



Coming Into Focus- Community Pharmacy now and in the future

Community Pharmacy in 2033

- Core players in the local health system
 - Providing a range of services to meet the needs of the population
 - Key members of local Primary Health Care teams
 - A 'front door' service treating people directly and directing people to the right place where needed
- Thriving businesses
 - Key part of medicines supply chain, albeit with reduced reliance on dispensing income
 - Great places to work
- Continuously improving and developing
 - Training and developing staff
 - Establishing new and innovative services

The Key Components



Patients will experience

- Services which are clearly understandable and accessible
- Choice where appropriate
- Continuity where required
- Confidence in the advice they receive
- Information and overall approach integrated with other parts of the health system

Patients won't

- Be bounced between providers

A Key Contributor to Wider System Goals

Community pharmacists will contribute to the delivery of wider ICB goals:

- improve outcomes in population health and healthcare
 - Enabling people to live well with medicines
 - Preventing ill-health & supporting well-being
 - Providing clinical care for patients
- tackle inequalities in outcomes, experience and access
 - Providing services within local communities
- enhance productivity and value for money
 - Reducing waste and making best use of the skills of the wider multi-disciplinary team
 - Continuous improvement
- supporting broader social and economic development
 - Thriving businesses in their own right and providing services convenient for people at their place of work as well as closer to home

Building on the current Contract Structure

Essential

Nationally specified and priced, delivered by all Community Pharmacists (CPs)

All services included as 'Essential services' in current Community Pharmacy Contractual Framework (CPCF), together with: Community Pharmacist Consultation Service; New Medicine Service; 'Pharmacy First' service as set out in Primary Care Recovery Plan services

Advanced

Nationally specified and priced, delivered by CPs able to do so

Per current CPCF:
Pharmacy Contraception Service
Smoking Cessation Service
Flu and COVID-19 Vaccination Service
Hypertension Case-finding Service
Emergency contraception

Enhanced - National

Nationally specified and priced, delivery by local agreement

Examples might include:
Vaccination services (various vaccines)
Weight management
Single Long Term Condition management e.g. hypertension, lipid control, asthma
Medicines optimisation, including pharmaceutical care plan, therapeutic drug monitoring and pharmacogenomics

Enhanced – Local

Locally specified and priced, delivery by local agreement

Examples might include:
Direct input into primary care networks
Taking on ARRS pharmacist role;
Remote/rural services

Key Points

All pharmacies offering a range of core ('Essential') services that will be nationally specified and priced.

Some pharmacies opting to go further in agreement with their local commissioners:

- nationally agreed menu of additional ('Advanced' and 'Enhanced - national') services
- Local Enhanced services agreed as necessary to meet local needs.

As skills develop and innovations emerge, services will move between categories, so that services currently classed as 'Enhanced' may in future become 'Advanced' or even 'Essential', with new innovations taking their place as Enhanced services.

This won't work unless...

- We have **sufficient capacity & capability** in NHSE and ICBs, and in community pharmacy, to collaborate to negotiate service patterns and agree contracts
- We have a **broader primary care strategy** showing how community pharmacy fits
- We see **increased investment** in community pharmacy alongside recycling of savings in the sector
- Community pharmacy is fully integrated into **workforce planning**
- We see changes to both **professional and economic regulation** of the sector
- We see investment in **IT and estates infrastructure**
- We recognise **engagement in system working** needs to be resourced
- We engage effectively with **patients and the public**