



Hestia
Beaufort House
15 St Botolph Street
London
EC3A 7DT
Hestia.org



30th September 2024

Dear Pharmacist,

Opt in now to continue providing a vital Safe Space for victim-survivors of domestic abuse.

We are writing to you from Hestia – the charity behind UK SAYS NO MORE and Safe Spaces. Our records indicate that you are signed up to the Home Office Ask for ANI emergency codeword and the Safe Spaces scheme. Thank you for your support to date.

The Home Office has announced that it will be winding down the Ask for ANI emergency codeword scheme that was launched during the pandemic. Ask for ANI will conclude from 4th November 2024. We are working alongside the Home Office to support with phasing the scheme out.

We want to take this opportunity to reassure you that our Safe Spaces programme will continue, and to ask you to please confirm that you would still like to offer your consultation room as a Safe Space to your local community.

As a reminder, the Safe Spaces scheme differs from the Ask for ANI codeword in that it is a self-service model. The role of the staff member is only to provide a quiet and private space, where a victim-survivor can choose to call friends and family, or a specialist helpline.

We are already partnering with over 1,000 pharmacies and nearly 2,000 banks who deliver the Safe Spaces Scheme without ANI. Our ambition is to ensure there's a Safe Space on every high street for people experiencing domestic abuse to gain the support they need.

If you opt-in, we will provide you with updated training, posters and monitoring systems that you will need to continue to deliver Safe Spaces.

Please complete this short form by Friday 18th October to confirm that you are still willing to be part of the Safe Spaces scheme.



We very much hope you will be able to continue offering your consultation rooms as a vital Safe Space for those who need it.

If we do not hear from you, we will remove you from our records and the Safe Spaces locator tool.

If you have any questions or queries, please contact uksaysnomore@hestia.org

Kind Regards

Sue Harper

Deputy Director of Domestic Abuse and Sexual Violence Prevention, Hestia

Registered Office: Beaufort House, 15 St Botolph Street, Lond on EC3A 7DT
Registered Charity No. 294555 Company No. 2020165 Company Limited by Guarantee, Incorporated in England

