Name of pharmacy

Pharmacy address 1

Pharmacy address 2

Pharmacy postcode

Pharmacy phone number

Pharmacy email address

GP's name or GP practice manager's name

Name of GP practice

GP Practice address 1

GP practice address 2

GP practice postcode

 21 May 2024

Dear GP's name or GP practice manager's name

**Re: Pharmacy First – NHS service being offered from our pharmacy**

I am writing to let you know about an NHS service which we are offering to patients.

NHS England has commissioned community pharmacies to provide the Pharmacy First service, which was announced in the Primary Care Recovery Plan. This service builds on the previous Community Pharmacist Consultation Service (CPCS) which we were providing.

There are three parts to the Pharmacy First service:

1. Minor illness consultations with a pharmacist;
2. Supply of urgent medicines (and appliances); and
3. Clinical pathway consultations.

The first two parts of the service were part of CPCS, although GP practices could not refer patients for part 2 and this has not changed under the Pharmacy First service.

The third part of the Pharmacy First service (the new part), is called Clinical pathway consultations. This involves pharmacists providing advice and NHS-funded treatment, where clinically appropriate, for seven common conditions:

1. Sinusitis for adults and children aged 12 years and over;
2. Sore throat for adults and children aged 5 years and over;
3. Acute otitis media for children aged 1 to 17 years;
4. Infected insect bite for adults and children aged 1 year and over;
5. Impetigo for adults and children aged 1 year and over;
6. Shingles for adults aged 18 years and over; and
7. Uncomplicated urinary tract infections in women aged 16 to 64 years.

This part of the service can be provided to patients referred electronically by general practices, as well as NHS 111 and others.

I have enclosed a copy of a briefing on the service for general practice teams / a link to a briefing on the service for general practice teams can be found below.

[**Briefing for general practice teams on the Pharmacy First service**](https://cpe.org.uk/briefings/briefing-041-23-briefing-for-local-medical-committees-and-general-practices-on-the-pharmacy-first-service/)

Further information, including an animation on how the service works and an infographic explaining what GPs need to know about the service can be found at: [**cpe.org.uk/pharmacyfirstGPs**](https://cpe.org.uk/national-pharmacy-services/advanced-services/pharmacy-first-service/)

Promotional materials such as downloadable posters and digital screen graphics for GP practices to use can also be found on this page.

If you would like to discuss this further or have any questions on the service, please do not hesitate to contact me.

Yours sincerely

**Pharmacist / Pharmacy manager's name**

**Role**