

# 2022 / 23

# JULY / AUGUST 2022

# SEPTEMBER 2022

## TAPR TIMELINE

### About the Transforming Pharmacy Representation Programme (TAPR)

PSNC's Transforming Pharmacy Representation (TAPR) Programme was launched in July 2022 following the contractor vote on the Review Steering Group (RSG) proposals. The programme takes forward the proposals of the RSG, as supported by contractors, and this timeline sets out some of the key milestones already reached, as well as those that are coming throughout this financial year.

You can remain up to date with the latest developments at: <https://psnc.org.uk/tapr>.



- ✓ Contractors vote in favour of RSG Proposals - Complete
- ✓ PSNC launches TAPR work programme, with eight workstreams - Complete
- ✓ PSNC recruits programme support and maps out workplans - Complete
- ✓ Planning on use of future PSNC levies begins - Complete

- ✓ PSNC agrees TAPR workplan, funded from PSNC reserves - Complete
- ✓ PSNC takes decisions on governance, including to reduce the size of the Committee - Complete
- ✓ PSNC discusses levies with LPCs and recalculates levies - Complete
- ✓ Publication of Phase 1 of the LPC Toolkit, model timeline for change and a stocktake template - Complete
- ✓ Luther Pendragon appointed to support influencing work - Complete
- ✓ Work on new vision and strategy for the sector begins - Complete

## OCTOBER 2022

- ✓ Launch of employment law portal for LPCs - Complete
- ✓ Nuffield Trust and The King's Fund appointed to develop vision and strategic options - Complete
- ✓ Draft new constitution for LPCs is published with guidance - Complete
- ✓ PSNC shares indicative 2023/24 levies with LPCs - Complete
- ✓ Rebranding to Community Pharmacy England begins with appointment of IE Brand - Complete
- ✓ PSNC shares influencing plans with LPCs and others - Complete

## NOVEMBER 2022

- > Open consultation on the vision and strategic options begins
- > Practical support provided for LPCs on their journey to respond to RSG proposals
- > Review of PSNC's current branding begins
- > Parliamentary event kickstarts influencing work, working with LPCs
- > Publication of PSNC high level plans for 2023/24
- > PSNC announces secondment opportunity for up to 2 LPC Chief Officers as LPC Transformation Champions

## DECEMBER 2022

- > Nuffield Trust and The King's Fund undertake their research work
- > Pharmacy visits for key target MPs and Peers begin
- > Launch collaboration tools for LPC Chairs
- > Practical support continues for LPCs, including webinars
- > Planning for wider governance review (including plans for LPC engagement)
- > Rebranding research phase concludes

## JANUARY 2023

- > Nuffield Trust and The King's Fund continue their research work
- > Vision engagement events held for contractors
- > Planning for the next stage of LPC support including co-development of stage 2 of a LPC transformation toolkit
- > Targeted pharmacy visits for MPs and Peers continue
- > Work to build PSNC's new brand begins, including discussion with LPCs

## FEBRUARY 2023

- > Nuffield Trust and The King's Fund test initial report with Steering Group and Advisory Panel
- > Notification of final PSNC Levy to each LPC
- > Support for LPCs to hold special meetings of contractors to adopt new constitutions
- > Governance review begins
- > PSNC Pressures Survey provides key data for influencing work
- > Development of Community Pharmacy England Brand

## MARCH 2023

- > Nuffield Trust and The King's Fund publish initial report
- > LPC begins election cycle for new LPCs from July 2023
- > Testing of Community Pharmacy England brand
- > Development of Community Pharmacy <local> brand
- > Parliamentary event – to cover pressures and the future



**APRIL  
2023**

- > Consultation on the initial report of Nuffield Trust and The King's Fund
- > Wider stakeholders engaged about vision and strategic options
- > Launch of new brand for PSNC as 'Community Pharmacy England'



**BEYOND APRIL  
2023**

- > Publication of final vision and strategy report - June 2023
- > Influencing work to build support for the vision and strategy continues
- > Explore improvement of LPC and contractor engagement
- > Publish Branding Templates for "Community Pharmacy <local>"
- > Support LPCs who wish to use the new brand for "Community Pharmacy <local>"
- > Design and launch of the national forum of LPC representatives
- > Development of the Chief Officer network and provider company network



**QUESTIONS?**

**Launching the TAPR workplan, PSNC's CEO said:**

"Community pharmacy contractors have made very clear through the contractor vote that they want to see a step-change at PSNC and the LPCs. A change in how we negotiate and make decisions on their behalf; a change in how we communicate and enable them to hold us to account; and a change in how we work together for the benefit of the whole sector. These are the principles underpinning our new TAPR programme of work, which are pleased to have already begun."

PSNC committed to answering questions about the TAPR work programme and about how levies will be spent in the future, and committed to allowing contractors to track progress against the RSG Proposals. A range of updates and resources have now been published to do this and these can all be accessed via: [psnc.org.uk/tapr](https://psnc.org.uk/tapr)