

November 2025 Committee Opinion Poll

Section 1 - Background

Thank you for participating in our Committee Opinion Poll.

This poll will be open to pharmacy owners until Monday 10th November at 23:59

* 1. Which of the options best characterises your pharmacy size?

- ☐ Independent, 1-9 pharmacies
- ☐ Multiple (non-CCA), 10+ pharmacies
- ☐ Multiple CCA
- ☐ Don't know / prefer not to answer

* 2. Please enter your number of premises and their ODS codes **or** your organisation's POC code

You can find your ODS or POC code via [this link](#)

Number of premises:
(numbers only)

ODS Code:

POC Code:

(For pharmacies with
more than 1 premises)

Pharmacy Name:

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Section 2 - Winter Pressures

3. How concerned are you about your pharmacy business going into this winter?

- ☐ Very concerned - my business may not survive this winter
- ☐ Concerned
- ☐ Not very concerned
- ☐ Not at all concerned - my business is ok

4. How ready and resourced do you feel in terms of meeting the coming demands for the winter season?

(By resourced we are referring to your staff situation, opening hours and maintaining access)

[Please select the one option that best describes how you feel]

- ☐ Well resourced for the winter season
- ☐ Quite well resourced for the winter season
- ☐ Neither over nor under resourced
- ☐ Under resourced for the winter season
- ☐ Very under resourced for the winter season
- ☐ Don't know/prefer not to answer

5. Please provide an explanation for your answer in the previous question

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Section 3 - Covid-19 Vaccinations

6. Are you offering Covid-19 vaccinations this year?

☐ Yes

☐ No

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Section 3 - Covid-19 Vaccinations

7. Since the start of the NHS seasonal vaccination service Community Pharmacy England has been in contact with NHS England regarding ongoing issues with ineligible people often presenting via appointments booked through the National Booking System (NBS).

Considering the last 7 days, please can you estimate the number of patients in your pharmacy arriving for appointments that were booked in, but were ineligible for the NHS Covid-19 vaccination?

Please enter in numeric format.

8. It takes time to explain to patients that have booked into an appointment that they are ineligible for the Covid-19 vaccination.

Considering the ineligible patients that presented in the pharmacy in the last 7 days, please can you estimate, how long you spent in total discussing ineligibility with these patients?

[Please include the total time spent by all team members, from the beginning of the interaction on eligibility with the patient, to the time that the patient left the pharmacy]

For example, one patient took 2 minutes, and another patient took 10 minutes then please enter 12.

[Please provide an answer to the nearest whole minute]

9. Is there anything further you would like to share with the committee about patients presenting that are ineligible for the Covid-19 vaccinations?

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Section 4 - Hub and Spoke

10. As of the 1st October, legislation has been enacted to allow hub and spoke dispensing between different legal entities.

Do you already actively use hub and spoke dispensing in your business?

- ☐ Yes
- ☐ No
- ☐ Prefer not to say

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Section 4 - Hub and Spoke

11. Are you considering using Hub and Spoke in your pharmacy business?

- ☐ Yes, we are planning to implement hub and spoke in the near future.
- ☐ Yes, we are considering the options.
- ☐ No, we have considered it and hub and spoke isn't right for us
- ☐ No, we haven't considered it yet
- ☐ Don't know / Not sure / Prefer not to say

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Section 6 - Feedback

13. Do you have any further information or feedback to share with the Committee?

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Thank You!

Thank you for sharing your views with Community Pharmacy England's Committee.

All the results will be discussed at the next Committee meeting in November.

You can see the results from the previous opinion polls in the links below:

[September 2025](#)

[June 2025](#)

[May 2025](#)

[February 2025](#)

[November 2024](#)

[September 2024](#)

[June 2024](#)

[January 2024](#)

[November 2023](#)

[September 2023](#)

[July 2023](#)