

## Poll: 2026/27 CPCF Negotiating Priorities

### Section 1 - Background

**Thank you for participating in our Committee Opinion Poll.**

**This poll will be open to pharmacy owners until Monday 8th September at 23:59**

\* 1. Which of the options best characterises your pharmacy size?

- ☐ Independent, 1-9 pharmacies
- ☐ Multiple (non-CCA), 10+ pharmacies
- ☐ Multiple CCA
- ☐ Don't know / prefer not to answer

\* 2. Please enter your number of premises and their ODS codes **or** your organisation's POC code

You can find your ODS or POC code via [this link](#)

Number of premises:  
(numbers only)

ODS Code:

POC Code:

(For pharmacies with  
more than 1 premises)

Pharmacy Name:

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Section 2 - Outlook

3. On a scale of 1 - 10, how much do you agree with the following statement?

	1 (Low)	2	3	4	5	6	7	8	9	10 (High)
"I am optimistic about the future of pharmacy"	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. What is the biggest challenge you currently face?

- ☐ Core funding still not sufficient to cover current business costs
- ☐ Workforce recruitment and retention
- ☐ Stock access and medicines shortages
- ☐ Access to margin
- ☐ Business cashflow
- ☐ Workforce costs
- ☐ Large and growing workload/capacity issues

5. One year on from the election of this Government, and four months after the latest CPCF funding deal, what is the outlook for your pharmacy business?















- ☐ It is profitable
- ☐ It is profitable, but only just
- ☐ It is breaking even
- ☐ It is not profitable, but only just
- ☐ It is not profitable but we are subsidising from other parts of the business
- ☐ It is losing money at a concerning rate

6. What single message would you like us to give to Ministers?













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### Section 3 - Negotiation and Funding Priorities

7. Looking to the future, in what order would you prioritise the following contractual reform options? Please rank these from 1-7, where 1 is the most important item, and 7 the least.

-   Economic stabilisation and sustainability of the contract sum
-   Improvements to the margin system
-   Simplification of current payment mechanisms
-   A new funding model
-   Reduced bureaucracy and regulatory burdens
-   Development of a differential contract for different types of pharmacy
-   Commissioning of more clinical services

8. Where would you allocate any additional future funding available to community pharmacy? Please rank these options from 1-6, with 1 being the highest priority and 6 the lowest.

-   Single Activity Fee
-   Reintroduce an Establishment Payment
-   Margin
-   Current services
-   New services, for example, expanding Pharmacy First to include Independent Prescribing
-   Infrastructure funding, for example, to pay for robotics, digital, facilities, workforce development

9. What is the biggest change in allocation that is needed in the contract?

10. Thinking about regulatory changes, would you want Community Pharmacy England to pursue any or all of these potential provisions? (Select as many as you like.)

- ☐ Permitting late and discretionary claims (and therefore payment) for the provision of pharmaceutical services
- ☐ Pre-agreed closures to support staff training and development
- ☐ Reintroduce pharmacies' exemption from a wholesaler dealer's licence for insignificant amounts of wholesaling (now the EU legislation no longer applies)

11. And do you have any other suggestions of other regulatory changes that are needed in the contract? This could be in relation to market entry controls/applications to ICBs; the contract's terms of service/Drug Tariff 'rules'; or making claims for payment/provider assurance by ICBs and NHS England to ensure compliance with the contract.

12. There are a variety of views about margin in the sector. What is your view of the current margin allowance?

- ☐ It should be increased
- ☐ It should stay the same
- ☐ It should be decreased
- ☐ Margin allowance should not form part of pharmacy funding

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Section 4 - Future Pharmacy Services and the 10-Year Health Plan

13. Assuming a more sustainable contract and operating model can be agreed for community pharmacy and the Government continues to want to commission further services from the sector, please rank the following services 1-14, where 1 is your highest priority service for future commissioning, and 14 would be your lowest priority.

- ☰  Including lower respiratory tract infections in the clinical pathway strand of Pharmacy First
- ☰  Skin condition treatments (e.g. eczema, psoriasis) in the clinical pathway strand of Pharmacy First
- ☰  A walk-in service for the urgent supply of medicines/appliances strand of Pharmacy First
- ☰  Increasing the number of vaccination services (e.g. childhood vaccinations)
- ☰  Open access Smoking Cessation Service (not dependent on referrals from Trusts)
- ☰  Case-finding service for COPD
- ☰  NHS weight management service (e.g. GLP-1s)
- ☰  NHS health checks for people aged 40 and over
- ☰  Addition of injectable LARC to the Pharmacy Contraception Service
- ☰  Menopause advice service (including supply of HRT)
- ☰  Asthma management service (inhaler technique, inhaler switching, symptom management)
- ☰  Independent prescribing service for common conditions
- ☰  Structured medication review (taking approx. 30 minutes)
- ☰  Independent Prescribing Service for Prescription Management

14. How confident would you be to deliver the following elements of the Government's 10 Year Health Plan?

	Very confident	Confident	Not sure	Not very confident	Not at all confident
Managing long-term conditions, such as high blood pressure and cholesterol	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Prescribing and contributing to the management of complex medication regimens	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Offering more minor ailment support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Playing a bigger role in vaccine delivery, including an HPV catch-up vaccine programme in 2026	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Screening for cardiovascular disease and diabetes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing weight management services and treatments	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

15. What would help improve your confidence in delivering these? (select all that apply)

- ☐ Specific funding to support implementation
- ☐ Sufficient time to prepare
- ☐ Guidance and support materials
- ☐ Training courses
- ☐ Enhanced IT systems
- ☐ Other (please state)

16. Which of the following elements from the 10 Year Health Plan do you think are most important for community pharmacy? Please rank them 1-3, with 1 being the most important and 3 the least important.

- ☐ Giving pharmacies access to the Single Patient Record
- ☐ Developing the NHS App so patients can manage medicines and access pharmacy services
- ☐ Supporting the modernisation of dispensing, including via sector engagement on proposals

[illegible]



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Thank You!

**Thank you for sharing your views with Community Pharmacy England's Committee.**

**All the results will be discussed at the next Committee meeting in September.**

**You can see the results from the previous opinion polls in the links below:**

[June 2025](#)

[May 2025](#)

[February 2025](#)

[November 2024](#)

[September 2024](#)

[June 2024](#)

[January 2024](#)

[November 2023](#)

[September 2023](#)

[July 2023](#)