

## Community Pharmacy England Workplan for 2026/27

The Committee approved our community pharmacy strategy and Community Pharmacy England strategy in February 2024. In the strategy we identified Community Pharmacy England's mission, purpose and objectives and set priorities for the first and subsequent years.

The priorities have been reviewed for each year in the light of the changing environment and developments since the strategy was drafted.

### Community Pharmacy England's Mission

Community Pharmacy England and Local Pharmaceutical Committees champion community pharmacy across England – representing community pharmacy owners at national and local level, and giving them the support they need, negotiating the best deal with the Government and NHS, and influencing positive change because everyone in society needs thriving community pharmacy.

### Our Values, which underpin the Mission, are to:

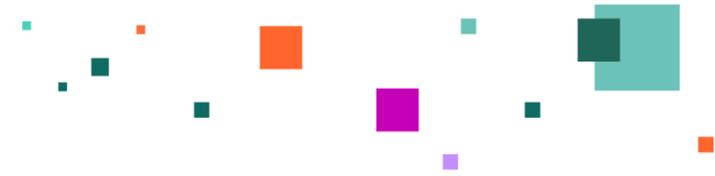
- be respectful, collaborative, honest and open
- act with integrity
- be tenacious

### Our Purpose and Objectives

Community Pharmacy England's five-year strategy will contribute towards us achieving our ultimate purpose:

**Ensuring a sustainable and ambitious future for community pharmacy, with the right funding and investment to deliver better health outcomes to patients and the public.**

This over-arching purpose can be broken down into the following key objectives:



**Objective 1:** Deliver an improved Contractual Framework to address the current funding crisis and secure a stable future.

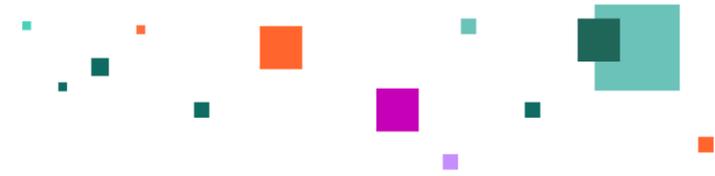
**Objective 2:** Drive the success of the Pharmacy First service, blood pressure service and contraception service to demonstrate their value and the potential for a greater role for community pharmacy in clinical services and the funding needed to achieve it.

**Objective 3:** Promote the role of community pharmacy as a vital part of an integrated primary care system and as hubs for community health.

**Objective 4:** Build the investment case for further expansion of clinical services that can be developed into major service interventions.

**Objective 5:** Lead future thinking on the funding, commissioning and regulatory policies that will enable community pharmacies to deliver services effectively and sustainably and respond to changing Governmental/NHS England priorities.

**Objective 6:** Ensure that we continue to support the community pharmacy sector effectively and that they can feed into our thinking through communications and engagement, working closely with the LPC network and driving standards of management, governance, accountability and transparency.



## Priorities for 2026/27:

1. Secure sustainability for the sector through the 2026/27 and 2027/28 negotiations and shared plans with DHSC/NHS England for future financial stability.
2. Create a shared roadmap for community pharmacy with DHSC/NHS England, including a multi-year plan for the network.
3. Actively engage with the implementation of the 10 Year Health Plan for England and Medium Term Planning Framework to create opportunities for community pharmacy, including its role in integrated neighbourhood teams and working closely with the LPCs to support development of local commissioning.
4. Drive improvements to the funding and commissioning framework for the sector and strengthen the resilience of the medicines supply chain by focusing on improved margin delivery, fees, reimbursement and an effective regulatory environment.
5. Build new stakeholder relationships within DHSC/NHS England as changes to organisational structures, roles and responsibilities continue to take effect and continue to build political support for community pharmacy.
6. Review our Constitution (and related changes for LPCs) in relation to the composition of the Committee, working with sector bodies to support elections and nominations to Community Pharmacy England and to LPCs for new terms of office beginning in April 2027. Continue to develop the culture of the Committee and ways of working that reinforce our values and impact.
7. Invest in the development of our data infrastructure to ensure timely data capture and analysis to support credible, evidence-based influencing and early identification of trends and issues.



## 2026/27 Workplan

Objective	Key programmes	Timing
<p><b>Objective 1:</b> Deliver an improved Contractual Framework to address the current funding crisis and secure a stable future.</p>	<p>1.1 Conclude and implement the 2026/27 negotiations, seeking to secure sustainability for community pharmacy.</p>	<p>April – July</p>
	<p>1.2 Review the effectiveness of the 2026/27 negotiations to inform future negotiating strategies.</p>	<p>April/May</p>
	<p>1.3 Undertake annual services negotiations (seasonal vacs service, health campaigns, clinical audit).</p>	<p>Ongoing</p>
	<p>1.4 Monitor delivery of purchase margin, fees, Drug Tariff and the Discount Deduction Scheme to ensure the best possible outcome for contractors and to improve their ability to plan and manage their businesses.</p>	<p>Ongoing</p>
	<p>1.5 Price concessions – negotiate with Government to relieve short term urgent issues and enable longer term reform of the system.</p>	<p>Ongoing</p>
	<p>1.6 Review progress towards implementing the Vision for Community Pharmacy and consider the key priorities for a community pharmacy roadmap for the future.</p>	<p>April – September</p>
	<p>1.7 Agree a shared community pharmacy roadmap for the future with DHSC / NHS England, including a multi-year plan for the network, with priorities for enhancement of existing services and commissioning of new clinical services.</p>	<p>July – October</p>



	1.8 Seek to strengthen the resilience of the medicines supply chain by focusing on improved margin delivery, fees, reimbursement and ensuring an effective regulatory environment.	Ongoing
	1.9 Undertake the 2027/onwards negotiations, seeking to secure sustainability for the sector.	October – January
<b>Objective 2:</b> Drive the success of clinical services to demonstrate their value and the potential for a greater role for community pharmacy in clinical services.	2.1 Monitor the CPCF clinical services with DHSC and NHS England, and support pharmacy owners with their ongoing implementation, providing further support and trouble-shooting emerging issues.	Ongoing
	2.2 Work with the LPCs to help them provide local support for pharmacy owners and their teams with the implementation of the CPCF clinical services.	Ongoing
	2.3 Support, with others, the ongoing work to implement IT/Digital integration for community pharmacy across the NHS.	Ongoing
	2.4 Work to support NHS England to promote clinical services, as appropriate, and to ensure that patient representative groups and wider policy makers understand and support the services.	Ongoing
<b>Objective 3:</b> Promote the role of community pharmacy as a vital part of an integrated primary care system	3.1 Drawing upon the Vision for Community Pharmacy, and working closely with LPCs, build support for community pharmacy’s role in primary care across Government, the NHS, commissioning organisations and other health professionals and patient groups.	Ongoing
	3.2 Implement a national influencing programme, using Parliamentary, media and wider advocacy tactics, to promote community pharmacy publicly, in Parliament, and	Ongoing



and as hubs for community health.	across all political parties and other organisations who shape political policy (e.g. think tanks).	
	3.3 Build new stakeholder relationships within DHSC / NHS England as changes to organisational structures, roles and responsibilities continue to take effect	Ongoing
	3.4 Monitor the health and scope of the community pharmacy sector and convey this intelligence to political decision-makers via data collection, briefings, events and campaigns.	Ongoing
	3.5 Actively engage with the implementation of the 10 Year Health Plan for England and Medium Term Planning Framework to create opportunities for community pharmacy.	Ongoing
	3.6 Commission heat mapping of the risk of pharmacy closures to support discussion of the scope and health of the network.	April – June
	3.7 Support the development of community pharmacy’s role in integrated neighbourhood teams, working with the LPCs and pharmacy owners.	Ongoing
<b>Objective 4:</b> Build the investment case for further expansion of clinical services that can be developed into	4.1 Work with NHS England to support the commissioning of more community pharmacy vaccination services, as set out in the NHS England Vaccination Strategy.	Ongoing
	4.2 Support and monitor the rollout of NHS independent prescribing services in community pharmacies, whether as locally commissioned services or within the national CPCF (subject to negotiations).	Ongoing



major service interventions.	4.3 Support LPCs with the development of locally commissioned services and their evaluation, to provide evidence to support scaling of services across regions and as part of a pipeline for national commissioning.	Ongoing
<b>Objective 5:</b> Lead future thinking on the funding, commissioning and regulatory policies that will enable community pharmacies to deliver services effectively and sustainably and respond to changing Governmental / NHS England priorities.	5.1 Explore with the Committee options for improving the commissioning framework and funding models in the light of the community pharmacy roadmap for the future.	April – September
	5.2 Work with DHSC on their proposals for reimbursement reform to ensure fair application and sustainability.	Ongoing
	5.3 Work with DHSC/NHS England to influence their thinking on modernisation, reform and scope of the network and develop sector policy positions.	Ongoing
	5.4 Address issues and proposals that could undermine the provision of pharmacy services, including market entry-related issues and different terms of service for different types of pharmacy.	Ongoing
	5.5 Invest in the development of our data infrastructure to ensure timely data capture and analysis to support credible evidence based influencing and early identification of trends and issues.	Scoping Feb – May Investment case – June Implementation Sept onwards
	5.6 Develop, collate and publish a set of research priorities for the community pharmacy sector to aid the creation of the evidence base required for future development of the sector.	Jan – Sept



<p><b>Objective 6:</b> Ensure that Community Pharmacy England continues to support the community pharmacy sector effectively and that they can feed into our thinking through communications and engagement, working closely with the LPC network.</p>	6.1	Ensure all our work is informed by pharmacy owners' and LPC views and interests through regular opinion polling and engagement.	Ongoing
	6.2	Continue a multi-platform communications and engagement strategy with pharmacy owners and their teams through regular updates, briefings, information, digital events and provision of advice. Review the effectiveness of this strategy and update as needed.	Ongoing
	6.3	Explore the possibility and development of new communication channels for pharmacy owners.	Ongoing
	6.4	Support the LPC network through ongoing communication and engagement, organising CLOT, regional meetings, LPC AGMs and contractor meetings, the Annual conference, and the LPC Forum of Chairs.	Ongoing
	6.5	Continue to develop the culture and engagement of the Committee and ways of working that reinforce our values and impact.	Ongoing
	6.6	Review the CPE Constitution in relation to the composition of the Committee.	April 2025 – Sept 2026
	6.7	Undertake a consultation on proposed changes to the LPC model constitution for use in the next 4-year term and provide guidance to support elections for new terms of office of LPCs from April 2027.	H1 2025/26
	6.8	Continue to update and improve CPE HR infrastructure and policies to support and develop the resilience of the CPE team.	April – July