their NHS 111 Directory of Services profile to enable real time referral to community pharmacy to support urgent and self-care

*Gateway criteria required to take part in the scheme

The figures stated are the percentage of those that took part in the scheme. There is a second review date on 24 November 2017. The scheme will be evaluated.