

Factsheet: CP ITG update (Summer 2023)

The Community Pharmacy IT Group (CP ITG) held its main quarterly meeting in June 2023 to advance its objectives. The meeting covered several topics, presented below in no particular order of priority.

Supplier development frameworks



NHS England plans to support community pharmacy suppliers in transitioning to the Digital Care Service Catalogue, which will promote development required for pharmacy NHS services modules. This [systems framework](#) will also support pharmacy digital developments outlined in the Primary Care Recovery plan.

Reducing double data entry

To reduce the double data entry required of pharmacy teams for services such as Discharge Medicine Service (DMS) during the claiming process, suppliers and the NHS have targeted use of [pharmacy APIs](#) to automate data submission across this year. The advance development DMS work has been greenlit for late this financial year.



Standardising IT messages



The [Community Pharmacy Data Standard](#) was updated to standardise how IT messages are sent between pharmacy and GP practices. This enables pharmacy teams to transfer data in an easier and consistent structured way. It will also: provide Suppliers with blueprint instructions and ensure the NHS receives information in a structured way. The [PRSB](#) manages the standard and takes part in CP ITG.

Patient apps

To increase digital options for patients using the NHS, the government previously set targets like the ability to book online appointments and to order repeat online prescriptions online. The sector has requested improvements to the NHS App, such as greater visibility of what has been ordered via the app, common standards, and support for other pharmacy [apps](#).



System transfer process streamlining



For continuity of patient care, certain patient information must be transferred from the old to the new system. Community Pharmacy England has worked with a CP ITG sub-group on the minimum agreed minimum dataset and associated [transfer specification document](#).

NHSmail security changes preparation

The NHSmail team envisions security changes to add multi-factor authentication options to protect NHSmail users and the NHSmail system. Pharmacy teams can [test out switching MFA on](#) and can [report feedback to us](#).



Read more about IT and Community Pharmacy England's IT work:

- Full pharmacy IT bulletin ([pdf](#) or [html](#) versions)
- [Community Pharmacy IT Group](#)