## <u>Direct Order Placement and Delivery Schedule for</u> <u>Christmas/New Year Period 2021/22</u>



| Order Placed   | Delivered                | Order Placed                     | Delivered               |
|--|--------------------------|----------------------------------|-------------------------|
| Thur 23 <sup>rd</sup> Dec (8.30-4pm)                         | Fri 24 <sup>th</sup> Dec | Thur 30th Dec (9-4pm)            | Tue 4 <sup>th</sup> Jan |
| Fri 24 <sup>th</sup> Dec (9-12noon)<br>Emergency Orders Only | Wed 29 <sup>th</sup> Dec | Fri 31 <sup>st</sup> Dec (9-4pm) | Wed 5th Jan             |
| Wed 29th Dec (9-4pm)   | Fri 31st Dec             |                                  | <del>+</del>            |

The office will be closed for Christmas from 4pm on 24th December and re-open on 29th December 2021.

The office will be closed for New Year from 4pm on 31st December and re-open on 4th January 2022.

\*Above schedule is for products ordered directly from Roche and may not be possible for some postcodes\*

Freephone: 0800 7315711 or Freefax: 0800 1695432

Outside of the times indicated the office will be closed, in emergency situations only please contact Roche security on 01707 366000 who will contact a member of Customer Care at home.

Seasons Greetings. Best wishes to you and your families for the New Year.