

Notes for the Community Pharmacy IT Group (CP ITG) NCRS and CIS2 workshop meeting held via videoconference

About CP ITG: The Group was formed in 2017 by [Community Pharmacy England](#), [NPA](#), [RPS](#), [CCA](#) and [AIMp](#). The meetings are attended by members representing these five organisations and representatives from [pharmacy system suppliers](#), [NHSBSA](#), [NHS England's Transformation Directorate](#), [NHS England pharmacy team](#), [DHSC](#) and [PRSB](#). Further information on the group can be found on the [Community Pharmacy IT Group webpage](#).

Present

Daniel Ah-Thion (Secretariat), Community Pharmacy England

Abbas Bashir, Morrisons Pharmacy

Adam Dennett, Cegedim

Adrian Johnson, Positive Solutions

Alistair Brown, NHS England

Andrew Barton, Boots Pharmacy

Antania Tang, NPA

Ben Brearley, NHS England

Binal Shah, Tesco Pharmacy

Caline Umutesi, Community Pharmacy England

Carl McKeown, Phoenix

Darryl Dethick, Peak Pharmacy

David Hollick, Logifect

David Vanns, Weldricks Pharmacy

Declan Lismore, Echo

Duncan Reid, Pharmacy2u

Euan Cameron, Cohesion medical

Graham Swarbrick, Positive Solutions

Ian Millett, Phoenix

Ian Swales, Pharmacy2u

Jay Badenhorst, NPA

Jeff Shelley, Invatech's Titan

Joanne Hendry, Boots Colombus

Jon Williams, Clanwilliam Health RxWeb

Jordan, Oliver Jordan, NHS England

Kirti Billkhu, Apotec

Leah Hancock, NHS England

Leanne Garland, NHS EPS team

Mandeep Khaira, Camascope

Mark Merry, Positive Solutions

Matthew Brooks, EMIS

Noor Al-Dairi, Boots Pharmacy

Phil Day, Pharmacy2u

Pritpal Thind, Sonar

Richard McDermott, NHS England

Robert Jordan, NHS England

Rupal Sagoo, Tesco Pharmacy

Sanjay Ganvir, Greenlight Pharmacy

Shanel Raichura, Apotec

Sima Jassal, EMIS

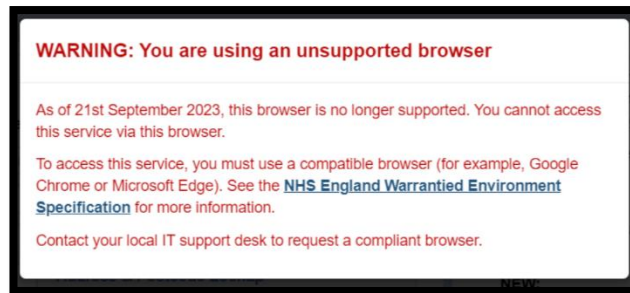
Tracey Robertson, Cegedim

Victor Crudu, Logifect

SCRa to NCRS Switchover

NCRS portal and SCRa portal scheduled will close at end of Sept 2023

- National Care Records Service (NCRS) is the improved successor to the SCRa.
- If pharmacy NCRS users do not take action to switch from the SCRa to the NCRS, they will automatically be redirected from 29th September 2023.
- NCRS requires NHS Credential Management and NHS Identity Agent to be installed. NCRS does not work in Internet Explorer (IE) (any version and IE11 in Compatibility mode) or Edge in IE mode.
- A legacy "Back to SCRa" button will be available for those users needing to access OVM (Overseas, Visitors, Migrants – or as it will be known Chargeable status) until this functionality becomes available in NCRS.
- The "Back to SCRa" button will be removed, once all functionality from SCRa is deployed in NCRS.
- NCRS users will have already seen the following messages since February 2023 in the event that using an old non-supported browser (believed to be in less than 2% of cases across all SCRa/NCRS users).



- **Reminders** have been issued out from NHS England and Community Pharmacy England about the transition and September 2023 transition since early within this calendar year. This has included Community Pharmacy England newsletter bulletin updates.

NCRS auto redirection & integration

- The 'Auto Redirect' has been successfully piloted with thousands of users in different health and care settings, with very few issues.
- Existing RBAC/Smartcard Access rights remain unaltered and continue to work in NCRS, with no changes required.
- NCRS will include all existing SCRa functionality and new functionality as future offerings develop - see for the **NCRS Roadmap** for details.
- GP system SCR PTV functionality remains unchanged and continues as is.
- NCRS uses a standalone portal. It can, therefore, be accessed regardless of what IT system an organisation is using.

System	System supplier	NCRS Integration
Analyst	Positive Solutions	Awaiting Development plans
CoMPass / LS	Lloydspharmacy	tbc
Nexphase	Cegedim Rx	tbc
Pharmacy Manager	Cegedim Rx	Live
PharmOutcomes	Pinnacle Health LLP	Awaiting Development plans
ProScript systems	EMIS	tbc
ProScript LINK	AAH Pharmaceuticals	tbc
RxWeb	Clanwilliam Health	Development nearing completion
Sonar	Sonar	Development nearing completion

CIS2

CIS1 deprecation: Suppliers are being encouraged to look towards transition to CIS2.

Pharmacy suppliers can look at integration with CIS2 well ahead of final CIS1 depreciation date. Smartcards require HSCN (or a virtual HSCN), whilst newer CIS2 options for authentication not available with CIS1:

- Security keys e.g. 'dongles'.
- **Microsoft Authenticator**
- **NHS CIS2 authentication iPad app**

The CIS2 team are looking at continued development of the options, and use cases for 'breaking away' from the burden associated with requirement for HSCN.

The group fed back that less requirement on HSCN and greater ability to use NHS IT mobile devices would be very helpful for pharmacy teams.

Summary of actions and next steps

- Suppliers were encouraged to consider methods to consider integration and contact it@cpe.org.uk who will signpost to the CIS team.
- Group interested to feed into CIS2 it@cpe.org.uk research contact it@cpe.org.uk