

# Factsheet: CP ITG update (Summer 2024)

The Community Pharmacy IT Group (CP ITG) held its main quarterly meeting in June 2024 to advance its objectives. The meeting and updates covered many topics, presented below in no particular order of priority are some of the workstream and discussion updates.

# Supplier development frameworks

NHS England plans is supporting community pharmacy suppliers in transitioning to the Digital Care Service Catalogue, which will promote development required for pharmacy NHS services modules. This systems framework is also supporting pharmacy digital developments outlined in the Primary Care Recovery plan.

# EPS and the detained estate

NHS England's Health and Justice Information Service (HJIS) have been working with NHSE's TD EPS team and others to explore a pilot for prison prescribers to use EPS. Additionally EPS Secondary Care piloting continues.

# **Original Pack Dispensing IT**

New legislative amendments to the Human Medicines Regulations, are to later enable pharmacists to dispense prescriptions in a quantity greater or less than 10% of the quantity originally prescribed if this means they can dispense it in the original pack, provided the supply is otherwise in accordance with the prescription. This has IT implications for system suppliers and pharmacy teams use of PMR systems.

# Artificial intelligence (AI)

Alan Turing was the first to conduct substantial research into machine intelligence in the 1950s. Since then, AI has continued to evolve exponentially. Notably, AI language models like GPT-4 are revolutionising how citizens and workers can carry out some tasks. Al developments within healthcare continue at pace, and Community Pharmacy England and Community Pharmacy IT Group have been setting out the sector's position on the developing technology.

# System transfer process streamlining

For continuity of patient care, certain patient information must be transferred from the old to the new system. Community Pharmacy England has worked with a CP ITG subgroup on the minimum agreed dataset and associated transfer specification document.

# NHSmail security changes preparation

The NHSmail team envisions security changes to add multi-factor authentication options to protect NHSmail users and the NHSmail system. Pharmacy teams should test out switching MFA on and so they can report feedback to us so that we can pass this onto the NHSmail MFA team.



Read more about IT and Community Pharmacy England's IT work:

- Full pharmacy IT bulletin (pdf or html versions)
- Community Pharmacy IT Group



