

# Briefing DSPTK-C: Using the Data Security and Protection Toolkit's parent org batch submission feature: step-by-step guide

This briefing has been designed to help community pharmacy owners with **three or more pharmacies** to use the [NHS Parent Organisation Code \(POC\)](#) batch submission feature when completing their submission for the Data Security and Protection Toolkit ('Toolkit') 2026. The Toolkit POC batch submission feature enables a combined 'submission' for all the pharmacies 'linked' to that POC.

We recommend that pharmacy teams prepare early so that they are ready to use this feature later. If you have not used the DSPTK POC feature before, you may need to request that the helpdesk switch it on.

This briefing is divided into four stages. *Stages 1-3* should be completed as soon as possible, whereas *Stage 4* should be completed after completing the first three stages and after you have begun updating your Toolkit and filling in the new and changed questions.

## Stage 1: Assess whether the POC batch feature will be useful

Those with three or more pharmacy branches will find this feature most beneficial. However, those with only two premises can still use this feature. Pharmacy owners should use the POC batch submission function only if their responses apply to all selected branches, and the individual completing the master submission ensures the standards are met at each premises. If one or more of your branches have different policies, software, etc., then you should complete a separate assessment for each and assign a person responsible for each premise.

## Stage 2: Use the ODS portal to check the pharmacies linked to your POC

Every pharmacy branch has an [Organisation Data Service \(ODS\) code](#) and a POC provided by NHS Digital's Organisation Data Service (ODS) team. One way to check whether all your pharmacies are associated with your pharmacy organisation POC is to use NHS Digital's ODS portal (see below):

1. Navigate to the [ODS portal organisation search](#). This enables you to search for pharmacies and relevant information, such as ODS and POCs (e.g., by postcode). Use 'Organisation Search'.



2. Search by typing an ODS code into the 'Search' field to enter data about one of the pharmacies you own or work at, and use the 'Search' button. Select the correct pharmacy from the list.



Search Results (40 Records Found) Save search Import search

Code	Name	Primary Role Name ?	Non Primary Role Name(s) ?	Legal Start Date	Legal Er
+ XXXXX		PHARMACY			

3. Information associated with the pharmacy organisation POC includes a section for the 'Pharmacy' list. The pharmacies may be 'hidden', but you can find them by pressing the plus sign on the left, then clicking on the POC Operated by code (which will show as (P.....)).

Code	Name	Primary Role Name ?	Non Primary Role Name(s) ?	Legal Start Date	Legal Er
Postcode: Operated By: (P )					

4. Pharmacy owners with many premises may alternatively find it easier to reconcile by following the further steps within stage 3 (in which the DSPTK Toolkit portal POC 'headquarters' section enables the spreadsheet (CSV file) export option).

## Stage 3: Preparing for and using the Toolkit POC features

1. The ODS portal should let you check which pharmacies are linked to your POC (covered by 'Stage 2' above). Alternatively, you can check this using the Toolkit. You need to log in to the Toolkit to use POC features. To **log in to the Toolkit portal**, visit the [Toolkit home webpage](#) and log in using the exact details (email address and password) you used last year.

*Note:* If you have forgotten your password, use the password reset option. If you are a new pharmacy owner who owns/is employed by a pharmacy that opened this year, then register to receive further login details by using the 'Register' option at the top right of the Toolkit webpage.

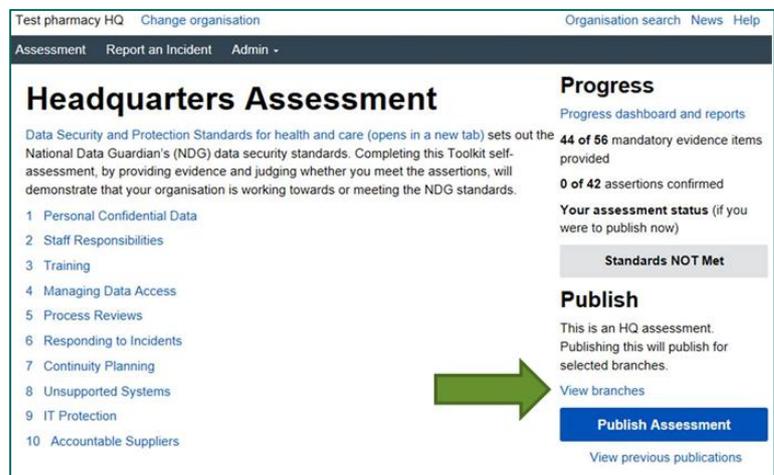
2. **Visit the 'Assessment' webpage of your account.** You may arrive at the 'Assessment' webpage immediately after you log in; you can also reach the webpage by selecting the 'Assessment' menu option.



3. **Check whether the POC batch feature is enabled.** If it is, then you should see 'headquarters Assessment' at the top of the page as per the image below:



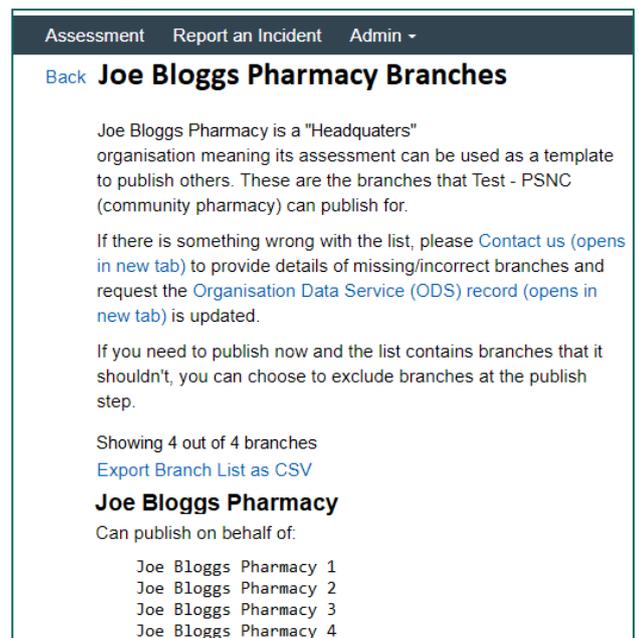
You can also confirm that this is enabled by checking whether the 'View branches' option is visible. This option appears at the far right-hand side of the screen under the 'Publish' heading, as per the image below:



**Note: If you have confirmed that the POC feature has not yet been enabled but want to use it, you can request that it be enabled by contacting the helpdesk** (the necessary contact details are included at the bottom of this briefing). You can do so before the Toolkit deadline via email (this must be from the same address you used for your Toolkit login). Within your email, include your pharmacy name, ODS code(s), POC, name, phone number, position, and request to 'Please switch on POC HQ functionality'.

**4. After the POC functionality is switched on, select 'View branches'.** This appears at the far right-hand side of the screen under 'Publish' (see image on the top right of this page).

**5. View the list of pharmacy branches on the screen** (see image on the right).



**6. Assess whether your branch list is now accurate.**

This is a priority step and should be done as soon as possible.

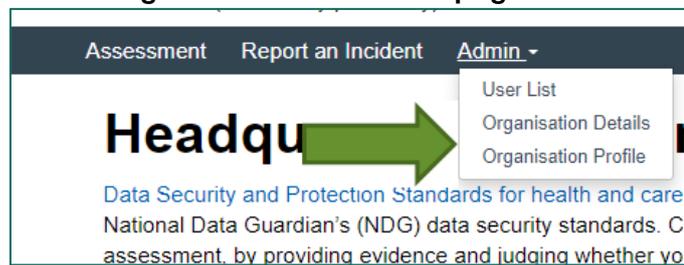
*Note:* You may also use the 'Export Branch list as CSV' option to download the list into a spreadsheet (which can be opened within Microsoft's Excel or an alternative spreadsheet

program such as free-to-use OpenOffice spreadsheet software) that includes both the ODS code and the pharmacy name.

You can compare the Toolkit spreadsheet list with your records of pharmacy names and their ODS codes. If required, you can do this more than once during the year, e.g., if some branches have changed ODS code following changes.<sup>1</sup>

You may also check the [ODS portal](#) (see page 1) because this allows a search of ODS and POCs and shows which pharmacies are associated with your POC. Pharmacy organisations with many premises may benefit from logging into the pharmacy POC pages and using the CSV export option mentioned above.

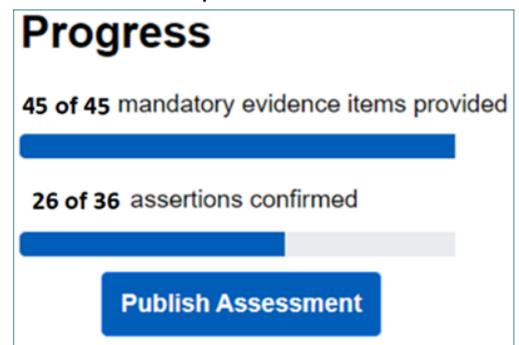
**7. You can return to the DSPTK Organisation Profile webpage if needed.**



## Stage 4: Step-by-step POC batch process to complete

This briefing should be used alongside the upcoming Toolkit question-by-question 2026 guidance document ([cpe.org.uk/ds](https://cpe.org.uk/ds)). You should complete and 'publish' your Toolkit submission no later than **30th June 2026**. You may publish more than once before the deadline (this is explained further below).

- 1. Use Community Pharmacy England's question-by-question guidance to gradually work through the Toolkit questions within your 'master submission'.** The questions are within the 'Assessment' section. You do not have to complete all the questions in one sitting; you can complete them over weeks or months. The 'Progress' box on the right of the Assessment sub-page tallies mandatory evidence items (questions) and assertions (information submitted into a question) as you work through the questions. Your total confirmed assertions may be lower than the overall number seen (e.g. within image: '26 of 35' is stated), even after you have completed all that is necessary.



<sup>1</sup> **Note about the ODS reconciliation exercise for larger pharmacy owners with many pharmacies or owners with branches that changed ODS codes:** This reconciliation exercise may be re-performed more than once if necessary (e.g., every few months or after there has been an ODS code change at one or more of your branches) and you may choose to also perform the task closer to the time of when you plan your final DSPTK submission. Note that ODS changes close to the submission time may not be incorporated within time into the Toolkit's 'POC'. If any of your branches have recently gone through the ODS change process note that the ODS change process can take a minimum of one calendar month to complete. Read more at Community Pharmacy England's [ODS change checklist](#). The NHS helpdesk can be contacted but the helpdesk and the 'POCs' databases rely on the data from the NHS Digital ODS team who in turn rely on others such as Primary Care Support England (PCSE), NHSBSA and the NHS Digital ODS department to process the ODS change within the usual timescales. Community Pharmacy England is working with others to further streamline the processes involved with ODS changes.

- 2. Determine when you will be ready to publish for some or all your pharmacies for the first time in the year:** Once you have sufficiently populated the Toolkit, 'Standards Met' should appear on the right-hand side (see image on the right) and, when ready, you may move to the next steps.
- 3. Prepare to publish your DSPTK submission for the first time this year:** Once you are ready, confirm 'Publish'. This will move you towards the pharmacy selection screen.
- 4. Select which pharmacy branches you currently wish to publish for.** You can post more than once after completing the Toolkit questions because the assessment is a "living" document, which can be updated when there is a change to the relevant information during the year. For your first publishing, you can select which pharmacy branches you wish to publish, e.g., all or only some. If a 'select all' option is available, use that as needed or toggle specific branches to make your selection.  
*Note i:* Some small pharmacy chains prefer a batch submission for most pharmacies, but certain branches complete their submission individually. This is allowed.  
*Note ii:* Consider if an ODS code change occurs close to your final submission time.<sup>2</sup>
- 5. Publishing again is an option available (before the deadline). Still, it is not required:** There is a requirement to make at least one submission during each annual toolkit submission period for each pharmacy branch, but you may choose to publish again, e.g., if new information is entered into one of the questions, or you wish to make a separate submission for different premises. Each time you publish, you must select your pharmacy branch. Once you are satisfied with your final submission(s), your use of the batch feature for the year is complete.

## Further information

Read more at [cpe.org.uk/dsptk](https://cpe.org.uk/dsptk), including the [Toolkit](#) and [Question-by-question guidance](#).

**About the Helpdesk technical support:** Technical requests may be directed to the [DSPTK query contact point](#). The helpdesk receives most of its DSPTK calls in the last few weeks of the financial year, so completing your assessment (and raising any helpdesk calls) and checking your pharmacies within your POC is helpful as early as possible. The helpdesk cannot instantly link or unlink pharmacies because it uses centralised NHS information from NHS Digital's ODS team and Primary Care Support England (PCSE) – particularly following a change such as a change in ownership.

**If you have queries on this Community Pharmacy England Briefing or require more info, please contact [Daniel Ah-Thion, Community Pharmacy IT Policy Manager](#) or [Katrina Worthington, Regulations Officer](#).**

<sup>2</sup> If there has been a recent ODS change at one of your branches, and this is unlikely to be processed in time for your final master submission,

Read Community Pharmacy England's step by step guide:

- [Preparing for and using the Toolkit HQ batch feature](#)