Name of pharmacy

Pharmacy address 1

Pharmacy address 2

Pharmacy postcode

Pharmacy phone number

Pharmacy email address

GP's name or GP practice manager's name

Name of GP practice

GP Practice address 1

GP practice address 2

GP practice postcode

 11 January 2024

Dear GP's name or GP practice manager's name

**Re: Pharmacy First – new service being offered from our pharmacy**

I am writing to let you know about a new NHS service, which we will be offering to patients from xx/xx/202x.

NHS England has commissioned community pharmacies to provide the Pharmacy First service, which was announced in the Primary Care Recovery Plan, from 31st January 2024 (subject to the required IT systems being in place). This service builds on the existing Community Pharmacist Consultation Service (CPCS) which we are currently providing. CPCS will cease on 30th January 2024, ahead of the launch of the launch of the Pharmacy First service the next day.

There are three parts to the Pharmacy First service:

1. Minor illness consultations with a pharmacist;
2. Supply of urgent medicines (and appliances); and
3. Clinical pathway consultations.

The first two parts of the service are currently part of CPCS, although GP practices cannot refer patients for part 2 and this will not change under the Pharmacy First service.

The third part of the Pharmacy First service (the new part), is called Clinical pathway consultations. This involves pharmacists providing advice and NHS-funded treatment, where clinically appropriate, for seven common conditions:

1. Sinusitis for adults and children aged 12 years and over;
2. Sore throat for adults and children aged 5 years and over;
3. Acute otitis media for children aged 1 to 17 years;
4. Infected insect bite for adults and children aged 1 year and over;
5. Impetigo for adults and children aged 1 year and over;
6. Shingles for adults aged 18 years and over; and
7. Uncomplicated urinary tract infections in women aged 16 to 64 years.

This part of the service can be provided to patients referred by general practices, as well as NHS 111 and others.

I have enclosed a copy of a briefing on the service for general practice teams / a link to a briefing on the service for general practice teams can be found below.

[**Briefing for general practice teams on the Pharmacy First service**](https://cpe.org.uk/briefings/briefing-041-23-briefing-for-local-medical-committees-and-general-practices-on-the-pharmacy-first-service/)

Further information on the Pharmacy First service can be found at [**cpe.org.uk/pharmacyfirst**](https://cpe.org.uk/national-pharmacy-services/advanced-services/pharmacy-first-service/).

If you would like to discuss this further or have any questions on the service, please do not hesitate to contact me.

Yours sincerely

**Pharmacist / Pharmacy manager's name**

**Role**