

Novartis Pharmaceuticals 2022/23 Christmas & New Year Opening & Delivery Schedule



Customer Care Opening Times

Monday 12th - Friday 16th Dec	Normal Hours 9.00 – 5.00pm
Monday 19th - Thursday 22nd Dec	Normal Hours 9.00 – 5.00pm
Friday 23rd Dec	Reduced Hours 9.00 – 2.30pm
Monday 26th & Tuesday 27th	Closed Bank Holidays
Wednesday 28th - Friday 30th Dec	Normal Hours 9.30 – 4.30pm
Monday 2nd January 2022	Closed (Bank Holiday)
Tuesday 3rd January 2023 - Onwards	Normal Hours 9.00 – 5.00pm



Delivery Schedule

Date	Order Before 1.00pm	Order after 1.00pm
Monday 19th Dec	Delivery Tuesday 20th	Delivery Wednesday 21st
Order Tuesday 20th Dec	Delivery Wednesday 21st	Delivery Thursday 22nd
Order Wednesday 21st Dec	Delivery Thursday 22nd	Delivery Friday 23rd
Order Thursday 22nd	Delivery Friday 23rd Dec	Delivery Wednesday 28th
Order Friday 23rd Dec	Delivery Wednesday 28th	Delivery Thursday 29th
Order Wednesday 28th Dec	Delivery Thursday 29th	Delivery Friday 30th
Order Thursday 29th Dec	Delivery Friday 30th	Tuesday 3rd Jan 2023- <i>(Except for Scotland where it is a Bank Holiday, delivery will be the Wednesday 4th)</i>
Order Friday 30th Dec	Tuesday 3rd Jan 2023 <i>(Except for Scotland where it is a Bank Holiday, delivery will be the Wednesday 4th)</i>	Delivery Wednesday 4th Jan
Order Tuesday 3rd Jan 2022	Delivery Wednesday 4th	Delivery Thursday 5th
Order Wednesday 4th Jan 2022	Normal Order / Delivery Resume	Normal Order / Delivery Resume

- NB : there will be a full out of hours service when office is closed where Emergency only orders can be obtained.
Contact Details : Tele No. 08457419442,



**Happy
Holidays**

