

Seasonal Vaccinations Advanced Service

Community Pharmacy
England and NHS England
webinar for pharmacy
owners and teams
21st January 2026



Agenda

1. Welcome and introductory comments
2. Service overview and key contractual changes for 2026/27
3. Onboarding and key operational details
4. Supply of the COVID-19 vaccine
5. Questions (use the Teams Q&A function to post questions)



Introduction

- Community pharmacy is keen to provide more NHS vaccination services
- NHS flu vaccinations to adults as an Advanced service since September 2015
- COVID-19 vaccinations during the COVID-19 pandemic as an Local Enhanced service → National Enhanced service December 2021
- Flu = Seasonal vs COVID-19 = Multi-campaign
- Application for COVID-19 Vaccination service = administrative burden
- Aligns with NHS England's vaccination strategy
- Another strategic step towards a greater role of the sector in wider NHS vaccinations
- The contribution of the sector in both services is now widely recognised
- Simpler approach key to greater access and provision to the public



Service overview and key contractual changes for 2026/27

Marta Senger

Head of Policy and Contracting – Seasonal vaccinations,
NHS England

Overview of contractual arrangements

Commissioning

- ▶ For the first time, we have published **one new combined service specification for COVID-19 and adult flu vaccinations** for 2026/27.
- ▶ This means both the COVID-19 and adult flu services will be commissioned as **an advanced service** under one service specification. You can sign up to deliver for both COVID-19 and adult flu vaccinations; or just adult flu vaccinations.
- ▶ While there are not many contractual changes, we have streamlined and further aligned the requirements of both services, so the service specification will look and feel different.

- ▶ This also means there will not be a procurement process to provide COVID-19 vaccinations.


Timeline


- ▶ The service specification commences on 1 April 2026 and will run until 31 March 2027.
- ▶ It covers both Spring 2026 COVID-19 campaign and the Autumn / Winter seasonal vaccination programmes.
- ▶ Registration to be able to provide the service for the Spring COVID-19 programme is now open and will close on 2 February.


Important to know...


- ▶ The Spring COVID-19 vaccination campaign will run from 13 April to 30 June 2026. The eligible cohorts are:
 - adults aged 75 years and over
 - residents in a care home for older adults
 - individuals aged 6 months and over who are immunosuppressed, as defined in COVID-19: the green book, chapter 14a
- ▶ Eligibility and timings of the 2026/27 flu season are still pending and will be confirmed in the annual Flu Letter.
- ▶ The service specification only covers adult flu vaccinations. The decision to re-commission the 2-3-year-old flu service for 2026/27 will be based on the outcomes of an evaluation, which will begin after the service ends in March.


Before you start delivering the service


- 

You must not start vaccinating before being registering to provide the service.
- 

All staff involved in the vaccination activity must have completed all required training, including completing specific modules on COVID-19 and influenza vaccinations, and be competent to deliver the service.
- 

You must be signed up to the Federated Data Platform (FDP) to order COVID-19 vaccine.
- 

You must offer bookable appointments through the National Booking Service (NBS) for COVID-19. We encourage you to use NBS to advertise adult flu vaccinations as well, however this is not mandatory.
- 

Pharmacy contractors must offer vaccinations through advertised walk-in clinics via the NHS Pharmacy Services Finder.
- 

If you intend to provide COVID-19 vaccinations for children under the age of 18 you must have approval from your commissioner and an enhanced DBS check against the adult and children's barred list.

Key changes to service specification requirements

Service requirements

There are small number of changes to the service requirements for 2026/27:

- ▶ You need agreement from your commissioner if you want to provide COVID-19 and/or flu vaccinations offsite. This process will be set up regionally.
- ▶ Offsite locations must be in the same NHSE Region as your registered premises.
- ▶ COVID-19 vaccine will be delivered to your registered premises and can only be stored overnight in GPhC or CQC registered premises.
- ▶ The current COVID-19 vaccination requirements around surge, pausing of services and designation have been retired.
- ▶ You must provide walk-in appointment availability for both COVID-19 and flu vaccinations.

Providing vaccinations to specific patients

- ▶ Commissioners can request that you vaccinate patients who are:
 - housebound for COVID-19 and/or flu
 - in a care home for COVID-19 and/or flu
 - under 18 years old for COVID-19 only (where you have an enhanced DBS certificate)
 - eligible for catch-up or additional dose(s) of COVID-19 vaccinations who would benefit from having a COVID-19 vaccination, either within or outside of the authorised start and end date of the COVID-19 programme. These patients are referred to as 'Year Round Pathway Patients' in the service specification.
- ▶ It is not mandatory to agree to provide these vaccinations.
- ▶ You are also able to ask your commissioner to vaccinate these patients.
- ▶ Before you administer any vaccines to these patients you must have agreement from your commissioner to do so.

Payment arrangements

- ▶ The item of service fees for seasonal vaccinations have been increased for 2026/27.
- ▶ The adult flu item of service fee will be £10.06 in line with the GP arrangements.
- ▶ There is no longer an additional £10 payment for COVID-19 vaccinations to housebound people; this has been re-invested to fund part of the increase to the COVID-19 item of service fees for 2026/27:
 - For COVID-19 vaccines administered between 1 April and 31 August (i.e. outside the adult flu programme), contractors can claim £10.06
 - For COVID-19 vaccines administered between 1 September 2026 and 31 January 2027, contractors can claim £8.70

Service registration process and key dates

- ▶ You must register for both the COVID-19 and adult flu services from 2026/27. Until 31 March 2026 you will register on an online declaration form provided by the national team and from 1 April 2026 the MYS portal will be available for registrations for anyone who has not registered beforehand.

2 February	<p>Deadline to register for the start of the Spring COVID-19 programme</p> <ul style="list-style-type: none"> Registration for the COVID-19 Spring programme is <u>open and you must register by 23:59 on Monday 2 February</u> Registering now means you are registered for COVID-19 and adult flu until March 2027. We will add your registration for COVID-19 and the adult flu service onto MYS, you won't need to register again.
1 April	<ul style="list-style-type: none"> MYS available for registrations and de-registrations. Contractors will no longer use the national MS Form for registration.
31 July	<p>Deadline to register for the start of the autumn/winter COVID-19 (anticipated) and adult flu programmes</p> <ul style="list-style-type: none"> You must register by 31 July 2026 if you would like to participate from the start of the anticipated autumn/winter COVID-19 programme and you have not registered already to take part in the Spring COVID-19 programme (i.e. you only register once for 2026/27). If you want to provide COVID-19, you won't be able to register for this until you register for adult flu first on MYS. If you are registering to provide only adult flu vaccinations (and not COVID-19) you are encouraged to sign up by 31 July 2026 via the MYS portal. The MYS portal will be available for flu-only registrations from 1 April.
30 November	<ul style="list-style-type: none"> Overall deadline to register to provide the services for 2026/27 on MYS

- ▶ You must register by the deadlines above to participate from the start of each COVID-19 programme. If you register after these, we cannot guarantee you will be onboarded or receive COVID-19 vaccine supply in time to participate in the service for the start of each campaign.
- ▶ You can de-register using the interim MS Form until 31 March and from 1 April you can de-register on MYS.
- ▶ Your registration and/or de-registration status will be automatically transferred into MYS if you have used the interim form before 31 March 2026.

Onboarding and key operational details

Jane Devenish

Head of Implementation – Adult vaccinations, NHS England

Registration/ Deregistration & data capture form

- ▶ To register or deregister before 1 April (by 2 Feb for Spring 2026 commencement)
<https://forms.office.com/e/L3NgQL80GN>
- ▶ Requests key staff details to set up systems access to the Federated Data Platform (FDP) and Manage Your Appointment (MYA) if the pharmacy does not already have access.
- ▶ Opt-ins submitted before 2 February 2026 will receive access to systems before the new contract starts on 1 April or, after that date, within 10 days of submission.
- ▶ All pharmacy providers will use their Pharmacy ODS code (F-code) to link system access.
- ▶ Where access to systems has previously been through a COVID Vaccination site code, new access is needed as these will be closed.
- ▶ Use NHS.mail account for fewer passwords.

Information required:

- **COVID-19 vaccine supply (responsible person):** Name and contact details of a pharmacy-based responsible person and contact details for vaccine supply and programme communications.
- **COVID-19 vaccine ordering (FDP):** Names and business emails to set up system access to the Federated Data Platform (FDP) for vaccine ordering.
- **National Booking Service (NBS):** Names and business emails to set up system access to Manage Your Appointments (MYA) for of appointment management.
- **Programme planning:** Where the pharmacy contractor knows:
 - they are willing to vaccinate additional patient cohorts identified by the local commissioner.
 - they'd like permission from the local commissioner for administration off-site vaccinations.

Indicative information will be passed to regional NHS teams who may contact you for further details.

Systems required for this service



Systems you will need to use as part of this service:

- ☒ **NHSBSA's Manage Your Service (MYS)** portal – for signing up and claiming payment
- ☒ **Federated Data Platform (FDP)** – for ordering COVID-19 vaccine
- ☒ **National Booking Service (NBS)** – for offering a set number of appointments each month
- ☒ **NHS Pharmacy Finder** – for advertising walk-in availability
- ☒ **NHS-assured point of care system** – to record vaccinations

Booking	<ul style="list-style-type: none"> Use of the National Booking Service (NBS) is required for COVID-19. The national invitation programme directs eligible citizens to NBS to find and book a convenient appointment (in addition to Flu and RSV). Sites will use the Manage Your Appointment (MYA) system to set up service availability to be published to NBS. Instructions will be sent by e-mail to 2 site managers, who should create accounts for other members of their team as appropriate. Training and guidance is available. https://digital.nhs.uk/services/vaccinations-national-booking-service/manage-your-appointments-guidance
NHS Website	<ul style="list-style-type: none"> 'Find a walk-in COVID-19 vaccination site' will signpost citizens to pharmacies near to them that offer vaccinations. Pharmacies must use Profile Manager to indicate which age ranges they can vaccinate. https://organisation.nhswebsite.nhs.uk/
Point of Care Systems	<ul style="list-style-type: none"> A Point of Care System must be used to record vaccinations. The approved list of systems is published online www.digital.nhs.uk/services/vaccinations-point-of-care/community-pharmacy Contractors must contact their preferred supplier to arrange access.
FDP	<ul style="list-style-type: none"> For ordering COVID-19 vaccine, submitting stock-takes and updating site contact details. Access required to FDP and to vaccines workspaces.

Onboarding and operational set-up

Assess feasibility

- Review the Service Specification <https://www.england.nhs.uk/publication/service-specification-community-pharmacy-seasonal-vaccination-services/>
- Assess ability to deliver the services and plan activity to meet competences
- Opt-in by 2 Feb for Spring commencement at <https://forms.office.com/e/L3NgQL80GN>
- Opt-in through NHS BSA Manage Your Appointments from 1 April

Get access to systems

- System access will be granted through form above and instructions sent for:
 - Manage Your Appointments (MYA) for bookings <https://www.nhs.uk/manage-your-appointments>
 - FDP for COVID-19 vaccine supply and reporting <https://tinyurl.com/FDP2026>
- Providers must liaise with their preferred point of care system provider <https://digital.nhs.uk/services/vaccinations-point-of-care/community-pharmacy>

Set up

- Update NHS Profile Manager
- Set up additional users on MYA, check site details,
 - Create available for appointments from 13 April 2026 (Visible to public 7 April).
- Log onto FDP Supply Dashboard and check delivery details are correct, place order
- Review and order materials, anaphylaxis kits, promotional materials etc
- Update Standard Operating Procedures and authorise legal mechanism

Monitor

- Weekly vaccine stocktakes onto FDP
- Sufficient vaccine to offer both bookings made and opportunistic vaccinations
- Sufficient appointment availability to offer a choice of times and dates

Supply of COVID-19 vaccines

Jonathan Wightman

Head of Regional Interface, Vaccinations and Screening Directorate,
NHS England

Supply – Spring COVID-19 Campaign: Core Operating Principles

Guiding Principles for the 2026 Spring COVID-19 Vaccination Campaign

1. Provider-First

- The model is designed around the needs of frontline providers.
- Processes are kept simple, intuitive and aligned to how providers already operate.
- Providers are empowered to manage their own supply and delivery operations, supported by clear national frameworks rather than burdensome requirements.

2. One Transparent Method for Supply & Allocation

- All supply, forecasting and allocation decisions will follow a single, nationally consistent methodology.
- This ensures clarity, predictability and fairness across all providers and regions.
- A unified approach replaces variable local practices and strengthens confidence in how supply is planned and distributed.

3. Minimise and Proactively Manage Waste

- Supply will be carefully aligned to realistic demand, with clear caps and flexible guardrails that provide providers with enough vaccine to deliver a high-quality service while minimising the risk of oversupply.
- A nationally consistent approach to ordering limits, oversight and in-campaign adjustments will support providers to use stock efficiently and reduce avoidable waste without relying on mutual aid mechanisms.

4. Scalable and Relevant to Other Programmes

- The model is intentionally designed to be transferable to other immunisation products and wider vaccination services.
- By aligning with other models and embedding reusable operational components, this approach supports future winter campaigns and broader service transformation.
- This creates a foundation that is repeatable, efficient and strategically coherent across programmes.

Primary Strategic Change: Transition from Automated Push Supply to Provider-Led Ordering

Overview of the Change

For Spring 2026, we are moving from an automated, push model (where providers receive vaccine on a fixed *Day 0* → *Day 3* replenishment cadence) to a provider-led ordering model.

Under this approach, providers will request vaccine on dates that suit their operational needs, enabling a more flexible, locally tailored delivery model aligned to how other immunisation programmes are managed.

What This Means in Practice

✓ Providers choose when to receive stock

Rather than being automatically sent vaccine on a schedule defined centrally, providers will place their own orders within an agreed window, choosing delivery days aligned to clinics, staffing, and local demand.

✓ Orders operate within a defined national cap

Each provider will have a clear, programme-specific ordering cap.

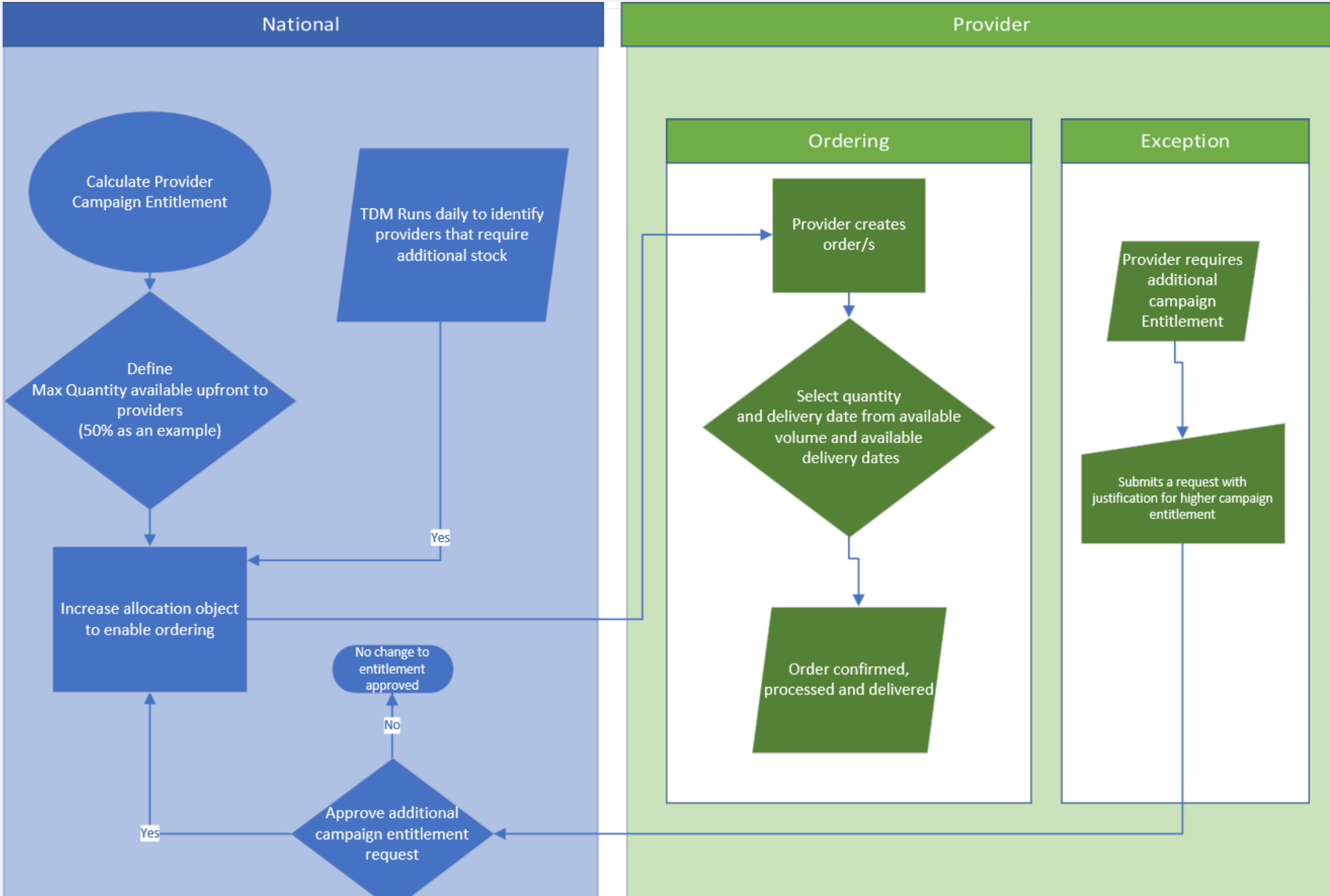
This gives them enough supply to run their service effectively while preventing overstocking across thousands of small sites.

✓ Caps are set using national guardrails

Caps will be set through a transparent, nationally consistent method to:

- Ensure sufficient frontline availability to meet programme objectives
- Maintain predictable, equitable access to vaccine
- Limit unnecessary excess stock and reduce risk of wastage
- These guardrails balance provider autonomy with national stewardship of high-value product.

Community Pharmacy Ordering Process Flow







While provider ordering will be the default approach, providers will have the option to switch on order automation within their FDP Supply Dashboard

Ordering User Interface

Providers will see how many doses they have available and be able to create an order themselves without any approvals

Providers have the function to create their own orders from the remaining available doses

Supply Plan										
Vaccine Category	Product Name	Product Information	Product Pack Size	Approved Volume	Quantity Ordered	Remaining Doses Available	Status	For Action By	Request for Additional Volume	Comments
covid	 Comirnaty 30 (KP.2)	No value	60	120	120	0	Approved by ...	No value	0	TEST
covid	 Comirnaty 30 (KP.2)	No value	60	180	180	0	Approved by ...	No value	0	TEST
covid	 Comirnaty 30 (KP.2)	No value	60	60	60	0	Approved by ...	No value	0	TEST
covid	 Comirnaty 30 (KP.2)	No value	60	300	180	120	Approved by ...	No value	0	No value

Providers will be able to request additional 'Campaign Entitlement' to then draw down from, rather than requesting individual transactions. This is a critical shift in managing supply. Moving from a transactional approach to a global sum approach. Clearly defined parameters

SS26 Training plan – resources + virtual sessions

Resources

User guides

FDP guides updated +
added onto FDP

Publish: Feb 26

Supply guide

Supply campaign guide for
providers, including
pharmacy

Publish: Feb 26

Virtual sessions

All provider training

Four 1-hour sessions on
how to order through FDP
(include TDM)

23 Feb – Mar 2026
(invites in Jan 2026)

Drop-ins

All provider weekly drop-in
sessions

Mar – Jun 2026
(invites in Jan 2026)

Questions

Please use the Teams Q&A function to pose your questions

You can find more information and links to the key documents at [C-19 & Adult Flu vac: joint 2026/27 service spec published – Community Pharmacy England](#)



Thank you for participating in this webinar

You should have received an email with a link seeking your feedback on the webinar

- Please take a couple of minutes to provide your feedback.
Thanks!

