



Service Development Subcommittee Agenda

Date: 12th July 2023

Start time: 2pm

Location: The Queens Hotel, New Station Street, Leeds, LS1 1PJ

Members: Sami Hanna, Clare Kerr, Fin McCaul (Chair), Claire Nevinson, Olivier Picard, Faisal Tuddy

1. Welcome from Chair
2. Apologies for absence
3. Conflicts or declarations of interest
4. Minutes of the last meeting and update on actions ([Appendix SDS 01/07/2023](#))

Action

5. Update on the Workplan for 2023 ([Appendix SDS 02/07/2023](#))
6. Community Pharmacy Vision ([Appendix SDS 03/07/2023](#))
7. Hypertension Case-Finding Service ([Confidential Appendix SDS 04/07/2023](#))
8. Flu and COVID-19 vaccination services ([Confidential Appendix SDS 05/07/2023](#))
9. Collecting pharmacy consultation data ([Confidential Appendix SDS 06/07/2023](#))

Report

10. NHS Independent Prescribing Pathfinder ([Appendix SDS 06/07/2023](#))
11. Development of APIs for clinical services ([Appendix SDS 08/07/2023](#))
12. Consultation responses ([Appendix SDS 09/07/2023](#))
13. Any other business



Minutes of the PSNC Service Development Subcommittee meeting held via Zoom on Thursday 22nd June 2023 commencing at 1.30pm

Present: Fin McCaul (Chair), Clare Kerr, Claire Nevinson, Olivier Picard

In attendance: Alastair Buxton, Rosie Taylor, David Onuoha, Sami Hanna, Stephen Thomas, Beran Patel, Ifti Khan, Jas Heer, David Broome, Jay Patel, Ian Strachan, Niamh McMillan, Peter Cattee, Adrian Price, Janet Morrison, Gordon Hockey, Caline Umutesi

Item 1 – Welcome from Chair

- 1.1 The Chair opened the meeting and welcomed the attendees, including Olivier Picard who is a new member of the SDS subcommittee.

Item 2 – Apologies for absence

- 2.1 Apologies for absence were received from Faisal Tuddy.

Item 3 – Conflicts or declarations of interest

- 3.1 No new conflicts or declarations of interest were raised.

Item 4 – Minutes of the last meeting

- 4.1 The minutes of the subcommittee meeting held on 1st February 2023 were approved.

Item 5 – Actions and Matters arising

- 5.1 At the February 2023 SDS meeting, it was agreed that data on the number of unused flu vaccines (purchased for NHS purposes) in 2022/23 would be collated from Committee members.

Action: Alastair will send out a reminder email asking for members to submit this data.



Item 6 – 2023 Negotiations: Common Conditions Service

- 6.1 The contents of the Confidential Common Conditions Service papers in the agenda were discussed.

Item 7- Negotiations: Expansion of services – Hypertension Case-Finding Service and the Pharmacy Contraception Service

- 7.1 The contents of the Confidential papers in the agenda were discussed.

Item 8 – 2023 Negotiations: Flu and Covid-19 vaccination services

- 8.1 Alastair advised that NHSE were still considering the fee for the Covid-19 vaccination service in the light of our discussions and written response. They had however sent through updated service specifications for the Covid and Flu vaccination services.

Item 9 – Any other business

- 9.1 None.



Appendix SDS 02/07/2023

Update on the 2023/24 Workplan for the Services Team

This workplan forms part of the wider plan and priorities for Community Pharmacy England in 2023/24 (set out in the RDF November 2022 agenda) and covers the elements of activity which will be undertaken by the Services Team. It aims to reflect the major areas of work for the team in the year ahead, rather than picking up on all individual elements of work which will be undertaken, including some of the business-as-usual activities.

The plan contains updates on work undertaken in relation to the various elements and it has also been edited to reflect the publication of the Delivery plan for recovering access to primary care and the subsequent negotiations, which has necessitated the reprioritisation of resources.

Subcommittee action

Review the progress updates and consider the amendments made to the plan.



No.	Workplan element	Timeframe	Progress update
<p>Objective 1: Negotiating with Government and NHS England to secure the best possible contractual terms and remuneration for NHS services</p>			
1.1	<p>Supporting the further development of the Walk-in service proposals</p> <p>Supporting the negotiations on the Delivery plan for recovering access to primary care</p>	<p>Ongoing</p> <p>May to July 2023</p>	<p>Ongoing - the Services Team is providing support to the NT on the services related elements of the ongoing negotiations. The necessary prioritisation of this work has had an impact on the team's ability to pursue some of the other elements in the workplan.</p> <p>Updates on the service related elements of the negotiations have been provided at the last subcommittee meeting and recent Committee update meetings.</p>
1.2	<p>Conclude negotiations on the Year 4, 5 and 6 services and develop support materials for contractors and LPCs</p>	<p>Sept 2022 – Dec 2023</p>	<p>Year 4 & 5 complete - the team supported the negotiations, which have concluded. Resources have been developed for the Pharmacy Contraception Service (PCS),</p>



			but they have not yet been reviewed or published, as a result of our position on the funding for the service.
1.3	Conclude negotiations on the Year 5 PQS and develop support materials for contractors and LPCs	Nov 2022 – May 2023	Complete – the team supported the negotiations on the Year 5 PQS, including the discussions on a scaled-back scheme. Resources to support the PQS were developed, but due to the Committee’s policy in relation to the affordability of PQS, the Year 5 resources have not been published.
1.4	Agreement of standard additions and review of all Advanced service specifications	Nov 2022 – July 2023	Ongoing – the review of all the Advanced service specifications, including the addition of new standard wording was successfully completed working with NHSE and DHSC. The changes to the specs also incorporated substantive changes to the HCFS and the SCS. Updated resources for the HCFS have been published and work to update SCS resources is nearing completion.
Objective 2: Laying the groundwork for the next CPCF			



2.1	Reviewing and analysing the responses to the first Vision consultation	Nov 2022 – Jan 2023	Complete – the responses to the consultation were analysed and a thematic summary was shared with Nuffield Trust and The King’s Fund.
2.2	Facilitating the Community Pharmacy England vision working groups (Services; Digital & Technology; Workforce)	Nov 2022 – May 2032	Complete – two meetings of each of the three working groups were organised by the team, with summaries of the discussions being provided to Nuffield Trust and The King’s Fund.
2.3	Supporting Community Pharmacy England’s wider work on the vision and strategy	Nov 2022 – Jun Dec 2023	<p>Ongoing – the team is continuing to support the organisation’s work on the vision project, including providing feedback to Nuffield Trust and The King’s Fund on the draft vision. There have been delays in the progress of the work at NT/KF and this means the date for finalising the final report has been pushed back to the end of July, with a formal launch planned in September.</p> <p>Following finalisation of the report, the team will support Community Pharmacy England’s work to develop a</p>



			strategy to implement the vision.
Objective 3: Developing Community Pharmacy England’s Vision and Strategy			
3.1	As 2.3 above	Nov 2022 – Jun Dec 2023	See 2.3 above.
Objective 6: Representing community pharmacy’s interests with Government and the NHS across a broad range of issues from the development of services, to regulatory and legislative issues			
6.1	Annual services negotiations (flu vac, health campaigns, clinical audit) and monitoring service delivery including Flu and COVID-19 vaccinations	Ongoing	<p>Work ongoing.</p> <p>Flu vac / COVID-19 negs – see update in Appendix 5.</p> <p>Clinical audit – as part of the negotiations on easements for Year 5, it was agreed the requirements for clinical audits in 2023/24 would be temporarily removed.</p> <p>Health campaigns – as part of the negotiations on easements for Year 5, it was agreed there would only be</p>



			two campaigns in 2023/24. Due to the ongoing negotiations, NHSE is not yet in a position to discuss the options for the two campaigns.
6.2	Monitoring the development of NHS England service pilots, plans for vaccination services (following the NHS England review) and the roll-out of Year 4 and 5 services and PQS, taking action where necessary	Ongoing	<p>Work ongoing.</p> <p>Early diagnosis of cancer pilot – an email group for the participating LPCs has been created and two meetings have been organised to allow them to share updates and learnings on the pilot amongst themselves and with the Services Team.</p> <p>Independent Prescribing Pathfinder – this is a standing item on the PLOT agendas, so LPCs can share local intelligence and learnings. David Onuoha is representing Community Pharmacy England on NHSE’s Operational Delivery Group for the Pathfinder. See Appendix 6 for further updates.</p> <p>Vaccination strategy – the NHSE vaccination team hope</p>



			<p>to be able to discuss the vaccination strategy with us soon.</p> <p>See Workplan element 6.3 for an update on the HCFSF.</p>
6.3	Sharing learning from the PQS and nationally commissioned services and celebrating their success	Ongoing	<p>Ongoing – the record breaking 2022/23 flu vaccination figures have been celebrated in comms issued recently.</p> <p>Work is ongoing to identify learnings related to the rollout of the HCFS. See Appendix 4 for further details.</p>
6.4	Support LPCs to develop and share learning from local commissioning of community pharmacy services, including through maintaining the services database and case studies	Ongoing	<p>Ongoing – work to maintain the local services database is a constant endeavour, which involves monitoring LPC newsletters and websites for new service details, alongside a programme of check-ins with each LPC to ensure their local services on the database are up to date.</p> <p>Case studies are drafted from the information obtained from the LPCs, with recent examples featuring the Winter Fit service in south west London, the Humber and North Yorkshire Walk-in Consultation Service and the Liverpool</p>



			Sexual Health Service.
6.5	Development of commissioning toolkits for use by LPCs (identification of atrial fibrillation; stop smoking; pneumococcal and childhood flu vaccination; NHS Health Checks – subject to team capacity)	Nov 2022 – Mar 2024	Ongoing – work is continuing to develop a toolkit to support the commissioning of services to identify patients with atrial fibrillation, but work to support the negotiations and provision of nationally commissioned services has had to be prioritised over the toolkit.
6.6	Supporting and monitoring the delivery of IT and digital infrastructure and interoperability, through work with NHS England's pharmacy team, NHSBSA, NHS England's Transformation Directorate and IT system suppliers, including the following priorities: <ul style="list-style-type: none"> ▪ Access to patient information, e.g. Shared care records and GP Connect ▪ IT standards and APIs, particularly the PRSB community pharmacy standard, the Bookings and Referrals Standard, and MYS APIs 	Ongoing	Ongoing – the Community Pharmacy IT Group's (CP ITG) last meeting papers have recently been circulated to the Committee. These include more detail on the team's work on IT. Short updates on some of the IT workstreams being progressed are provided below: <ul style="list-style-type: none"> ▪ <i>Access to patient information (National Care Records Service):</i> We are working with NHS England's records directorate on the continued rollout and pharmacy implementation plan for the National Care Records Service (NCRS) replacing the



	<ul style="list-style-type: none"> ▪ EPS enhancements, including next generation EPS API ▪ New approaches to user authentication ▪ Supporting IT system suppliers, through the provision of advice and regular updates on NHS IT developments and CPCF matters 		<p>Summary Care Record (SCR) application portal this calendar year and leading to greater records access for pharmacy professionals.</p> <ul style="list-style-type: none"> ▪ <i>IT standards and Manage Your Service (MYS) APIs:</i> see Appendix 7. ▪ <i>Community Pharmacy Data Standard:</i> This has been updated to standardise the method of sending IT messages between pharmacies and GP practices. The PRSB manages this standard and participates in the CP ITG. An NHS Information Standards Notice (June 2023) has been issued. ▪ <i>The Bookings and Referrals Standard and GP Connect ('Direct Care APIs')</i>: Our requests to incorporate BaRS and GP Connect into pharmacy IT systems have been incorporated into the Delivery plan for recovering access to primary care, and NHS England and suppliers are working towards greater integration with BaRS.
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			<ul style="list-style-type: none"> Supporting IT systems: Frequent updates and support for IT suppliers continue from the team. NHS England has agreed to support community pharmacy suppliers in aligning with parts of the Digital Care Service Catalogue. This will support the developments required in IT systems which provide support for various pharmacy clinical services.
6.7	Supporting the operation of the Community Pharmacy IT Group and leading its workstreams, working with partners	Ongoing	Ongoing – Community Pharmacy England continues to lead the operation of the group. The latest papers, slides and infographic can be found on Community Pharmacy England’s CP ITG webpage .
Objective 7: Supporting the effective governance of Community Pharmacy England and its support to contractors and LPCs			
7.1	Provide regular updates and communications to LPCs and contractors on key contractual and IT developments	Ongoing	Ongoing – IT updates issued over the last few months have included NHS app developments, new user research opportunities, Data Security and Protection Toolkit (DSPTK) webinar and guidance ahead of the 30th June



			<p>2023 deadline, MYS API developments, NCRS updates.</p> <p>Further information about these IT workstreams is included within the quarterly community pharmacy IT bulletin and a pharmacy IT progress factsheet summary.</p>
7.2	Provide ongoing advice and support to contractors on all matters related to their dealings with the CPCF, community pharmacy IT, the NHS and other service commissioners	Ongoing	<p>Ongoing – the team continues to provide advice and support on all its policy areas proactively via the website and email newsletters and reactively via responses to email and telephone queries.</p>



Appendix SDS 03/07/2023

Community Pharmacy Vision

The draft version of the Community Pharmacy Vision document, independently developed for Community Pharmacy England by Nuffield Trust and The King's Fund, is included in the main Committee agenda papers.

A final stage of engagement with stakeholders is about to commence, which will include Nuffield Trust and The King's Fund seeking the views of the Steering Group, Advisory Panel and Working Groups on their findings and proposals one final time.

A summary of the draft report will also be published with an opportunity for pharmacy and other stakeholders to provide feedback via a short online survey.

Community Pharmacy England is also organising a webinar for members to provide feedback to Nuffield Trust and The King's Fund, as an alternative to completing the online survey.

The subcommittee meeting also provides an opportunity for the views of Committee members on the *services aspects* of the vision document to be collated, after which they will be shared with Nuffield Trust and The King's Fund.

Subcommittee action

Provide feedback and comments on the *services aspects* of the vision document.



Appendix SDS 07/07/2023

NHS Independent Prescribing Programme

This paper provides an update on ongoing activity related to the development of the NHS Independent Prescribing Programme.

Introduction

The NHS England Pharmacy Integration Programme are working to establish 'Pathfinder' sites to identify and test the delivery of independent prescribing in community pharmacy across all regions in England.

Following engagement events to provide information to Integrated Care Boards (ICB), ICBs have considered how they might engage with the programme and have, following an invitation from NHS England, expressed an interest in working on establishing sites in their local areas.

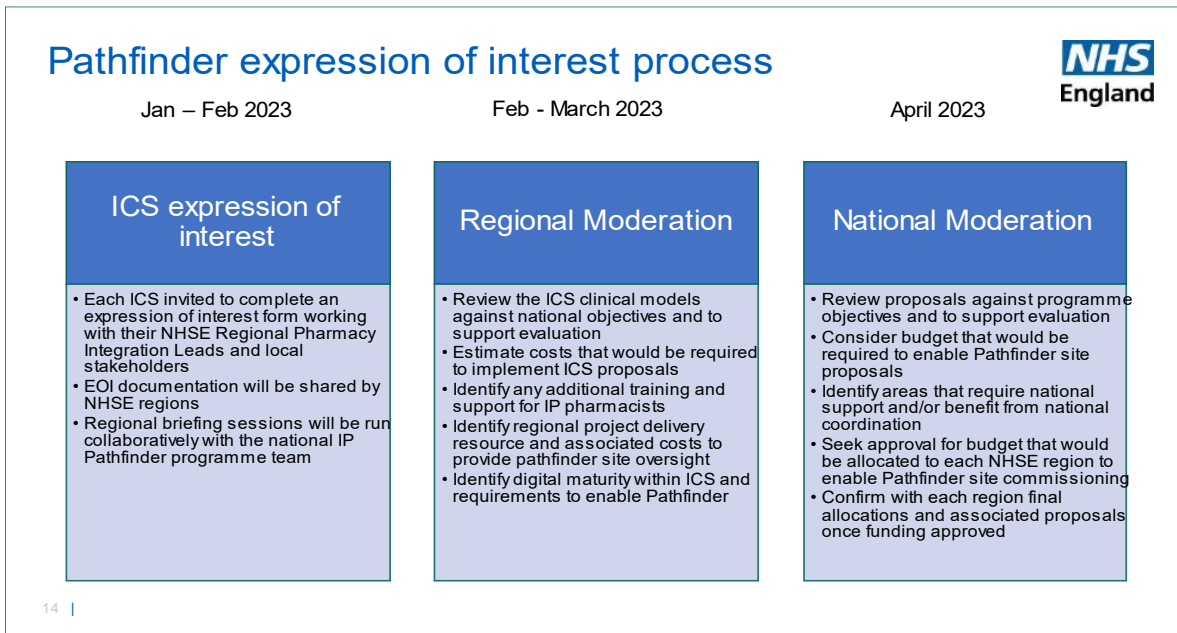
Community Pharmacy England has been supporting LPCs to engage with the programme since November 2022 which included representations to David Webb and Anne Joshua to highlight the need for NHS England to engage and provide focused information to LPCs on all of this. This resulted in a briefing session with NHS England arranged by Community Pharmacy England at the end of January 2023, to allow NHSE to engage with the LPCs.

A webpage has been set up by NHS England on the FutureNHS platform to support provision of information on the topic. It can be accessed via the following link: [Independent Prescribing – NHS England Pharmacy Integration Programme – FutureNHS Collaboration Platform](#) (Future NHS login required).

The topic is being kept as a standing item at PLOT, so developments and information heard locally and nationally can be shared.

Expression of Interest

The expression of interest (EOI) process that ICBs followed is summarised below:



Every ICB in the country submitted at least one EOI to establish a pathfinder site within their system. The expression of interest process is managed by the NHS England Regional Senior Pharmacy Integration Leads (RSPIL).

The ICB Community Pharmacy Clinical Lead role (funded through the NHS England Pharmacy Integration Fund) was expected to take the lead in coordinating the EOI submission and discussion with their RSPIL for their ICB.

Progress update

At a meeting of the Community Pharmacy Independent Prescribing Operational Delivery Group on 27th June 2023 confidential updates were provided.

Digital update and IT requirements for EPS

NHS England is looking to nationally procure an EPS compliant IT system to support the pathfinder sites. Feedback was sought from the group as part of the meeting on the proposals.

NHS England aim to go out to procurement for an IT system shortly. As part of the conversations, it was highlighted that pharmacy PMR system providers may need to consider, as part of future developments, how their systems are developed to allow the recording of patient notes in a similar way and similar detail to general practice records.



Subcommittee action

None.



Appendix SDS 08/07/2023

Development of APIs for clinical services

This paper provides an update on NHS England's plans for the development and rollout of application programming interfaces (API), working with the NHSBSA and pharmacy IT system suppliers.

Introduction

As reported at previous subcommittee meetings, NHS England's pharmacy team are continuing to work with the NHSBSA, NHS England's Transformation Directorate and the pharmacy IT system suppliers on the development of APIs between community pharmacy IT systems and the NHSBSA's Manage Your Service (MYS) portal.

As previously agreed in the Year 3 negotiations, once developed and rolled out, APIs will be used to extract data from community pharmacy IT systems, which will then be shared with the NHSBSA. This will support NHS England's evaluation of services, payment claims by pharmacy owners and post-payment verification activity undertaken by the NHSBSA on behalf of NHS England. Importantly, the MYS APIs will also reduce some of the double data entry which pharmacy teams currently have to undertake – the necessity to record information for the clinical record and separately, manually add the same data into the MYS platform.

NHS England and the NHSBSA have prepared MYS API documentation, processes and an assurance framework for several of the services. System suppliers have been provided with opportunities to apply for direct award payments which contribute a portion of the supplier development costs to incentivise engagement in the process.

Next steps

The NHSBSA provided an update on the work programme at the July meeting of the Community Pharmacy IT Group. The work on the HCFS, NMS and SCS services is expected to be completed earlier than that for the other services, because the technical work is relatively less complex. The NHSBSA and NHS England recognised that DMS was widely reported by pharmacy owners as the most time consuming service on which to submit manual MYS reports.



Service	Status summary	NHSBSA's expected date for completion of supplier assurance	NHSBSA's expected date for API go-live
Discharge Medicine Service (DMS)	Expressions of interest, and tender information has been published for suppliers	Q3/4 2023/24	Q4 2023/24
Hypertension Case-finding Service	NHSBSA and eligible suppliers are engaging with each other on the work	Aug 2023	1st Sept 2023
New Medicine Service (NMS)	NHSBSA and eligible suppliers are engaging with each other on the work	Nov 2023	1st Dec 2023
Pharmacy Contraception Service (PCS)	Live	Live	Live
Smoking Cessation Service (SCS)	Live with assured suppliers	Feb 2024	1st March 2024

If system suppliers are to meet the above timescales, it is essential that relevant technical details are shared with them by the NHSBSA in a timely manner and that the NHSBSA has sufficient staff capacity to support engagement and testing with suppliers.

We have pressed for MYS API development timelines to be accelerated, as far as possible, to reduce the current data re-entry burden for pharmacy teams.

Discharge Medicines Service: As DMS is an Essential service that pharmacy contractors must provide, the NHSBSA have undertaken additional engagement with the wider IT system supplier market. During April 2023, the NHSBSA released an [expression of interest for CPCF IT suppliers for the DMS API](#) to explore interest within the wider IT market regarding providing IT support for the service. This was followed up in June 2023 [by further tender information and process timelines for IT suppliers](#). These set out the intended timelines:

- tenders will be due on 7th July 2023

- supplier contract to commence on 21st July 2023
- acceptance tests will be due for completion by 18th January 2024
- successful transmission of a live service message using the API is expected by 25th January 2024
- live message transmission commencement and service payment window is due to be open by 1st February 2024

Hypertension case-finding service: Following discussions with us and DHSC, NHS England has announced that pharmacy owners will need to use an NHS-approved clinical IT system to make their clinical records and payment claims for the HCFS from 1st September 2023.

The following four IT suppliers are currently developing their systems to include functionality to support the service, but over time, it is hoped other suppliers will add the service to their systems:

- [HxConsult \(Positive Solutions\)](#)
- [Pharmacy Manager \(Cegedim\)](#)
- [PharmOutcomes \(Pinnacle Health\)](#)
- [Sonar health \(Sonar informatics\)](#)

NHS England will issue further communications regarding the readiness of the IT systems ahead of the 1st September 2023 deadline.

Pharmacy owners providing the service will need to consider which system they want to use and will then need to enter into a contract with that supplier. All service provisions within June, July and August 2023 should be claimed by the current manual MYS process by Tuesday 5th September. Claims at a later date will only be possible via one of the approved IT systems.

Subcommittee action

None.



Appendix SDS 09/07/2023

Consultation responses

Introduction

The Services Team has submitted two consultation responses during May and June 2023.

Health and Social Care Select Committee Expert Panel evaluation of the Government's commitments in the area of pharmacy in England

The Health and Social Care Committee established and commissioned a politically impartial panel of experts to conduct an evaluation – independently of the Committee – of the Government's commitments in different area of healthcare policy. The Expert Panel produces a report after each evaluation which will be sent to the Committee for review. The final report will include a CQC-style rating of the progress the Government has made against achieving its own commitments. The Expert Panel's fifth evaluation is on the progress the Government has made against its own commitments in the area of pharmacy.

[Read our response](#)

Department of Health and Social Care's major conditions strategy

This call for evidence will inform the development of the Government's major conditions strategy designed to improve the health of the nation and ease pressure on the health system.

The Department were seeking views and ideas on how to prevent, diagnose, treat and manage the groups of major conditions that contribute to ill health in England, namely:

- Cancers
- Cardiovascular disease, including stroke and diabetes
- Chronic respiratory diseases
- Dementia
- Mental ill health
- Musculoskeletal disorders

[Read our response](#)