



Minutes of the Service Development Subcommittee meeting held at The Queens Hotel, Leeds on 12th July 2023 commencing at 2pm

Present: Sami Hanna, Clare Kerr, Fin McCaul (Chair), Claire Nevinson, Olivier Picard, Faisal Tuddy

In attendance: Alastair Buxton, Rosie Taylor, David Onuoha, Janet Morrison, Anil Sharma, Lindsey Fairbrother, Prakash Patel, Beran Patel, Sian Retallick, Jas Heer, David Broome, Marc Donovan, Tricia Kennerley, Ifti Khan, Niamh McMillan, Adrian Price, Stephen Thomas, Ian Cubbin, Peter Cattee, Ian Strachan, Jay Patel, Mike Dent, Katrina Worthington, Adeola Wilson, George Foote, Daniel Fladvad, Shiné Brownsell, Gabriele Vickers

Item 1 – Welcome from Chair

- 1.1 The Chair opened the meeting and welcomed the attendees, including Sami Hanna who is a new member of the subcommittee.

Item 2 – Apologies for absence

- 2.1 No apologies for absence were received.

Item 3 – Conflicts or declarations of interest

- 3.1 No new conflicts or declarations of interest were raised.

Item 4 – Minutes of the last meeting and update on actions

- 4.1 The minutes of the subcommittee meeting held on 22nd June 2023 were approved.
- 4.2 Olivier highlighted an idea of using the National Booking Service to help with the uptake of the Common Conditions Service as this would have benefits for pharmacy owners and the NHS. Alastair agreed that this was a promising idea and it would be helpful to scope out the pros and cons of this idea but advised that he did not think it would be possible for this option to be available for the launch of the service.



Item 5 – Update on the Workplan for 2023

- 5.1 Alastair advised that a few minor changes had been made to the plans, which had been annotated in the current version of the Workplan. The Committee agreed with the changes that had been made and were content with the progress reports.

Item 6 – Community Pharmacy Vision

- 6.1 Comments were sought on the services elements of the vision.
- 6.2 The points raised will be fed back to The King’s Fund and Nuffield Trust.
- 6.3 Alastair advised that a final engagement exercise would open at the end of the week or early next week, which would allow further input, ahead of the launch of the Vision in Parliament in September.

Actions:

- Committee members to provide any further feedback on the services aspects of the draft document by email to services.team@psnc.org.uk by Wednesday 19th July 2023.
- A discussion on other service options to include in the document will be undertaken at the next meeting of SDS (2–4pm 1st August).

Item 7 – Hypertension Case-Finding Service

- 7.1 David provided an introduction to the paper on the Hypertension Case-Finding Service.
- 7.2 There was no feedback on the points raised in the paper. With regards to additional resources and examples of best practice which could be shared, the following comments were made:
- Clare advised that she has some materials, which she would share on a previous diabetes campaign which involved getting the whole pharmacy team involved and speaking to patients about this.
 - A comment was made on the wording in the service specification around the time period for the provision of ABPM and queried whether this could be softened to give pharmacy teams the confidence that they can still provide ABPM even if there is a delay (due to other patients also waiting for ABPM).

- The use of NBS was discussed as a future way to support patients to access the service and manage workflows in pharmacies.
- Trying to engage Healthy Living Champions, as well as other members of the team would be helpful.
- Once the API goes live (currently expected to go live in August), this will allow pharmacy owners to have visibility of the data. Ifti advised his team will be looking to write up case studies to assist those pharmacies that are struggling with the service. Ifti agreed to share these with the Services Team when written.
- The challenges of the workforce was highlighted with some locum pharmacists refusing to provide ABPM due to them not being familiar with the meters. It was agreed that the introduction of further skill mix into the service would help address this issue.

Action: Clare to email the diabetes training materials and Ifti to email the case studies (when available) to services.team@psnc.org.uk.

Item 8 – Flu and COVID-19 vaccination services

- 8.1 Alastair provided an update on the outcome of the negotiations and the plans for the launch of the services.
- 8.2 The GSK market research paper had been provided for information purposes; the data will be included in post-meeting comms.

Item 9 – Collecting pharmacy consultation data to inform negotiations

- 9.1 Alastair provided an introduction to the paper and thoughts were provided on the use of EPoS.
- 9.2 Other options for data collection were noted, including using a paper-based approach and adding notes to patient records in PMR systems. The consensus was that the use of EPoS was the simplest way this could be implemented, but there would be costs incurred in getting systems modified to allow the data to be captured.



9.3 Mike advised that he and Jack had met with Andy Sloggett (stats advisor / consultant for Community Pharmacy England on Margin Survey) to discuss this and that he would share notes from their meeting to provide insight into his thoughts on this topic.

Actions:

- Mike Dent to share his notes from his meeting with Andy Sloggett.
- Due to time constraints for discussion on this topic, Committee members were asked to email further thoughts to services.team@cpe.org.uk.

Item 10 – Independent Prescribing Pathfinder

10.1 This was a matter of report.

Item 11 – Development of APIs for clinical services

11.1 This was a matter of report.

Item 12 – Consultation responses

12.1 This was a matter of report.

Item 13 – Any other business

13.1 There was no other business.