

Questionnaire January Committee Opinion Poll – Independent and Multiple non-CCA

Section 1 – Background

Q1) Which of the options best characterises your pharmacy size?

SINGLE

- Independent, 1–9 pharmacies
- Multiple (non-CCA), 9+ pharmacies
- Don't know / prefer not to answer

Q2) Please enter your number of pharmacies and either POC code or ODS code(s):

- Number of premises: **OPEN TEXT BOX**
- POC code (For organisations with more than 1 premises): **OPEN TEXT BOX**
- ODS code(s): **OPEN TEXT BOX**

Section 2 – Pharmacy First

Q3) What is your current status with regard to the new Pharmacy First Service?

SINGLE

- Signed up
- Planning to sign up
- Not planning to sign up
- Don't know / prefer not to answer

Q4) Broadly, how have you found the preparations for the Pharmacy First Service? (Tick all that apply)

MULTI

RANDOMIZE STATEMENTS

- Quick
- Time-consuming
- Intensive
- Difficult to fit in
- Straightforward
- Complicated
- Clear
- Unclear
- Other **OPEN TEXT BOX**

Q5) How would you rate Pharmacy First Service resources provided by Community Pharmacy England?

- Very helpful
- Helpful
- Neutral
- Not helpful
- Not helpful at all
- Don't know / prefer not to answer

Q6) Is there anything else we or others can do to help you?

- Suggestion 1: OPEN TEXT BOX
- Suggestion 2: OPEN TEXT BOX
- Suggestion 3: OPEN TEXT BOX

Q7) What is your attitude towards the Pharmacy First service?

SINGLE

- Very positive
- Positive
- Somewhat positive
- Neutral
- Somewhat negative
- Negative
- Very negative
- Don't know / prefer not to answer

Q8) What are your sentiments towards how Pharmacy First will impact the following:

MATRIX

ROWS RANDOMIZE

- Overall pharmacy funding
- Workload
- Staff competence
- Patient demand for the seven conditions
- Wider demand for healthcare advice
- Development of IT functionality (for provision of the service)
- Development of IT to access GP records

COLS

- Concerned
- Slightly concerned
- Neutral
- Somewhat positive
- Positive
- Don't know / prefer not to answer

Section 3 – Looking Ahead

Q9) How is your pharmacy business faring going into 2024?

SINGLE

- We're confident about the year ahead
- We're optimistic about it
- We're worried about the year ahead
- We're extremely worried about the year and the immediate future

Section 4 – Pressures Tracker

For this section we would like to repeat a question from our previous polls to help us analyse trends over time.

Q10) How are the following financial pressures affecting your pharmacy's overall ability to operate?
Please rank from a scale from 1-10, where 1 is minimum and 10 is maximum pressure.

MULTIGRID

ROWS: RANDOMIZE STATEMENTS

- Medicine market instability
- Inflation and utility bills
- Increase in demand for services
- Increase in demand for healthcare advice
- Workforce costs
- Increasing rental rates
- Unpredictable revenue stream

COLS:

1. 10 point scale
2. Don't know / prefer not to answer