

# Digital technology in pharmacy: The next three years and beyond

Community Pharmacy IT Group



## Who are the Community Pharmacy IT Group?



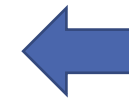
# The Community Pharmacy IT Group (CP ITG)?

## Pharmacy sector

### Trade bodies



Community Pharmacy  
IT Group

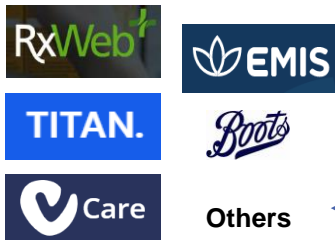


## Policy makers and NHS tech teams



## Pharmacy IT system suppliers

### Patient Medical Record (PMR) suppliers



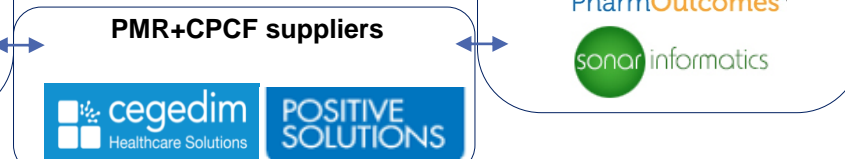
Others

Other/prospective IT suppliers

PMR+CPCF suppliers



### Community Pharmacy Contractual Framework (CPCF) service IT suppliers



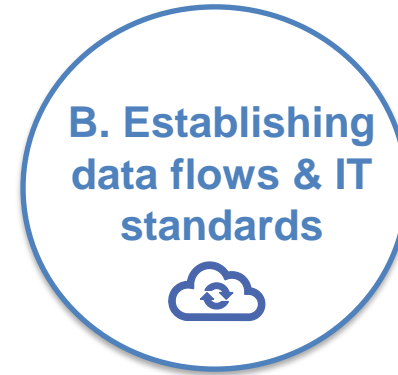
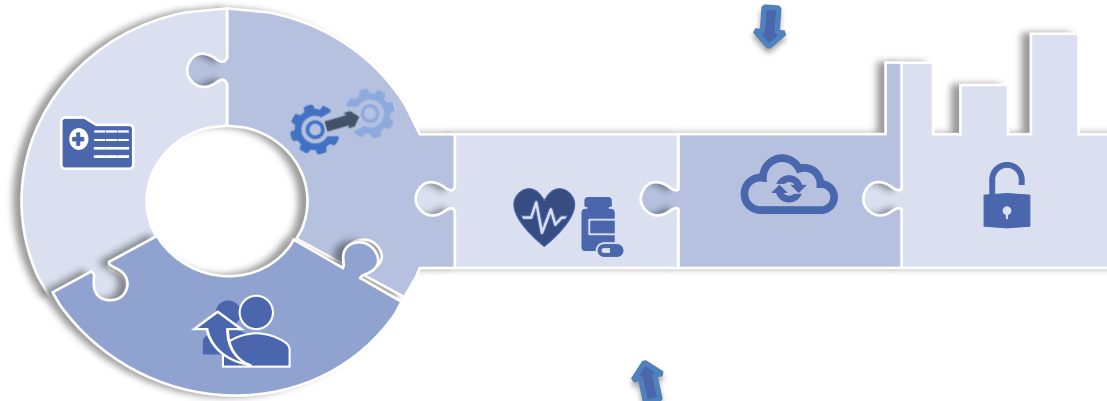


What do we lead for?



# Vision for the future of pharmacy IT

CP ITG pharmacy representatives feedback:



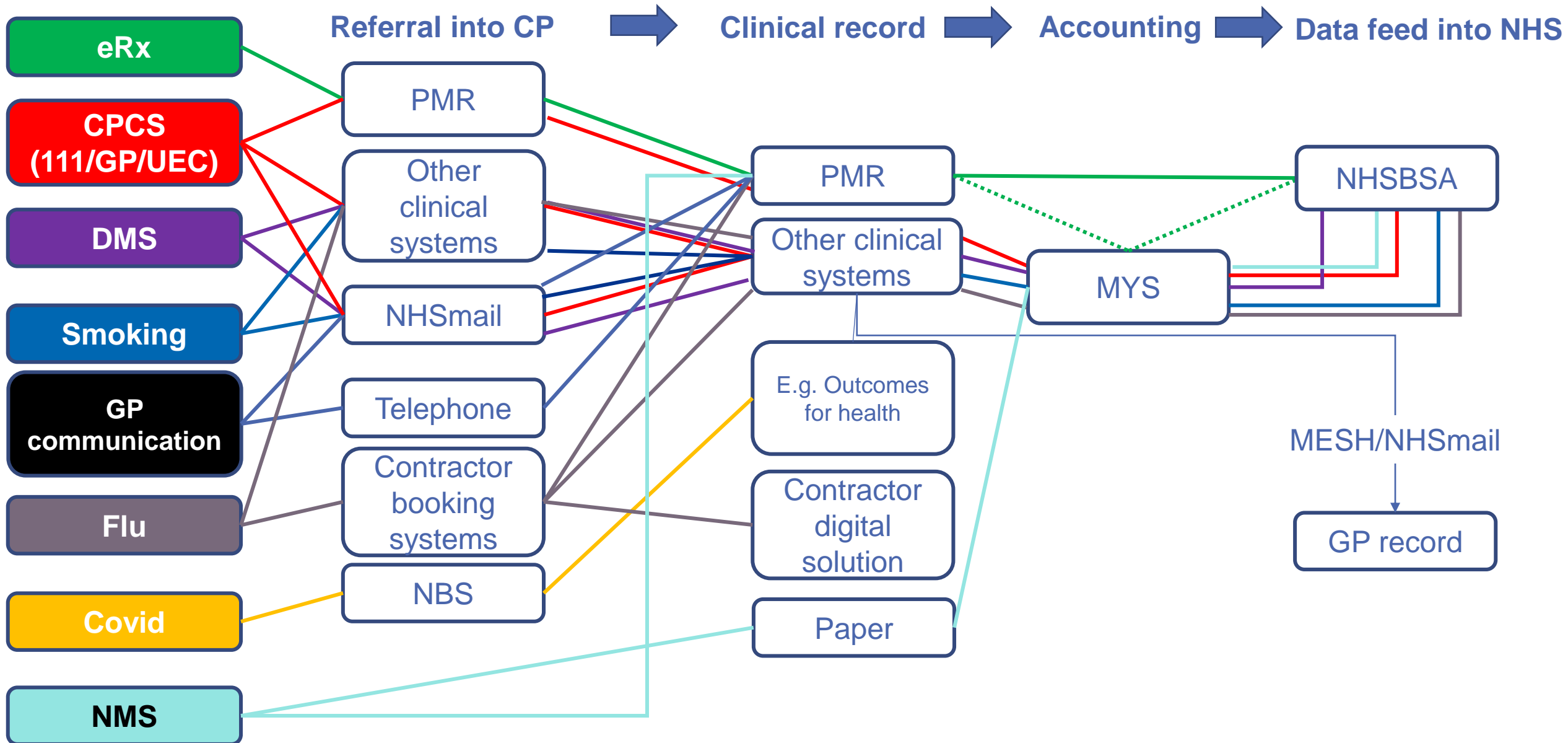
## Principles for pharmacy IT

1. Planned
2. User-tested and usable
3. Service-led & patient-focused
4. Pharmacy choice of system
5. Digital inclusion
6. Resilient & backed up
7. Supported
8. Paperless & reduced burden
9. Interoperable IT





# Community pharmacy's 'Spaghetti Junction'



# NHSE have invested in key infrastructure to integrate community pharmacy into NHS systems

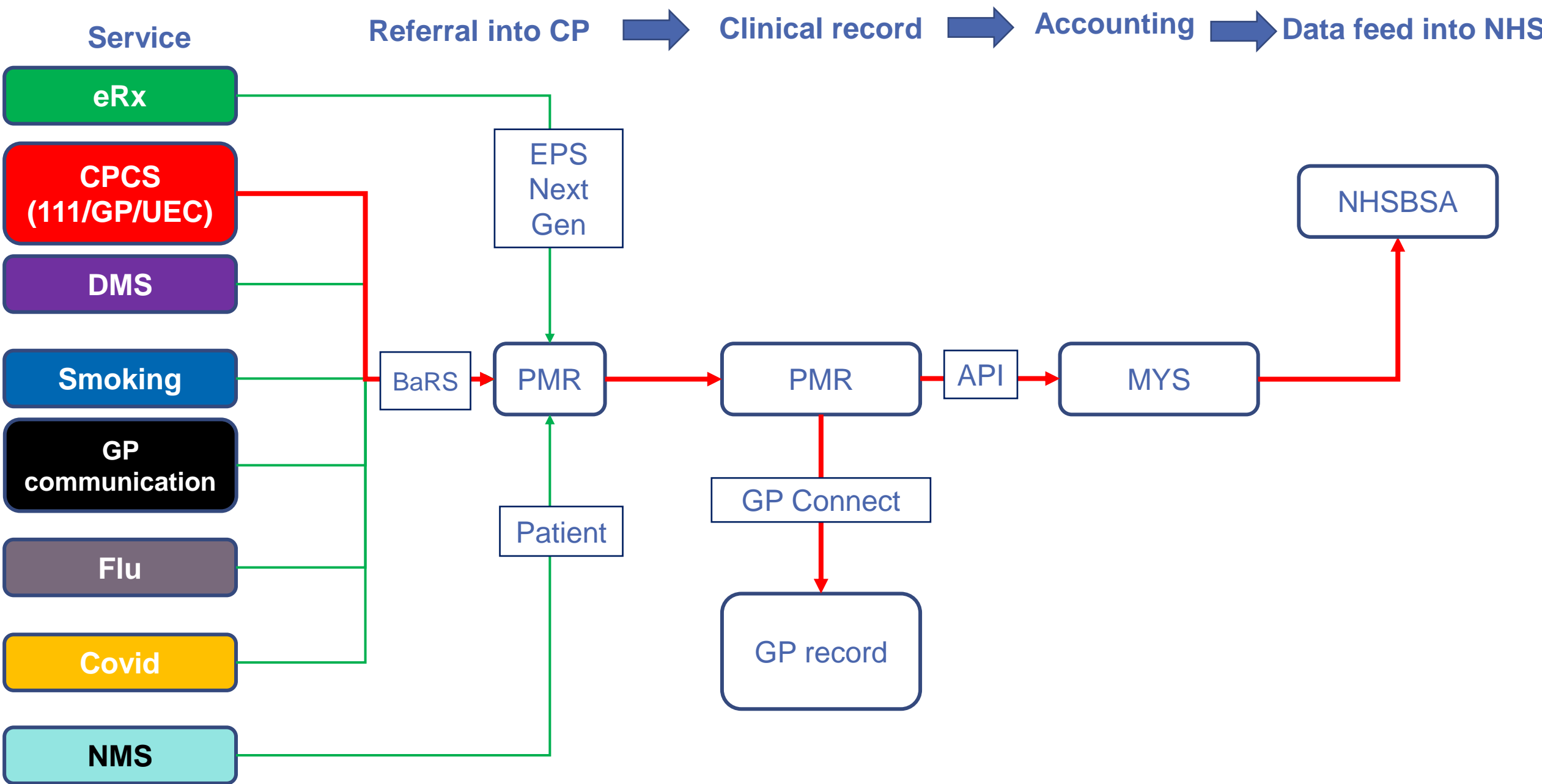
GP Connect

Booking &  
Referral  
Standard  
(BaRS)

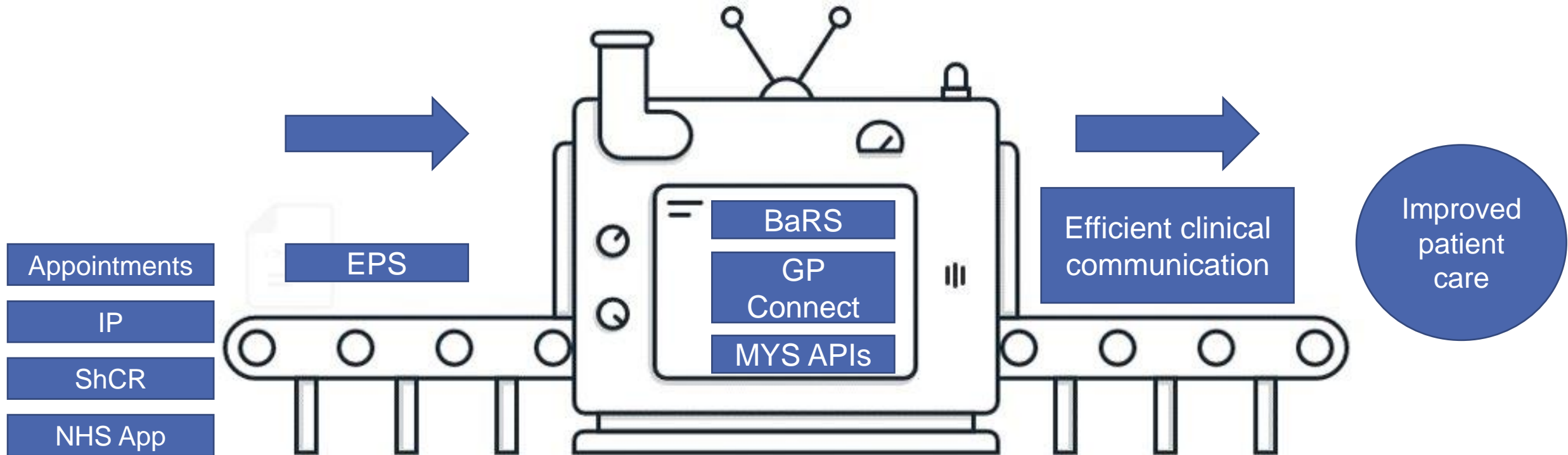
MYS APIs



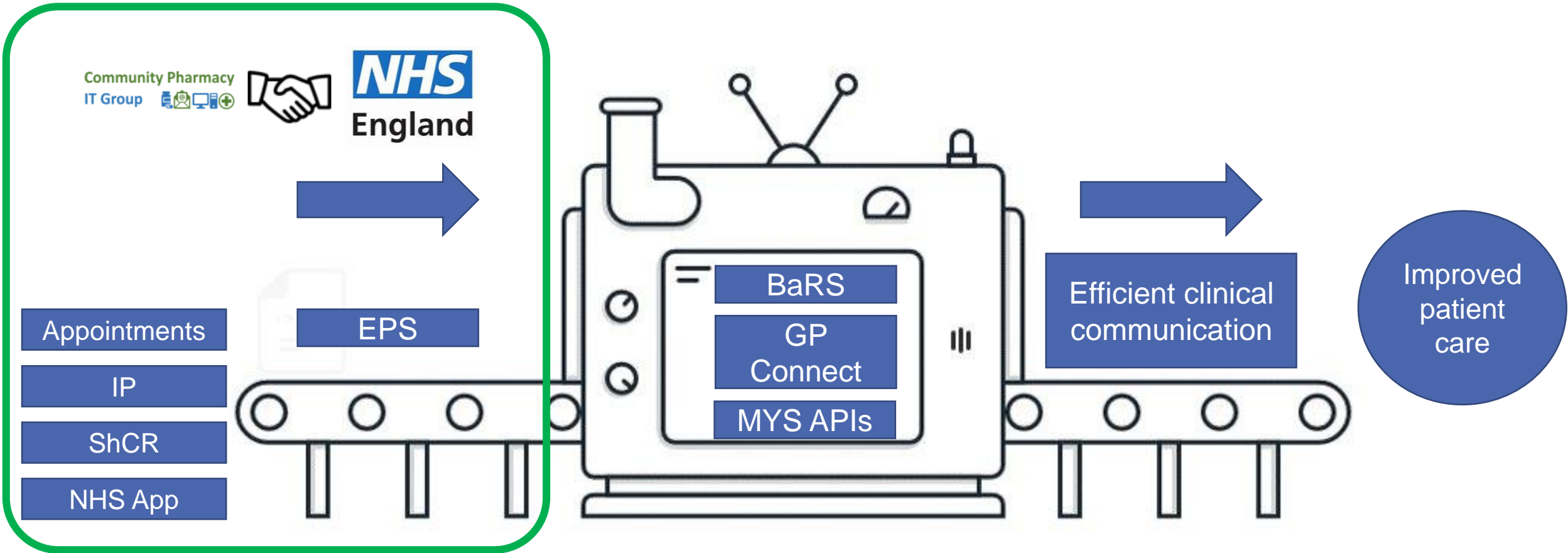




# System suppliers and NHSE development teams need a prioritised, robust and healthy roadmap of innovation



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Independent prescribing

NHS App

EPS Next Generation



Access to electronic health records



Seamless NHS referrals and appointments

# CP ITG have a number of priorities to support the digital evolution of community pharmacy

Independent  
prescribing

Access to  
electronic  
health  
records

NHS App

Seamless  
NHS referrals  
and  
appointments

EPS Next  
Generation

**EPS  
prescribing**

**Access to  
records**

**Updating  
records**

**Pathology**

# CP ITG have a number of priorities to support the digital evolution of community pharmacy

Independent  
prescribing

Access to  
electronic  
health  
records

NHS App

Seamless  
NHS referrals  
and  
appointments

EPS Next  
Generation

**Universal  
access**

**Single  
patient  
record**

**NCRS**

**GP Connect**





# CP ITG have a number of priorities to support the digital evolution of community pharmacy

Independent  
prescribing

Access to  
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health  
records

NHS App

Seamless  
NHS referrals  
and  
appointments

EPS Next  
Generation

**Digital first**  
**Prescription  
ordering**  
**Triage and  
referral**  
**Booking  
appointments**

# CP ITG have a number of priorities to support the digital evolution of community pharmacy

Independent  
prescribing

Access to  
electronic  
health  
records

NHS App

Seamless  
NHS referrals  
and  
appointments

EPS Next  
Generation

**Future BaRS  
use cases**

**NBS  
integration**

**Onward  
referral**

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Independent  
prescribing

Access to  
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NHS App

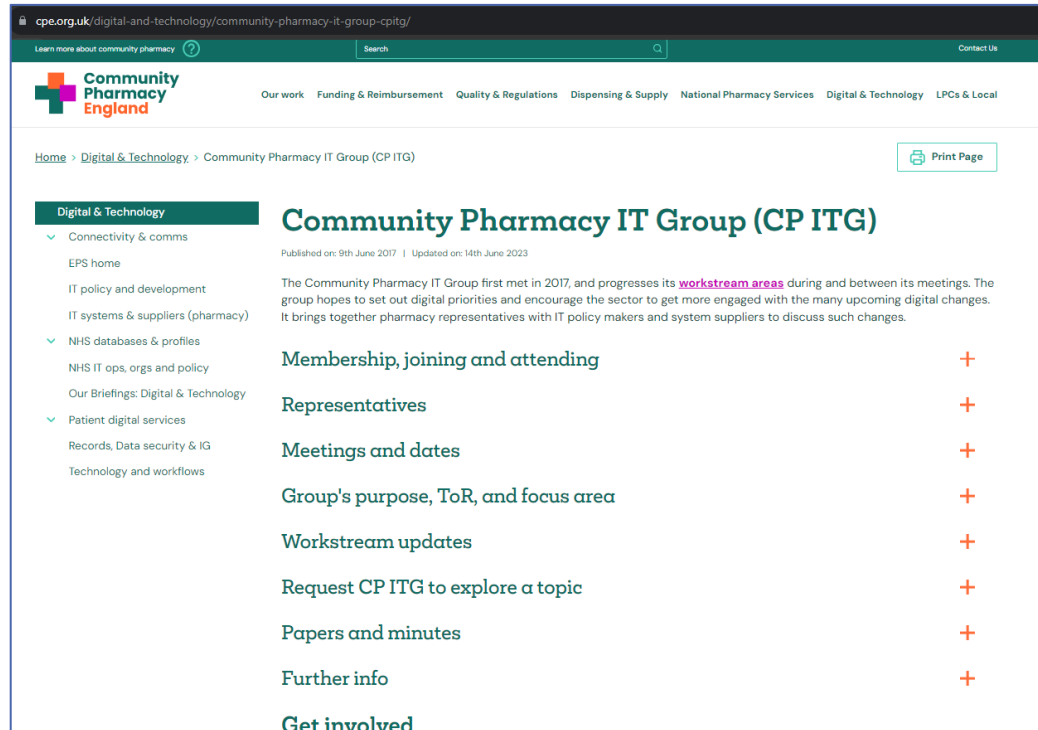
Seamless  
NHS referrals  
and  
appointments

EPS Next  
Generation

**Future uses  
of EPS**

**Paperless  
processes**

# Where to find out more?

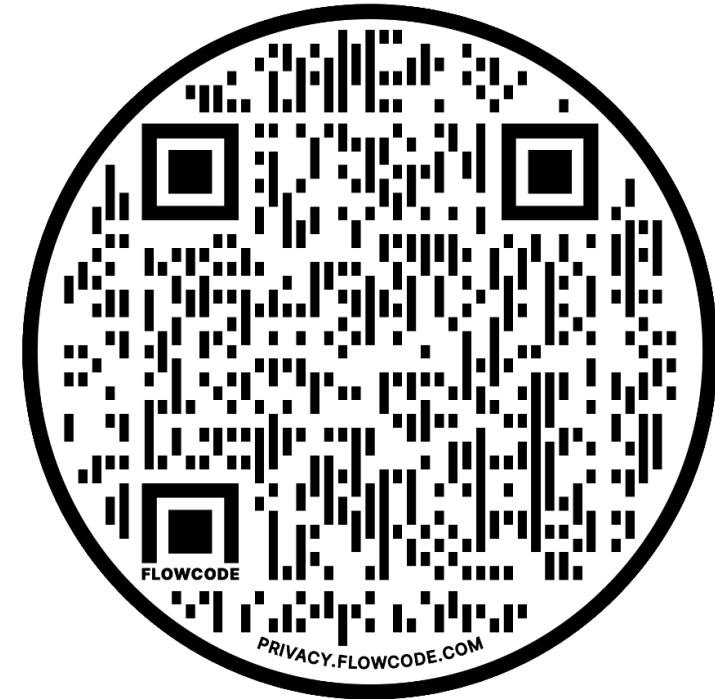


The screenshot shows the website for the Community Pharmacy IT Group (CP ITG). The page title is "Community Pharmacy IT Group (CP ITG)" and it includes a "Print Page" button. A left-hand navigation menu lists various topics under "Digital & Technology". The main content area provides an overview of the group's purpose and a list of links to more information, each with a red plus sign icon.

**Community Pharmacy IT Group (CP ITG)**  
Published on: 9th June 2017 | Updated on: 14th June 2023

The Community Pharmacy IT Group first met in 2017, and progresses its [workstream areas](#) during and between its meetings. The group hopes to set out digital priorities and encourage the sector to get more engaged with the many upcoming digital changes. It brings together pharmacy representatives with IT policy makers and system suppliers to discuss such changes.

- Membership, joining and attending +
- Representatives +
- Meetings and dates +
- Group's purpose, ToR, and focus area +
- Workstream updates +
- Request CP ITG to explore a topic +
- Papers and minutes +
- Further info +
- Get involved



Contact [it@cpe.org.uk](mailto:it@cpe.org.uk)

**Thank you!**

**....Questions?**

