

Notes for the Community Pharmacy IT Group (CP ITG) Primary Care Recovery Plan IT meeting held via videoconference on 20th September 2023

About CP ITG: The Group was formed in 2017 by [Community Pharmacy England](#), [NPA](#), [RPS](#), [CCA](#) and [AIMp](#). The meetings are attended by members representing these five organisations and representatives from [pharmacy system suppliers](#), [NHSBSA](#), [NHS England's Transformation Directorate](#), [NHS England pharmacy team](#), [DHSC](#) and [PRSB](#). Further information on the group can be found on the [Community Pharmacy England website](#).

Present

Matt Armstrong (Chair), Boots and CCA	Mandeep Khaira, Camascope
Dan Ah-Thion (Secretariat), Community Pharmacy England	Anne-Marie King, Community Pharmacy BLMK & Northants
Ursa Alad, NHS England pharmacy team	Grant Kobrin, EMIS
Mark Anyaegbuna, Community Pharmacy Kent	Ylan Kunstler, BeWell system
Charlotte Aston, EMIS Health	Dan Lawson, Pharmacy2U
Abbas Bashir, Morrisons	Jason Lestner, Living Care Pharmacy
David Broome, Stancliffe Pharmacy (Vice Chair)	Helga Mangion, NPA
Alastair Buxton, Community Pharmacy England	Mark Merry, Positive Solutions
Gianpiero Celino, EMIS Health	Farhan Moulana, Herts LPC
Victor Crudu, Logifect	Wahid Muhammad, Invatech's Titan
Phil Day, Pharmacy2U	Nishali Patel, NHS EPS team
Adam Dennett, Cegedim	Shanel Raichura, Apotec
Darryl Dethick, Peak pharmacy	Gemma Ramsay, NHS England
Kingsley Ejeh, PRSB	Rupal Sagoo, Tesco Pharmacy
Matthew Ellis, Positive Solutions	Lauren Seamons, Community Pharmacy Norfolk
David Evans, Daleacre Pharmacy, NPA	Jeff Shelley, Invatech's Titan
Sanjay Ganvir, Greenlight Pharmacy	Ian Swales, Pharmacy2U
Leanne Hackett, Cegedim	Antania Tang, NPA
Claire Harris, Boots Pharmacy	Rob Thomas, Community Pharmacy England
Joanne Hendry, Boots Columbus system	David Vanns, Weldricks Pharmacy
David Hollick, Logifect	Gary Warner, PharmOutcomes & Regent Pharmacy
Allison Hornshaw, NHS England North East & Yorkshire	Jon Williams, Clanwilliam Health RxWeb
Sima Jassal, EMIS	Janson Woodall, Well Pharmacy
Nick Kaye, NPA	Andre Yeung, NHS England North East & Yorkshire

Notetaker: Caline Umutesi, Community Pharmacy England

Notes

Update on workstream

NHS England's pharmacy team and NHS England's Transformation Directorate (NHSE's TD) are focussing on seven pharmacy IT workstreams relating to Primary Care Recovery Plan IT:

- 1. Navigation.** As part of this workstream they are making changes as part of the Directory of Services on 111 pathways, so that patients will be directed to pharmacies instead of GP practices. This is part of the work to enable the Pharmacy First (common conditions) service.
- 2. Booking and Referral Standards (BaRS)** which will enable referrals from GP to community pharmacies, that will flow directly from GP systems to clinical systems rather than using NHSmail.
- 3. Access records** that will enable pharmacies to view patient records in the first instance, including medication, observations, and investigations.
- 4. Update record** which then means after the consultation, the information and any medicines supplied flows back into the GP record. This includes highlighting any further actions that the GP needs to take following the pharmacy consultation.
- 5. Payment and data API workstream**, this is working with suppliers to develop an API for the data to flow to NHSBSA for remuneration and reporting. The team are also developing an ePACT report which is to monitor a supply of antibiotics. To ensure appropriate supply.

6. **Community pharmacy and GP workflow screens**, this is working with suppliers to develop consultation record schemes and working with GP suppliers to design how data from pharmacies should flow back into the GP system.
7. **Digital Service for Integrated Care**, which is a catalogue specifying the capabilities and standards that supplier systems need to meet for the systems to be assured for use by community pharmacies. In future any suppliers that want to provide clinical systems to pharmacies will need to be on the catalogue and meet certain capabilities and standards. NHS England will publish the draft integrated care catalogue and the data & payment APIs shortly following the meeting.

MYS CPCF API progress update

- NHS England provided an update and timeline for the API progress.
- NHS England, its Transformation Directorate and NHSBSA continue to work with suppliers on the NMS, the API will be for the data reporting side, the claims will continue exactly as there are at this moment in time; through the FP34C. This is due to a nuance with the New Medicine Service (NMS) which is linked to the number of prescriptions. There is ongoing work on how they would look to change this so that the API can be used for reporting and claiming.

Additional discussion & Q&A

Group comments included

- It's good to see the establishment of regional engagement with ICB, as locally there is some confusion and lack of awareness as to what GP Connect is and the demand to use Shared Care Records. The engagement may help with understanding what available from a national agenda perspective.
- BaRS, ability to integrate booking appoints /systems / National Booking Service (NBS) into BaRS. Is this something that's part of the future strategy? It's something that's been discussed, to have a booking system as well as a referral system. NHS England it's something the BaRS team have on their backlog now and appointment standards would need to be expanded. Something that will need further exploration and further business cases.